Glovo X Revolut

What is the promotion about?

As part of the Revolut x Glovo Promotion (the "**Promotion**"), Revolut is offering new customers who reside in Portugal (the "**Eligible Market**") the opportunity to receive 10€ cashback after spend 10€ or more on their Revolut card ("**Cashback Offer**") since they meet the requirements set in these promotion terms (the "**Promotion Terms**"). This promotion is only available to customers signing up to Revolut for the first time.

Moreover, Glovo will also run their own promotion and will offer to Portuguese clients, 5€ discount to new Glovo clients (with a minimum spend of 15€ on their first delivery) and 3 cost of deliveries free (the "**Glovo's Offers**"). Visit Glovo's page and T&C to know more on this Glovo's promotion.

To take part in this Promotion, you must meet the eligibility criteria and complete the required steps set out in these Promotion Terms between **13th March 2024** (00:00 Lisbon Time Zone) and **22nd March 2024** (23:59 Lisbon Time Zone). We call this the "**Promotion Period**".

These Promotion Terms set out the rules that apply to the Promotion, and you must comply with these Promotion Terms and also the terms and conditions that apply to your Revolut Personal account at all times when participating in the Promotion.

Glovo's Offers are not ruled by these Promotion Terms. Please consult Glovo's Offers Terms on Glovo's website.

Who is eligible for this Promotion?

You are only considered an "Eligible Participant" if you:

- Live at a residential address in the Eligible Market and be over 18 years old.
- Either receive marketing directly from Glovo about this Promotion or see the Promotion marketed by Glovo so you can follow the below steps to benefit from the Promotion.

What do I need to do to take part in this Promotion?

In order to receive the Cashback you must sign up to Revolut (through a unique link you have received from Glovo) in the Promotion Period.

You will also need to complete the following steps:

 Click on the unique landing page link for the Promotion received in the link in the Glovo marketing communications - this link will redirect you to Revolut's website where you will need to provide your phone number. Once you have provided your phone number, you will be directed to the sign up flow for a Revolut Personal account;

- Follow the steps for opening a Revolut Personal account and complete our Know Your Customer ("KYC") checks before the end of the Promotion Period;
- Be successfully onboarded to Revolut (this means you have to pass KYC with a registered address in the Eligible Markets with no restrictions on your account) before the end of the Promotion Period.
- Make one or several virtual and (or) physical Revolut card transactions with a total value equal or more than €10 or currency equivalent (as specified in the Landing Page) within the Promotion Period. The link provided by Glovo will be valid until the end of the Promotion Period.

You must complete the above steps by the end of the Promotion Period in order to receive the Cashback Offer.

How do I get my Cashback?

Revolut will credit the Cashback into your Revolut Personal account within **ten (10) business days** after you have completed the steps outlined in "What do I need to do to take part in this **Promotion?**".

What other legal information should I know?

- 1. Glovo in these Promotion Terms refers to Glovoapp23, S.A ("Glovo").
- 2. We may change, suspend or end the Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation, or due to unforeseen circumstances which may make it impossible for us to offer the Cashback with Glovo or their affiliates. We may suspend or end the Promotion on an individual or promotion-wide basis.
- 3. If we need to change, suspend or end the Promotion before the end of the Promotion Period, we will give you prior notice through the app and/or email. Any changes to the Promotion Terms will not affect your rights, if you have already participated in the Promotion.
- 4. Revolut will not be liable for any loss by any reason that are not due to our fault or gross negligence, whether directly or indirectly suffered, as a result of an event outside of its control which means we are unable to continue running the Promotion as planned. Please contact Support if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
- 5. We reserve the right to reverse the Cashback awarded to you any of the payment that earned you the Cashback is refunded to you, you earned the Cashback fraudulently (for example, attempting to obtain an unfair advantage through deception), if you breach the terms that apply to your Revolut Personal account in order to get the Cashback, or if we become aware you were not compliant with these Promotion Terms. We will consider the reversal of the Cashback to have been done with your consent and the payment to have been authorised by you.
- 6. You will lose your entitlement to the Cashback if any of the following applies before we are due to credit your account with the Cashback or between the time of qualifying for the

Cashback and receiving it: a. your Revolut Personal account becomes suspended or restricted; b. you engage in fraud or material abuse of this Promotion (for example, attempting to obtain an unfair advantage through deception); and/or c. you breach these Promotion Terms or the terms that apply to your Revolut Personal account.

- 7. Please ensure you are aware of Glovo's general terms and conditions and rules for participation (here, point 4.7). Revolut will not be responsible for any issues, queries or claims that you may have in relation to Glovo and their terms.
- 8. Employees of Glovo and Revolut, including affiliates, agents and immediate family members and/or those living in the same household of such employees, are not eligible for and cannot take part in this Promotion.
- 9. Glovo and each of its respective parent companies, subsidiaries, affiliates, officers, directors, employees, governors, owners, distributors, retailers, agents, assignees, advertising/promotion agencies, representatives, and agents is not liable for and will be held harmless from any claim, action, liability, loss or damage to an Eligible Participant who wins the Cashback, or any third party, directly or indirectly, by any reason that are not due to our fault or gross negligence, including participation in this Promotion.
- 10. By participating in this Promotion, you confirm that you understand that any benefit you receive as part of this Promotion may be subject to local income tax in the country of your residence and/or in the local territory where you are tax resident. It is entirely your responsibility to pay any tax which may arise from receiving any benefit. Revolut will bear no liability for any tax obligations which may arise from receiving any benefit as part of this Promotion
- 11. These Promotion Terms are published in Portuguese and English. The Portuguese version of these Promotion Terms shall be used in any legal proceedings. If, however, by law the local language should be used, the local language shall prevail.
- 12. Revolut will process your personal data in compliance with our Customer Privacy Notice. When you are directed to Glovo's landing page, their Privacy Policies (for Spain and for Portugal) apply.

This Promotion is organised and offered to you by Revolut Bank UAB with registered address of Konstitucijos ave. 21B, 08130 Vilnius, the Republic of Lithuania. To the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of the Republic of Lithuania. Despite this, you can still rely on the mandatory consumer protection rules of the EEA country where you live. Any disputes arising out of or in connection with these Promotion Terms shall exclusively be submitted to and dealt with by the competent court in the Republic of Lithuania (or in the courts of any EU Member State where you reside).