

# Revolut x Shopback - General Partner Premium Subscription Fee Waiver Promotion

Welcome to the Revolut Australia General Partner Premium Subscription Fee Waiver Promotion (the "**Promotion**"), offered by Revolut Payments Australia Pty Ltd (ABN 21 634 823 180) ("**Revolut**", "**we**", "**our**" or "**us**") and Shopback Australia Pty Ltd (the "**Partner**" or "**Shopback**").

The terms and conditions of the Promotion ("**Terms**") are set out below. These terms and conditions apply in addition to the other terms and conditions that apply to you as a customer of Revolut, including the [Personal Terms](#), [Fees and Charges Section](#) and the [Premium and Metal Terms](#) as well as Shopback's [Terms of Use](#).

## Promotion Period

The Promotion starts on 9 Dec 2024 12:00am GMT+1 (11am AEST) and ends on 31 Dec 2025 11:59pm GMT (1 Jan 2026 10:59am AEST) (the "**Promotion Period**").

## What is the Promotion?

The Promotion is an opportunity for Eligible Customers to sign up to a Revolut Premium subscription plan during the Promotion Period and have their Revolut subscription fee waived for the first three months (the "**Premium Subscription Offer**") and receive a \$20 cashback to their Shopback account (the "**Shopback Cashback Offer**").

The Revolut Premium subscription plans have a contract term of 12 months. This means that after the Premium Subscription Offer period, you will have to pay the normal subscription fee as set out in the Subscription Fees Table below for the remaining 9 months.

Please refer to the [Fees and Charges Section](#) for more information on costs associated with the Revolut Premium subscription plans.

## **Who is eligible to participate in the Promotion?**

In order to participate in the Promotion you must be an Eligible Customer of Revolut. An "**Eligible Customer**" is defined as a customer that has:

- an active Shopback Account;
- received marketing directly from a Partner in relation to this Promotion or clicked the unique Revolut link made available by that Partner on their mobile app, website or social media;
- entered their telephone number on the Partner specific Revolut landing page;
- followed the instructions to download the Revolut app;
- applied for a new Revolut Standard account;
- passed Revolut's 'Know Your Customer' checks and been onboarded; and
- not previously closed a Revolut account or had an account become suspended or restricted.

## **How do I claim my Premium Subscription Offer?**

Eligible Customers will have two opportunities to claim the Premium Subscription Offer:

### **At Onboarding**

Eligible Customers will be prompted to claim the Premium Subscription Offer at the time of onboarding.

### **After Onboarding**

Eligible Customers will receive an in-app notification containing the Premium Subscription Offer. The notification will include instructions on how to upgrade your Revolut account.

Eligible Customers will have **72 hours to claim the Premium Subscription Offer** after receiving the in-app notification, even if the 72 hour period expires after the end of the Promotion Period.

## What happens if I cancel my paid subscription after claiming my Premium Subscription Offer?

If you cancel or downgrade your plan after claiming the Premium Subscription Offer, the fees set out in the Cancellation Fees Table below will apply.

Please be aware that if you order a Revolut Card during your Premium Subscription Offer period and then cancel your subscription plan before your Premium Subscription Offer period ends, you will be charged card fees. For this reason, **we recommend only ordering a Revolut Card after you decide to keep the plan for the full 12 month term.**

Further, we won't refund amounts already paid. For example, if you order additional Revolut Cards beyond your plan's card allowance you will not receive a refund.

After the Premium Subscription Offer period ends, by default you will remain on the Revolut Premium subscription plan (payable monthly) unless you tell us otherwise, and normal subscription fees set out in the Subscription Fees Table below will apply.

### **Cancellation Fees Table**

Cancellation Period	Premium Subscription
Within the Premium Subscription Offer period	<ul style="list-style-type: none"><li>• <b>A\$33.99</b> express delivery fee per card.</li><li>• No premium card fee.</li><li>• No early cancellation administration fee.</li></ul>
Between the end of your Premium Subscription Offer period and 10 months	<ul style="list-style-type: none"><li>• No refund for the month in which you cancel or downgrade.</li><li>• <b>A\$19.98</b> early cancellation administration fee (equivalent to two monthly payments of the premium subscription fee).</li></ul>
Between 10 months and 12 months	<ul style="list-style-type: none"><li>• No refund for the month in which you cancel or downgrade.</li></ul>

Cancellation Period	Premium Subscription
	<ul style="list-style-type: none"> <li>No early cancellation administration fee.</li> </ul>

### ***Subscription Fee Table***

Subscription Type	Subscription Fee
Premium	A\$9.99 per month

### **How do I claim my Shopback Cashback Offer?**

Shopback will credit the cashback to your Shopback Account if you meet their eligibility criteria. Please refer to the Shopback [Terms of Use](#) or contact Shopback at [help@shopback.com.au](mailto:help@shopback.com.au) for more information.

### **What else should I know?**

Revolut reserves the right to change, modify and/or supplement these Terms from time to time if necessary to protect our legitimate interests. If we exercise this right in a way that is detrimental to you in your capacity as an Eligible Customer, we will provide you with: a) reasonable notice where possible; and b) if applicable, the opportunity to close or downgrade your Revolut account at no cost. Please contact Customer Support if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of this early suspension or termination.

If you have any issues or questions in relation to the Shopback Cashback Offer, please contact Shopback at [help@shopback.com.au](mailto:help@shopback.com.au) directly.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take reasonable actions in the circumstances.

Revolut is not responsible for any marketing sent directly by the Partner to its existing customers. If you do not wish to receive marketing from the Partner you must

manage your marketing preferences with the Partner.

Any disputes arising out of or in connection with these terms can be dealt with by the Courts of the State of Victoria.