

# 1. Introduction

This privacy notice sets out how we will handle your personal data when you use Revolut Ramp (**"RevRamp"**).

RevRamp is a service we provide to customers to buy crypto to fund wallets that are integrated with Revolut or another third party provider address specified by the user (we call this your **"Third Party Partner"**). Third Party Partner could be either wallet Provider, or a partner just placing RevRamp widget on their websites. Before using RevRamp, you must first agree to our [Terms and Conditions](#).

If you hold an account with us in the Revolut app, please refer to our [Customer Privacy Notice](#) for details about how we process your personal data when you use our other products and services.

We are committed to protecting and respecting your privacy. We will:

- always keep your personal data safe and private
- never sell your personal data

If you have any questions about your personal data, you can contact us at [dpo@revolut.com](mailto:dpo@revolut.com).

## 2. Who is responsible for processing my personal data?

Regardless of your location, the Revolut company responsible for processing your personal data to provide you with RevRamp is Revolut Ltd, a company incorporated in the United Kingdom. Revolut Ltd is known as the 'controller' of your personal data.

## 3. What personal data do you collect about me?

If you sign up to use RevRamp and do not hold an account with us in the Revolut app, we will collect your:

- full name
- date of birth
- phone number
- email address
- full residential address
- citizenship country
- ID document
- video selfie
- crypto wallet address and details
- IP address

- device ID and details
- billing address
- credit/debit card details (including card number, expiry date and CVV)

If you have an account with us in the Revolut app, we already have most of this information. However, we may still ask you for information like your crypto wallet address, in cases this data is not provided by the Third Party Partner.

We will usually collect the personal data described above from you directly. However, we may also receive certain information from the Third Party Partner, such as your region (country), crypto details (currency, network), payment method and amount as well as crypto wallet address. This will depend on how the relevant merchant has chosen to integrate RevRamp. We need to process the personal data set out above to provide you with the RevRamp service. If you do not provide us with this information, we will not be able to:

- provide you with the service
- process your purchase

## 4. How do you use my personal data?

As a controller of your personal data, we need to have a legal basis to process your personal data for any purpose under data protection laws. We have set out the purposes for which we process your personal data and the lawful basis for this in the table below.

What we use your personal data for	Our legal basis for using your personal data
To carry out checks to ensure you are eligible to use RevRamp.	Keeping to contracts and agreements between you and us as well as our legal obligations.
To provide you with the RevRamp service.	Keeping to contracts and agreements between you and us.
To send an SMS with a one time passcode to verify your identity each time you use RevRamp.	Keeping to contracts and agreements between you and us.
To store some of your personal data to make it easier for you to use our other products, for example, by automatically filling in your registration information (such as your name and contact details) when you sign up to the Revolut app.	Legitimate interests (to provide you with a seamless customer experience across our range of products and services).
To send you details of how to claim any rewards (such as cashback) offered to you during the checkout process.	Legitimate interests (to market our services and grow our business). Note, you will always be given the option to opt out of receiving such communications as part of the checkout process. If you are in Poland

What we use your personal data for	Our legal basis for using your personal data
	or Hungary, we will ask for your explicit consent to send such communications.
To carry out checks to protect against fraudulent payments.	Legitimate interests (to protect you and us against fraud).

## 5. Do you share my personal data with anyone else?

### *Revolut group companies*

We may share your personal data within the Revolut group of companies to provide you with RevRamp services. We may also share your personal data, and information about your usage of RevRamp (including transaction data), within the Revolut group of companies, which may use that data when making a decision to offboard (or decline to onboard) you for other services provided by those companies in case you'd breach our [Terms and Conditions](#).

Where you hold an account with us in the Revolut app, and the Revolut entity providing services to you is not Revolut Ltd., information regarding your RevRamp eligibility (including the result of Know-Your-Customer checks) will be shared by the Revolut company providing services to you with Revolut Ltd.

### *Suppliers and partners*

We may share your personal data with third party suppliers and partners who help us provide RevRamp. Such third party suppliers and partners may include:

- suppliers who provide us with data hosting
- database and card processing services
- our banking and financial services partners and payments networks, including Visa and Mastercard

### *Third Party Wallet Partners, that are providing/integrating access to third party wallets*

We will share your personal data with Third Party Partners to the extent necessary:

- for them to provide you with their products and/or services
- to allow us to fulfill our contractual obligations to them

### *For legal reasons*

We may share your personal data with third parties:

- if we are legally required to do so
- if we believe, in good faith, that such disclosure is necessary to comply with a legal obligation or request
- to enforce our terms and conditions
- to protect your, or our, rights and safety

## 6. How long will you keep my personal data for?

This will depend on whether or not you hold an account with us in the Revolut app.

If you use RevRamp and do not have an account with us in the Revolut app, we will retain your personal data for five years after RevRamp services are terminated as per [Terms and Conditions](#).

If you use RevRamp and also have a payment account with Revolut, we will retain your personal data in accordance with the data retention period set out in our [Customer Privacy Notice](#).

## 7. Additional information

Please refer to our [Customer Privacy Notice](#) for more information about:

- your rights as a data subject
- your right to complain to your local data protection supervisory authority about how we handle your personal data
- international transfers of your personal data outside the UK or EEA (as applicable)
- how we protect your personal data

## 8. Updates

We may update this privacy notice from time to time. Any changes will be posted on this page. If we make any material changes to this privacy notice, we may notify you by email before the change becomes effective.