# What is this Promotion about?

Revolut is offering selected existing Personal customers on Standard, Plus, Premium and Metal residing in Austria, Belgium, Bulgaria, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Iceland, Italy, Lithuania, Latvia, the Netherlands, Norway, Poland, Romania, Spain, Sweden, Slovenia, Slovakia and the United Kingdom (together, the "Eligible Markets") the opportunity to upgrade to the Ultra paid plan\* and receive up to 7,5% of the value of each Revolut card transaction (the "Cashback") for one month, subject to an overall cap equivalent to the Ultra plan monthly fee (the "Cashback Cap").

These terms and conditions (the "**Promotion Terms**") set out the rules that apply to the Promotion, and you must comply with these Promotion Terms, the Personal terms and also the Paid Plan Terms that apply to your Revolut Personal account and the Ultra plan at all times when participating in the Promotion.

To take part in this Promotion, you must meet the eligibility criteria and complete the required steps set out in these Promotion Terms between **01:00 UTC 23 May 2024 and 23:59 UTC 27 May 2024.** We call this the **"Promotion Period**".

\*a monthly or annual subscription fee applies to the Ultra paid plan depending on your billing choice, you can find Ultra plan fees here.

#### Who is eligible for this Promotion?

You are only considered an "**Eligible Participant**" if you receive an email, push notification, in-app Inbox message from Revolut and/or can see the promotional banner in-app inviting you to participate in this Promotion.

You will also need to complete the following "Required Steps":

- **click on the unique link** provided to you and follow the steps for upgrading to the Ultra plan with annual or monthly billing; and
- make genuine card transactions (the "Eligible Transactions") to earn your Cashback. For example, transactions to payment service providers, other bank accounts and e-wallets will not be genuine. Your card payments can be made using a physical or virtual Revolut card linked to your Revolut Personal account.

# How do I get my Cashback?

You will earn Cashback at a rate of 7,5 % on all Eligible Transactions for one month from when you upgrade to Ultra. The maximum amount you can earn in the form of a cashback is the equivalent to the Ultra Plan monthly fee.

Revolut will credit the cashback amount to your Revolut Personal account within 1 business day after each eligible transaction is completed and only for payments that are completed within

one month from when you upgrade to Ultra.

#### **Right to cancel**

You have the right to cancel your subscription to the Ultra plan within 14 days from activating it (your "**cooling off period**"), after which normal cancellation rules will apply. This means that normal fees for downgrading your Paid Plan subscription will apply (see the "Fees for downgrading your Paid Plan subscription" section of the Paid Plan Terms for more information).

Please note that if you cancel your subscription to the Ultra plan within the cooling off period, we reserve the right to **reverse any cashback** you've received in relation to this Promotion. We will consider the reversal of the Cashback to have been done with your consent and the payment to have been authorised by you.

# What other legal information should I know?

- We may change, suspend, extend or end the Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis.
- 2. If we need to change, suspend or end the Promotion before the end of the Promotion Period, we will announce this in the same way the Promotion was announced and, where possible, we will try to give you notice through an email, push notification and/or in-app Inbox message. Any changes to the Promotion Terms will not affect your rights, if you have already participated in the Promotion.
- 3. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control which means we are unable to continue running the Promotion as planned. Please contact Support if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
- 4. We reserve the right to reverse the Cashback awarded to you if the payment that earned you the Cashback is refunded to you, you earned the Cashback fraudulently, if you breach the terms that apply to your Revolut Personal account in order to get the Cashback, or if we become aware you were not compliant with these Promotion Terms. We will consider the reversal of the Cashback to have been done with your consent and the payment to have been authorised by you.
- 5. If you close your Revolut Personal account, cancel your Ultra subscription or your account becomes suspended or restricted before we were due to credit your account with the Cashback or between the time of qualifying for the Cashback and receiving it, you will lose your entitlement to the Cashback.
- Revolut needs to process your personal data to perform our obligations under these Promotion Terms. For more information about how we handle personal data, see our Customer Privacy Notice.

7. These terms are published in English and any translation is a courtesy and an unofficial translation only. Participants of the Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings. If, however, by law the local language should be used, the local language shall prevail.

This Promotion is organised and offered to you by the Revolut group entity that provides you with your Personal account. If you have a complaint about this Promotion, you can raise it directly with them. Please see below for the registered addresses of each Revolut group entity and the relevant laws and courts that have jurisdiction to determine any dispute you may have in relation to this Promotion. You can rely on the mandatory consumer protection rules and law of the country where you live.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms	Which courts have jurisdiction
Revolut Ltd	7 Westferry Circus, London, E14 4HD	English law	The courts of England and Wales.
Revolut Bank UAB	Konstitucijos ave. 21B, 08130 Vilnius, the Republic of Lithuania	Lithuanian law	The courts of Lithuania (or in the courts of any EU Member State where you reside).
Revolut Bank UAB acting in Ireland via its branch in Ireland	2 Dublin Landings, North Dock, Dublin 1, Ireland	Irish law	The competent courts of Ireland.
Revolut Bank UAB acting via its branch in France	SIREN 917 420 077 and whose registered office is at 10 avenue Kléber, 75116 Paris, France	French law	The competent courts of France. If you are unhappy with how we have dealt with your complaint, you can refer it free of charge to the Médiateur de l'Association française des Sociétés Financières (ASF) and any dispute can be referred to the competent court in France. You can withdraw from this promotion free of charge and

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			without having to indicate any reason within the first 14 days of participating by letting us know through the Revolut app or by emailing us at support@revolut.co m (withdrawal form), provided that the promotion is not yet fully executed or has not ended.
Revolut Bank UAB, Sucursal en España	With tax ID W0250845E, duly registered with the Commercial Registry in Madrid under Volum 44863, Sheet 1, Section 8, Page M-789831 and with the Bank of Spain under number 1583. Its address is at Serrano 20, 28001, Madrid (Spain)	Spanish law	The competent courts of Spain.
Revolut Bank UAB acting via its branch in the Netherlands	Barbara Strozzilaan 201, 1083HN Amsterdam, the Netherlands	Dutch law	The competent courts of the Netherlands.
Revolut Bank UAB acting via its branch in Belgium	Silver Square, Sq. de Meeûs 35, 1000 Bruxelles, Belgium	Belgium law	The competent courts of Belgium.