

1. What is this document?

This document sets out the terms and conditions (**Revolut POS Terms**) in respect of the Revolut point-of-sale and customer relationship management service (**Revolut POS**).

If you are an existing Merchant, these Revolut POS Terms apply to you along with the Merchant Terms and Merchant Fees, and any other terms and conditions that may apply to the services we provide to you.

Revolut POS is currently in a testing phase. You are not able to access or use Revolut POS unless you have been invited to by us. These Revolut POS Terms may be updated when Revolut POS exits this testing phase and is publicly launched, and you agree that any such change can be made with immediate effect upon notice to you, so long as the does not increase any fees, remove any features, or is otherwise materially adverse to you.

2. What is Revolut POS?

Revolut POS is Revolut's point-of-sale and customer relationship management service.

You can download the Revolut POS to your supported hardware. You'll need to download the Revolut POS App and use your Revolut credentials to sign in.

It enables users to manage orders and payments in-store, including:

- opening tables, listing orders, parking bills, adding items, and updating the status of a table,
- selecting items and services for purchase when a customer orders, and generating bills for customers,
- processing payments, printing receipts, and logging customer transactions,
- managing discounts, GST, pricing (for in-store or takeaway consumption), and adding tips,
- viewing sales by product, staff or time, and managing staff using the clock-in, clock-out and timesheet features,
- receive online orders through our Order & Pay feature, and
- any other feature we make available to you from time to time.

If you are an existing Revolut Business customer who has applied and been accepted by us to use our Merchant Services, you will be able to process payments using the payment methods set out in our Merchant Terms. Otherwise, you will only be able to handle cash transactions using Revolut POS.

3. Your Responsibilities

When customers pay:

- by cash, you are responsible for handling the cash directly. You can use the Revolut POS to log the transaction.
- by card or Revolut Pay, you can use your Revolut POS with a Revolut Device or Tap to Pay if you use our Merchant Services.
- You are solely responsible for fulfilling your agreements with your customers for any goods or services.

You are responsible for ensuring that any QR code that you display for the Order & Pay feature is securely placed and protected. We assume no liability for incidents, such as where fraudsters replace or overlay your QR code with their own to redirect payments to a fraudulent page.

4. What fees apply?

There are no fees applicable to sign up and use Revolut POS. However, if you are an existing Revolut Business customer or use our Merchant Services to process payments, additional fees may apply. Please see the [Business Fees and Charges Section](#) and Merchant Fees for more information.

5. Are there any restrictions?

Unless we expressly permit you to do so, you must not directly or indirectly (or assist or allow any other person to):

- copy, modify, distribute, sell, sublicense, rent, loan, lease, or transfer the Revolut POS to any third party,

- use the Revolut POS to create or facilitate the creation of any product or service that is competitive with any Revolut products or services,
- work around any of the technical limitations of the Revolut POS or enable functionality that is disabled or prohibited,
- reverse engineer or attempt to reverse engineer any aspect of the Revolut POS,
- use a version of the Revolut POS that is not the most recent and up to date version of the Revolut POS,
- perform or attempt to perform any actions that interfere with the normal operation of the Revolut POS or affect use of the Revolut POS, or
- combine the Revolut POS with other software such that you restrict, impede, circumvent, compromise, impact the functionality of or charge for access to the Revolut POS.

You are responsible for the security of all access permissions you are provided to use the Revolut POS. You agree you will not use the Revolut POS service in conjunction with any unauthorised third party service. Authorised third party services are included in the Annex to these terms.

As between you and us, we own all rights, title, and interest, including all intellectual property rights, in and to the Revolut POS and any of its modifications or derivative works. Except for the limited rights expressly granted to you under these terms or any other agreement in force between Revolut and you, Revolut does not grant you any right, title, or interest in or to any Revolut trademarks, trade secrets, patents, brand names, copyrights, distinctive brand features, logos, domain names or any other Revolut intellectual property ("**Revolut Property**"). You may not use the Revolut Property without our prior written consent, including the making of any publication or communication using Revolut Property.

In order to use the Revolut POS service, we grant you a limited, revocable, royalty-free, non-transferable, non-exclusive licence to download or otherwise access and use the Revolut POS service.

You agree that you will not upload any data, images or other information to the Revolut POS service, or configure the Revolut POS service, in any way that is objectionable, illegal, immoral, constitute false information or otherwise inconsistent with Revolut's Community Standards.

We may suspend your access to the Revolut POS if you breach these terms or any other terms that you have entered into with any company in the Revolut Group.

6. Legal bits and pieces

Closing your account

If you want to end your use of the Revolut POS service, you can do so in the Revolut POS App. If you have a Revolut Business Account, if you want to end your use of the Revolut POS service, you will need to close your Revolut Business account. Please see the Business Terms for more information.

We can also end your use of the Revolut POS service if:

you breach these Revolut POS Terms or any other terms and conditions between you and us;

we suspect your use of Revolut POS is fraudulent, unreasonable, or will harm our goodwill, now or in the future; or

we have another lawful reason for doing so.

Changing these Revolut POS Terms

We'll notify you of any changes to these Revolut POS Terms. If we add a new feature that doesn't change these Revolut POS Terms, we can change these Revolut POS Terms immediately and let you know before you use it.

For changes that we believe are not adverse to your interests we will tell you about the change no later than the day the change occurs. Otherwise, we'll provide you with 30 days notice through the POS App or by email before we make any change. We'll assume the you are happy with the change unless you instruct us to close your account before the change is made.

Providing feedback

If you provide us any feedback in relation to the Revolut POS service, you agree that we may use such feedback at our discretion without attribution or compensation to you. You agree we may collect performance metrics and use the data that you provide through your use of the Revolut POS service to improve the service and to offer other products and services to our customers.

Taking legal action against us

These Revolut POS Terms are governed by the laws of New Zealand. If you want to bring a claim against us in the courts, the courts of New Zealand will be able to deal with any matters relating to these Revolut POS Terms.

Annex: Authorised Third Party Services

- Star (cash drawers and receipt printers)
- Epson (receipt printers)