

# New User Paid Plans Subscription Promotion

## Terms and Conditions

Welcome to the New User Paid Plans Subscription Promotion (the "Promotion"), offered by Revolut Technologies Singapore Pte Ltd (U.E.N. 201721013G), a company whose registered office is 30 Cecil Street, 19-08, Prudential Tower, Singapore 049712 ("RTSPL", "Revolut", "we", "our" or "us").

The terms and conditions ("Terms") of the Promotion are set out below and apply in addition to the other terms and conditions that apply to you as a customer of RTSPL, including the [Personal Terms, Fees and Charges Section](#) and the [Premium and Metal Terms](#).

## Promotion Period

The Promotion will run for a specific period of time as clearly set out in the email communications you have received from Revolut (the "Promotion Period").

## What is the Promotion?

The Promotion is an opportunity for Eligible Customers to have the first month of their Revolut Paid Plan monthly subscription fees waived (the "Paid Plan Subscription Offer").

## Who is eligible to participate in the Promotion?

In order to participate in the Promotion you must be an Eligible Customer of Revolut. An "Eligible Customer" is defined as a customer that during the Promotion Period has:

- downloaded the Revolut app;
- personally received communications from Revolut inviting you to participate in the Promotion;
- applied for a new Revolut Standard account;
- passed Revolut's 'Know Your Customer' checks and been onboarded; and
- not previously closed a Revolut account or had an account become suspended or restricted.

## How do I claim my Paid Plan Subscription Offer?

Eligible Customers will have two opportunities to claim the Paid Plan Subscription Offer:

- At Onboarding: Eligible Customers will be prompted to claim the Paid Plan Subscription Offer at the time of onboarding.
- After Onboarding: The Paid Plan Subscription Offer will be visible under the "Suggested for You" banner within the Revolut app. To claim the Paid Plan Subscription Offer, Eligible Customers must click on the Promotion tile and follow the instructions. Eligible Customers have within 72 hours of opening their new Revolut account to take advantage of the Paid Plan Subscription Offer.

### **What happens if I cancel my paid subscription after claiming my Paid Plan Subscription Offer?**

You will have until the end of the Paid Plan Subscription Offer to cancel your Revolut Paid Plan subscription plan at no cost. However, we won't refund amounts already paid. This means that if you order a Revolut Card beyond the Paid Plan card allowance you will not receive a refund. Further, if you order a Card as part of your Paid Plan plan card allowance, and then cancel your paid subscription within 14 days of opening the new account, you will have to pay us back for the cost of the Paid Plan Card and delivery.

After the Paid Plan Subscription Offer ends, by default you will remain on the Revolut Paid Plan subscription plan payable monthly unless you tell us otherwise, and normal billing rates apply. Revolut Paid Plan subscription plans have a contract term of 12 months. You may cancel or downgrade the Revolut Paid Plan subscription plan after the Paid Plan Subscription Offer ends, but depending on the remaining subscription term fees may apply.

Please refer to the [Personal Terms](#) and the [Fees and Charges Section](#) for further information on fees, charges and break costs associated with ending a paid subscription after the first month when your Paid Plan Subscription Offer ends.

### **What else should I know?**

Revolut reserves the right to change, modify and/or supplement the Terms, and to modify, cancel or suspend the Promotion at its sole discretion at any time. If we exercise this right we will try to give you advance notice on our website. Please contact Revolut Support if you believe you qualify for a particular benefit in relation to a promotion that has not been awarded to you. Events beyond the control of Revolut may occur that render the awarding of the Paid Plan Subscription Offer impossible. Accordingly, RTSPL will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we see fit in the circumstances. Any disputes arising out of or in connection with these terms can be dealt with by the Courts of the Republic of Singapore.