Revolut Metal Upgrade Campaign Terms & Conditions

Revolut shall be providing a reward of S\$100 cashback for all eligible users who upgrade to the Revolut annual Metal Plan (S\$199 subscription fee) and complete S\$1,000 worth of card purchases within the first 30 days of their plan being upgraded (the "Promotion"). Who is eligible for the Promotion?

To be eligible for the the Promotion, you must:

- Have downloaded the Revolut app;
- Be legally residing in Singapore;
- Have successfully set up an account with Revolut Singapore;
- Have an active Revolut account (i.e. it shall not be suspended or restricted);
- Upgrade to an annual Metal Plan and switch to the annual billing cycle (S\$199); and
- Spend S\$1,000 on card purchases (both virtual and physical cards accepted) within the first 30 days of upgrading your plan to the Metal Plan.

You must complete your upgrade and switching of the billing cycle between 1 May 2024 and 31 May 2024 GMT+0 and complete the card payment spend requirement within the first 30 days of upgrading to the Metal plan (the "**Promotion Period**").

You must be on the Metal plan and cannot downgrade from the Metal Plan, when the Promotion concludes at least 30 days after 31 May 2024.

Your card purchases must be genuine purchases (for example, card transactions to payment service providers, gambling, gift card or currency exchange service providers, and money transfers are not valid). These purchases must be successful transactions and must not be reversed or refunded.

Card purchases can be done with either the virtual or physical Revolut card.

What reward will I qualify for?

If you are eligible and meet the Promotion criteria, you will receive S\$100 of cashback, credited into your Revolut account.

How do I know if I've been awarded the reward and how do I collect this?

Revolut will credit the cashback into your Revolut account within 30 to 60 business days after the end of the Promotion Period.

Metal terms and conditions

You will be charged the annual subscription of the Revolut Metal plan if you participate in this Promotion, and the normal terms and conditions for your Metal plan (see Premium and Metal Terms) will apply.

If you downgrade within 14 days

If you terminate or downgrade your Metal subscription within 14 days of upgrading ("cooling off period"), we'll give you a full refund of the fee you have paid for your subscription. However, if you have ordered a card, you'll have to pay us back for the card delivery fee. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription plan within the cooling off period. Please refer to the Subscription plan fees page to see the fees associated with card delivery subject to your subscription plan.

If you downgrade after 14 days

The Metal plan applicable in this promotion is for a 12-month term. You can leave the plan early, but fees may apply if you do. See the "Fees for downgrading your Premium or Metal subscription" section of the Premium and Metal Terms for more information. What else should I know?

- 1. We may suspend or end the Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis. If we exercise this right we will try to give you advance notice on our website. Please contact Support if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you as a result of this early suspension or termination.
- 2. Only users who receive an invitation from us or our approved partners (like performance marketing ads, influencers, affiliates, etc. we're partnering with to acquire new signups) to participate in this Promotion are eligible for it.
- 3. Events beyond the control of Revolut may occur that render the continuation of the Promotion impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
- 4. If you make a card purchase that qualifies for the promotion and subsequently return this purchase for a refund, then the purchase will not count towards the Promotion.
- 5. If you close your Revolut Account or your Account becomes suspended or restricted before any bonus is paid, then the bonus will be forfeited.
- 6. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we see fit in the circumstances.
- 7. Revolut will not be liable for claims arising in respect of any failure or breach of duty for goods or services provided by third parties such as those participating in the Promotion.

- 8. These terms are published in English and any translation is a courtesy and office translation only - participants of the Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings.
- 9. To the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of Singapore. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in Singapore