

What is the Promotion about?

As part of the Revolut x Primavera Sound 2025 Ticketing Promotion (the **"Promotion"**), Revolut is offering its existing Revolut Personal customers residing in Spain and the United Kingdom (the **"Eligible Markets"**) the opportunity to:

(a) Get 1-day access to Revolut's VIP area at Primavera Sound 2025 in Barcelona (the **"Offer"**) if you:

- are on the Metal or Ultra Paid Plan and receive a Promotion Invitation.
- are on the Premium Paid Plan and upgrade to the Metal Paid Plan as per point b) below.
- are on the Plus Paid Plan and upgrade to the Premium Paid Plan as per point c) below.
- are on the Standard Plan and upgrade to the Premium Paid Plan as per point d) below.

(b) Receive our Metal Paid Plan at a discounted fee (the **"Discounted Fee"**) for a limited period of time (the **"Discounted Fee Period"**). The Discounted Fee Period will be displayed in the Promotion Invitation before you decide to upgrade. **The Metal Discounted Fee offer is only for customers currently on the Premium Paid Plan.**

(c) Receive our Premium Paid Plan at the Discounted Fee for the Discounted Fee Period. The Discounted Fee Period will be displayed in the Promotion Invitation before you decide to upgrade. **The Premium Discounted Fee offer is only for customers currently on the Plus Paid Plan.**

(d) Receive a two month free trial for the Premium Plan (the **"Free Trial"**). The Free Trial is only available to customers currently on a Standard Plan.

Access to Revolut's VIP area at Primavera Sound is limited, subject to availability, and will be available on a first-come, first-served basis.

The specific information relevant for the Offer, the Discounted Fee and the Free Trial will be specified on any of the following (each, a **"Promotion Invitation"**):

- email;
- text-message or SMS;
- in-app message or push notification; or
- physical advertisement at the Primavera festival (via the QR code).

The Promotion Invitation will specify:

- The time period during which you can participate in this Promotion (the **"Promotion Period"**);
- The steps you must complete in order to receive the Offer, Discounted Fee or Free Trial (the **"Required Steps"**); and
- Details on how you can claim the Offer, Discounted Fee or Free Trial.

These **Promotion Terms** set out the rules that apply to the Promotion, and you must comply with these Promotion Terms, as well as:

- the [Personal Terms](#) that apply to your Revolut Personal account; and
- the [Paid Plan Terms](#).

Who is eligible for the Promotion?

To be an **"Eligible Participant"** you must:

- live at a residential address in an Eligible Market;
- be an active Revolut Personal customer with no restrictions on your account;
- receive a Promotion Invitation; and
- be at least 18 years of age.

How do I get my Offer?

Eligible Participants that complete the Required Steps during the Promotion Period will be able to claim the Offer by following the steps set in the respective Promotion Invitation (signposted as **'How to Claim'**).

How do I start my Discounted Fee Period?

You can start your Discounted Fee Period by following the instructions in the Promotion Invitation.

Discounted Fee

During the Discounted Fee Period we will charge you the Discounted Fee. You can see your Discounted Fee at any time in the Plan dashboard section of the app.

After your Discounted Fee Period ends, you will remain on the chosen Paid Plan, on the non-discounted fee, unless you cancel your Paid Plan subscription.

This means that normal cancellation and billing rules will apply (see the [Paid Plan Terms, Fees Pages](#)).

During the Discounted Fee Period, we will take payment for your Paid Plan on a monthly basis (as the Discounted Fee offer applies on a monthly basis).

How do I start my Free Trial?

To start your Free Trial, you will need to complete the steps to upgrade your Revolut Personal account to your offered subscription plan **within the Promotion Period**.

Just so you know, the [Paid Plan Terms](#) and [Fees Pages](#) will apply to you during your Free Trial.

We will not charge you any Paid Plan subscription fee for the period of time included in your Free Trial. We'll tell you in the Promotion Invitation and Free Trial Promotion dashboard how long you'll receive your selected Paid Plan for free so you're aware before you sign up.

After your Free Trial ends, by default you will remain on your selected Paid Plan unless you tell us otherwise, and normal billing (whether monthly or annually) will apply.

Right to cancel

You have the **right to cancel** your subscription plan within the Free Trial (your "**cooling off period**"), after which normal cancellation rules will apply. This means that normal fees for downgrading your Paid Plan subscription will apply (see the "**Fees for downgrading your Paid Plan subscription**" section of the [Paid Plan Terms](#) for more information).

