

What is this Promotion about?

As part of the Revolut x Affiliate cashback offer (the "**Promotion**"), Revolut is offering new users in eligible markets the opportunity to sign up for a Revolut Personal account for the first time and receive a cashback credited to their newly opened Revolut Personal account (the "**New Customer Offer**").

In order to receive the Offer, you must sign up to Revolut through a unique link from the affiliate that has promoted the Offer (the "**Partner**"). The Promotion will run for a specific period of time (the "**Promotion Period**"). The Promotion Period and the amount of the Offer will be clearly set out on each page when you click on the unique link for the Promotion.

Users based in selected markets ("**Eligible Markets**") will be eligible for the Offer, as long as they meet the eligibility criteria within the Promotion Period. The eligibility criteria and Eligible Markets are set out below in "**Who is eligible for the Promotion?**".

If you are eligible, you will need to complete the steps in "**What do I need to do to take part in the Promotion?**" before the end of the Promotion Period.

The Promotion Terms set out the rules that apply to the Promotion and you must comply with these Promotion Terms, as well as the terms that apply to your Revolut Personal account, at all times when participating in the Promotion.

These terms and conditions (the "**Promotion Terms**") set out the rules that apply to this Promotion. You must comply with these Promotion Terms and the terms and conditions that apply to your Revolut Personal account at all times when participating in this Promotion.

What is this New Customer Offer?

The New Customer Offer provides a percentage cashback up to a set limit on your first exchange based on the total foreign exchange amount. The amount percentage

cashback will be clearly set out on the Revolut page when you click on the unique link for the Promotion. The New Customer Offer conditions are the following:

- **Open your account:** Use the link provided by the Partner to start the Revolut account opening process.
- **Exchange Brazilian Reais for foreign currency:** After opening the account, within the first 15 days, exchange Brazilian Reais for any of the various currencies available in the app.

Important details:

- The maximum cashback amount that can be received is R\$100.
- The offer is valid only for the first exchange made within 15 days after account opening.
- There is no minimum exchange amount, but the Offer is limited to a single reward of up to R\$100.

Who is eligible for Promotion?

To be considered an **“Eligible Participant”** for this Promotion, you must meet the following **“Eligibility Criteria”**:

- have a residential address in Brazil.
- not have or have previously held a Revolut Personal account with any Revolut group entity.
- Follow the steps specified in the section below (“What do I need to do to take part in the Promotion?”).
- be at least 18 years of age.

To follow these steps you will have to receive marketing directly from the Partner about the Promotion or see the Promotion marketed on the Partner’s page.

What do I need to do to take part in the Promotion?

To take part in the Promotion you will need to complete all of the following steps. You must complete all of the steps by the end of the Promotion Period in order to receive the Offer (the "**Required Steps**"):

- Click on the unique link for the Promotion. This link will be on the Partner's social media or website or will be contained in the email/SMS/push notification from the Partner;
- This link will redirect you to Revolut's website where you will need to provide your phone number. On the Revolut website, you will also be able to see the important details in relation to the Promotion, including the Promotion Terms, the Promotion Period and the amount of the Offer available to you;
- Once you have provided your phone number, you will be directed to the sign-up flow for a Revolut Personal account. You will need to follow the steps for opening a Revolut Personal account and complete our Know Your Customer checks ("**KYC**");
- You will need to be onboarded successfully to Revolut. This means you will have to pass KYC with a registered address in an Eligible Market and there must be no restrictions on your account;
- Once you pass your KYC, you will need to make your first Customer Top Up. Your first Customer Top Up can be made by bank transfer or by using a debit card that you have registered with us; and
- Once you have topped up your account you will need to use your balance to exchange Brazilian Reais for any of the various currencies available in the app within the first 15 days.

How do I get the New Customer Offer?

Eligible Participants will receive the New Customer Offer once they complete the Required Steps. The Revolut group entity that provides you with your Revolut Personal account will credit the cashback to the main balance of your Revolut Personal account within 10 days of the completion of the Required Steps.

What other legal information should I know?

1. The Promotion is organized and offered by Revolut Ltd. together with Revolut Sociedade de Crédito Direto S.A. ("**RSCD**") for users resident in Brazil.
2. We may suspend or end the Promotion before the end of the applicable Promotion Period if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may, at our discretion, end the Promotion for one Partner, multiple Partners or all Partners. Please contact support if you believe you qualify for a particular Offer in relation to the Promotion that has not been awarded to you as a result of this early suspension or termination.
3. We can cancel this Promotion or change these Promotion Terms at any time. If we are going to change or cancel the Promotion before the Promotion Period ends, we'll give you notice through the Revolut app and/or by email. Any changes to the Promotion Terms do not affect your rights if you have already participated in the Promotion.
4. We reserve the right to reverse the Offer during or after the Promotion Period if the payment that earned the Offer is refunded to you, you earned the Offer fraudulently, if you breach the terms that apply to your Revolut account in order to get the Offer, or if we become aware that you did not comply with these Promotion Terms. We will consider the reversal of any Offer to have been done with your consent and the payment to have been authorised by you.
5. If you close your Revolut account or we suspend or restrict your account before we were due to credit your account with the Offer or between the time of qualifying for the Offer and receiving the Offer that you were entitled to under this Promotion, you will lose your entitlement to the Offer.
6. Events beyond the control of Revolut may also occur that render the awarding of the Offer as part of this Promotion impossible. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
7. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as attempting to obtain an unfair advantage through deception) we may, in our sole discretion, take any actions we see fit in the circumstances.
8. The Partner will send marketing to its existing customers in compliance with applicable data privacy and direct electronic marketing laws. If you do not want to receive marketing from the Partner you must manage your marketing preferences with the Partner directly as this is outside of Revolut's remit. If you sign up to

Revolut as part of this Promotion, Revolut will process your personal data in compliance with our [privacy policy](#).

9. These Promotion Terms are published in English and Portuguese and any other translation is a courtesy and an unofficial translation only. **The Portuguese language version of these Promotion Terms shall apply and prevail and be conclusive and binding. The Portuguese version shall be used in any legal proceedings in Brazil.**

10. To the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed **in accordance with the laws of Brazil** and any disputes arising out of or in connection with these Promotion Terms shall be exclusively submitted to and dealt with by the **courts of São Paulo, Brazil**.

If you need more information, please contact our [support](#).

Contact Information

Online chat: <https://www.revolut.com/pt-BR/contact-us/>

Support phone numbers: +55 11 5039 1888 and +55 0800 591 1445 (toll-free);

Emails:

- **support@revolut.com** – customer support
- **Ombudsman:** available on business days, from 8:00 a.m. to 6:00 p.m. (Brasília time), at 0800 591 1329 or by email at ouvidoria@revolut.com – for complaints that could not be resolved through the customer support channels listed above
- **courtorders@revolut.com** – fraud, information requests, or fund blocking requests
- **juridico@revolut.com** – judicial matters or other legal issues