

What is this Promotion about?

Revolut is offering Eligible Customers based in Brazil the opportunity to sign up to Revolut for the first time and receive RevPoints that you can redeem for a benefit within the Revolut app (the **"Promotion"**) and the **"Reward"**, respectively)

In order to receive the Reward, you must sign up to Revolut through a unique link from the partner that has promoted the Promotion (the **"Partner"** and **"Promotion Communication"**, respectively). The Promotion will run for a specific period of time (the **"Promotion Period"**). The Promotion Period and the amount of the Reward will be clearly set out on the Promotion's landing page when you click on the unique link for the Promotion. It will also be set out on the Partner's channel.

These terms and the Promotion Communication (together, the **"Promotion Terms"**) set out the rules that apply to the Promotion and you must also comply with the terms that apply to your [Revolut Personal account](#), and the terms that apply to the use of [RevPoints](#) at all times when participating in the Promotion.

Who is eligible for the Promotion?

To be an **"Eligible Customer"** you must meet the following **"Eligibility Criteria"**:

1. Not have or have previously held a Revolut Personal account with any Revolut group entity;
2. Be at least 18 years of age;
3. Have a registered address in Brazil; and
4. Complete the Required Steps set out below.

To follow the Required Steps you will have to receive the Promotion Communication or access the Promotion through the Partner's page.

What do I need to do to take part in the Promotion?

You must complete the following **"Required Steps"** until the end of the Promotion Period in order to receive the Reward :

- Click on the unique link for the Promotion. This link will be on the Partner's social media or website, will be contained in the email/SMS/push notification from the Partner or the Promotion Communication;

- This link will redirect you to Revolut's website where you will need to provide your phone number. On the Promotion's landing page, you will be able to see the important details in relation to the Promotion, including the Promotion Terms, the Promotion Period and the amount of the Reward available to you;
- Once you have provided your phone number, you will be directed to the sign-up flow for a Revolut Personal account. You will need to follow the steps for opening a Revolut Personal account and complete our Know Your Customer checks ("**KYC**");
- You will need to be onboarded successfully to Revolut. This means you will have to pass KYC with a residential address in Brazil and there must be no restrictions on your account;
- Once you pass your KYC, you must activate RevPoints in your account. If you do not activate RevPoints, you will not be eligible to earn points or use RevPoints features in the Revolut app. RevPoints is available only to holders of a Revolut personal account. If you close your payment account, your RevPoints balance will be lost.
- You will need to make your first top up by bank transfer or by using a debit card that you have registered with us;
- Once you have topped up your account you will need to make payments with your virtual or physical Revolut card. The required total value of the transactions will be specified in the Promotion's landing page. Each transaction must also be a genuine purchase to count towards this total amount (for example, card transactions to payment service providers and money transfers will not count towards the required total transaction amount).

How do I get the Reward?

Eligible Customers will receive the Reward once they complete the Required Steps. The Revolut group entity that provides you with your Revolut Personal account will credit the RevPoints to your Revolut Personal account within the timeframe specified in the Promotion's landing page.

What other legal information should I know?

The Promotion is organised and offered by Revolut Sociedade de Crédito Direito S.A. ("**RSCD**"), a company whose registered address is at Rua Manoel da Nóbrega, 1.280, 10th floor, Paraíso, São Paulo, Brazil.

- We may suspend or end the Promotion before the end of the applicable Promotion Period if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may, at our discretion, end the Promotion for one Partner, multiple Partners or all Partners. Please contact support if you believe you qualify for a particular Reward in relation to the Promotion that has not been awarded to you as a result of this early suspension or termination.
- We can cancel this Promotion or change these Promotion Terms at any time. Any changes to the Promotion Terms do not affect your rights if you have already participated in the Promotion.
- We reserve the right to reverse the Reward during or after the Promotion Period if you earned the Reward fraudulently, if you breach the terms that apply to your Revolut account in order to get the Reward, or if we become aware that you did not comply with these Promotion Terms. We will consider the reversal of any Reward to have been done with your consent and the payment to have been authorised by you.
- If you close your Revolut Personal account or we suspend or restrict your account before we were due to credit your account with the Reward or between the time of qualifying for the Reward and receiving the Reward that you were entitled to under this Promotion, you will lose your entitlement to the Reward.
- Events beyond the control of Revolut may also occur that render the awarding of the Reward as part of this Promotion impossible. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
- If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as attempting to obtain an unfair advantage through deception) we may, in our sole discretion, take any actions we see fit in the circumstances.
- The Partner will send marketing to its existing customers in compliance with applicable data privacy and direct electronic marketing laws. If you do not want to receive marketing from the Partner you must manage your marketing preferences with the Partner directly as this is outside of Revolut's remit. If you sign up to Revolut as part of this Promotion, Revolut will process your personal data in compliance with our [Customer Privacy Notice](#).
- These Promotion Terms are published in English and Portuguese and any other translation is a courtesy and an unofficial translation only. **The Portuguese language version of these Promotion Terms shall apply and prevail and be**

conclusive and binding. The Portuguese language version shall be used in any legal proceedings.

- To the extent permitted by law these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of Brazil. Any disputes arising out of or in connection with these Promotion Terms shall exclusively be submitted to and dealt with by: the competent courts of the State of São Paulo if they relate to a RSCD customer complaints.

If you need more information, please contact our [support](#).

Contact Information

Online chat: <https://www.revolut.com/pt-BR/contact-us/>

Support phone numbers: +55 11 5039 1888 and +55 0800 591 1445 (toll-free);

Emails:

- **support@revolut.com** – customer support
- **Ombudsman:** available on business days, from 8:00 a.m. to 6:00 p.m. (Brasília time), at 0800 591 1329 or by email at ouvidoria@revolut.com – for complaints that could not be resolved through the customer support channels listed above
- **courtorders@revolut.com** – fraud, information requests, or fund blocking requests
- **juridico@revolut.com** – judicial matters or other legal issues