

# Terms and Conditions

Welcome to the May 2024 Revolut Australia Pride Cards Promotion (the “**Promotion**”), offered by Revolut Payments Australia Pty Ltd (ABN 21 634 823 180) (“**Revolut**”, “**we**”, or “**our**”).

We are proud to once again be partnering with LGBTQIA+ charity Minus18 Foundation Ltd to offer you the opportunity to obtain a special edition rainbow pride card (the “**Pride Card**”) during the Promotion Period.

The terms and conditions (the “**Terms**”) of the Promotion are set out below. These Terms apply in addition to any other terms and conditions that apply to you as a customer of Revolut, including the [Personal Terms](#), the [Fees and Charges Section](#), the [Donations Terms](#), and the [Personalised and Special Edition Card Terms](#).

## Promotion Period

The Promotion starts on 28 May 2024 9:00am AEST and ends on 30 June 2024 8:59am AEST or until the available supply of Pride Cards has been allocated (the “**Promotion Period**”).

## What is the Promotion?

The Promotion is an opportunity for Eligible Customers that make one or more Eligible Donations to be able to order a Pride Card (issued by Revolut) during the Promotion Period and have it delivered at no cost.

## Who is eligible to participate in the Promotion?

In order to participate in the Promotion you must be an Eligible Customer of Revolut.

An “**Eligible Customer**” is defined as a customer that has:

- downloaded the Revolut app;
- an active Revolut Standard, Premium or Metal account;
- passed Revolut’s ‘Know Your Customer’ checks and been onboarded;
- not previously ordered a Revolut Pride Card; and
- not previously closed a Revolut account or had an account become suspended or restricted.

For the avoidance of doubt, if you have ever previously ordered a Revolut Pride Card you will not be considered an Eligible Customer, and may be charged delivery costs if you order a new Revolut Pride Card.

## What is an Eligible Donation?

For an Eligible Customer to place an order for a Pride Card and have it delivered at no cost, they must make one or more Eligible Donations.

An **“Eligible Donation”** is defined as a donation that is made:

- via the in-app “Donations” feature available in the “Hub” tab, under “Lifestyle”;
- to the “Minus18” foundation; and
- for an amount greater than or equal to \$10.

## How do I order my Pride Card?

After making an Eligible Donation, Eligible Customers will be able to order a Pride Card by either of the two methods described below.

### **Within the Donations Tab**

To order a Pride Card, an Eligible Customer must:

- update to the latest version of the Revolut app (iOS or Android);
- tap the “Order Charity Card” pop-up within the “Donations” feature after making an Eligible Donation; and
- Place an order for the Pride Card.

### **Within the Cards Tab**

If you didn’t place an order for a Pride Card when you made an Eligible Donation, you will still be able to order a Pride Card via the Cards Tab within the Promotion Period.

To order a Pride Card, an Eligible Customer must:

- update to the latest version of the Revolut app (iOS or Android);
- head to the “Cards” tab found on the “Home” landing page;
- tap “+ Add New”;
- select “Physical Card”;
- scroll to the Pride Card; and
- Place an order for the Pride Card.

## What else should I know?

Only one (1) Pride Card can be issued to each Eligible Customer during the Promotion Period.

Revolut reserves the right to change, modify and/or supplement these Terms from time to time if necessary to protect our legitimate interests. If we exercise this right in a way that is detrimental to you in your capacity as an Eligible Customer, we will provide you with: a) reasonable notice where possible; and b) if applicable, the opportunity to close or downgrade your Revolut account at no cost. Please contact Customer Support if you believe you qualify for

a particular benefit in relation to the Promotion that has not been awarded to you as a result of this early suspension or termination.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take reasonable actions in the circumstances.

Any disputes arising out of or in connection with these terms can be dealt with by the Courts of the State of Victoria.