Physical Revolut card

You can order one Revolut card free of charge during your Free Trial period. However, if you decide to cancel your Free Trial Paid Plan subscription during the Free Trial period, you will have to pay us the fee for the delivery of the card. You will also have to pay us for the card itself if you ordered a "Metal" card. You may also have to pay a card delivery fee and a fee for the card itself if you order any additional Revolut cards. Please refer to the [Fees Pages](#) to see the fees associated with card delivery and any fees for the card itself if you choose to try Metal.

Fees for ending or downgrading your Paid Plan subscription

You can end your Paid Plan subscription at any time (we call this a downgrade). Depending on your country of residence, ending or downgrading your Paid Plan

subscription may be subject to some fees. See "Fees for downgrading your Paid Plan subscription" in the [Paid Plan Terms](#) for more information. In order to check the start date of your subscription go to the 'Profile' -> 'Plan' -> 'Billing Details' section on your Revolut, and to check how you can downgrade, go 'Profile' -> 'Plan' -> 'Change Plan' section. Once you downgrade, you'll become a Standard user again (a personal account holder who does not pay a subscription for any of the Paid Plans).

What other legal information should I know?

1. Primavera Sound Festival in these Promotion Terms refers to PRIMAVERA SOUND S.L.
2. We may change, suspend, extend or end the Promotion earlier than the end of the Promotion Period if, in our reasonable opinion, it is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis.
3. If we need to change, suspend or end the Promotion before the end of the Promotion Period, we will announce this in the same way the Promotion was announced and, where possible, we will try to give you notice in the same way we announced this Promotion. Any changes to the Promotion Terms will not affect your rights if you have already participated in the Promotion.
4. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control which means we are unable to continue running the Promotion as planned. Please contact Support (support@revolut.com) if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
5. Revolut shall not be liable for any loss that is not due to fault or negligence of Revolut or third parties cooperating with Revolut, whether directly or indirectly suffered where, due to circumstances beyond our control, we are unable to continue running the Promotion as planned. The above provisions do not in any way exclude Revolut's liability under the generally applicable provisions of your local law.
6. We may decide not to grant you the Offer, Discounted Fee or Free Trial if we become aware you are no longer an Eligible Participant because you no longer meet the Required Steps, your Revolut Personal account becomes suspended or restricted, you engage in fraud or material abuse of this Promotion (for example, attempting to obtain an unfair advantage through deception) and/or you breach these Promotion Terms or the terms that apply to your Revolut Personal account.

7. If you close your Revolut Personal account or your account becomes suspended or restricted before we were due to award you the Offer, Discounted Fee or Free Trial, you will lose your entitlement to it.
8. By participating in this Promotion, you confirm that you understand that any benefit you receive as part of this Promotion may be subject to local income tax in the country of your residence and/or in the local territory where you are tax resident. It is your responsibility to pay any tax which may arise from receiving any benefit. Revolut will bear no liability for any tax obligations which may arise from receiving any benefit as part of this Promotion.
9. Revolut needs to process your personal data to perform our obligations under these Promotion Terms. For more information about how we handle personal data, see our [Customer Privacy Notice](#). Primavera Sound Festival may also collect personal data about you in connection with this Promotion. See [Primavera Sound Festival's privacy notice](#) for more details about how they will handle your personal data. Primavera Sound Festival will also send any marketing content to you in compliance with applicable data privacy and direct electronic marketing laws. If you do not want to receive marketing from Primavera Sound Festival you must manage your marketing preferences with Primavera Sound Festival directly as this is outside of Revolut's remit.
10. These Promotion Terms are published in English and any translation is a courtesy and an unofficial translation only. Participants of the Promotion cannot derive any rights from the translated version. The English language version of these Promotion Terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings. If, however, by law the local language should be used, the local language version will prevail.

This Promotion is organised and offered to you by the following Revolut group entities that provide you with your Revolut Personal account. If you have a complaint about this Promotion, you can raise it directly with them. Please see below for the registered addresses of each Revolut group entity and the relevant laws and courts that have jurisdiction to determine any dispute you may have in relation to this Promotion. You can still rely on the mandatory consumer protection rules and laws of the EEA country where you live.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms	Prevailing language	Which courts have jurisdiction
Revolut Ltd	30 South Colonnade, London E14 5HX, United Kingdom	English law	English	The courts of England and Wales
Revolut Bank UAB, Sucursal en España	With tax ID W0250845E, duly registered with the Commercial Registry in Madrid under Volum 44863, Sheet 1, Section 8, Page M-789831 and with the Bank of Spain under number 1583. Its address is at Príncipe de Vergara 134, 4 planta, 28002, Madrid (Spain).	Spanish law	Spanish	The competent court in Spain.