

# Revolut Poppy Appeal 2022

## What is the Promotion about?

Revolut has released its Poppy card in partnership with the [Royal British Legion](#) (“RBL”) and [Visa](#). The card provides Revolut’s UK customers with a unique way to show their support for the RBL’s Poppy Appeal.

To promote our Poppy card, Revolut in partnership with Visa is running a free giveaway promotion (the “**Promotion**”) where four Visa selected athletes will each give away a signed item to a successful Revolut customer. All you need to do is order a Poppy card between **00:00 am on 3 November 2022 to 11:59 pm GMT on 14 November 2022** (the “**Promotion Period**”) and if you’re within the first 10,000 eligible Revolut customers to order a Poppy card, you’ll be entered into the draw. Visa will choose four eligible Revolut customers to receive the free giveaways from the athletes.

Which Revolut customers are eligible, and how they take part in this Promotion is outlined below in these terms and conditions (the “**Terms**”).

## Who is eligible for the Promotion?

Anyone who is a Revolut Ltd customer **resident in England, Scotland or Wales** is eligible for this promotion. Revolut Ltd customers outside of England, Scotland and Wales may also be able to place an order for a Poppy card in the app but they will not be eligible for this Promotion. By “**eligible Revolut customer**” we mean someone who has a Personal account with Revolut Ltd, has passed our Know Your Customer (“**KYC**”) checks, and their account is in an active state (it is not suspended, closed or restricted).

If you are not already a Revolut customer, you can sign up for a Personal account, and become eligible as long as you then complete the steps outlined in “**How do I participate?**”. It is free to sign up to our Standard plan.

## How do I participate?

To participate in this promotion you must complete the following steps:

- **Donate at least £5 to the Royal British Legion through the Revolut app.** This minimum donation is the standard cost for ordering a Poppy card, and Royal British Legion receives 100% of your donation. Once you have made your donation, you will be able to order a Poppy card (**subject to Poppy card availability**).
- **Place an order for your Poppy card through the Revolut app.** You may be charged a fee for card delivery depending on what Personal plan you are on (you can find the fees page for your Personal plan [here](#)). The card delivery fee (if one applies) will be shown to you in the app before you confirm your order.

Once you have completed the above two steps, your name will be entered into the draw **as long as you are within the first 10,000 eligible Revolut customers** to complete these steps.

By taking part in this Promotion, **you agree that you are happy for us to send your first and last name, and your Revolut contact details (your email address and phone number registered to your**

**Revolut account) to Visa** if you are selected as a winner so they can arrange to send you your free giveaway.

## What are the free giveaways, and how are the winners decided?

As part of this promotion, Visa has selected four athletes (three footballers, and one swimmer) to promote the Revolut Poppy Appeal, and each of those athletes has agreed to give away a signed item to a selected eligible Revolut customer. The free giveaways include three t-shirts and one swimming cap.

At the end of the Promotion Period, Revolut will identify the first 10,000 eligible Revolut customers who satisfy the criteria in the **“Who is eligible for the Promotion?”** and the **“How do I participate?”** sections of these Terms so they can be entered into the draw. Revolut will randomly select four eligible Revolut customers from the draw.

Revolut will then share the winners’ names and their contact details with Visa so that Visa can get in touch to arrange for a free giveaway to be sent to each winner. If you are selected as a winner and Visa contacts you, you will need to provide Visa with an address so they can post their free giveaway to you (this address must be in England, Scotland or Wales).

## What other legal information should I know?

The following terms and conditions also apply to this promotion so please read them carefully:

1. This promotion is organised by Revolut Ltd, 7 Westferry Circus, London, E14 4HD.
2. We can cancel this promotion, or change these terms and conditions, at any time without notice.
3. We have set a Promotion Period in these Terms. However, we can extend this period, or close it early, at any time without notice.
4. The four winners will be randomly selected by Revolut. The minimum donation amount is at least £5. All eligible Revolut customers who place an order for a Poppy card will be entered in the draw as long as they are within the first 10,000 customers to order their Poppy card.
5. **All eligible Revolut customers who are entered into the draw will have an equal chance of winning. You will not be more likely to be selected if your donation is greater than £5.**
6. Each eligible customer will only be entered into the draw once even if they have chosen to order more than one Poppy card during the Promotion Period.
7. We agree to award free giveaways in line with these Terms. There are only three t-shirts and one swimming cap available as free giveaways. There are no cash alternatives for these prizes, and items cannot be exchanged. If you are selected as a winner, you will not be able to decide which athlete you receive a free giveaway from as that is Visa’s decision but if the specific free giveaway you were due to receive can no longer be sent to you, you will receive a substitute giveaway (of equal or greater value) instead.
8. If a winner’s Revolut Personal account is closed before the free giveaway is sent, the customer will forfeit their right to the free giveaway.
9. Visa will only attempt to arrange delivery of your free giveaway for up to two weeks after the end of the Promotion Period. **If you do not respond to Visa within three calendar days of receiving a request for information from them, you will forfeit your right to the free giveaway.**

10. We, or Visa may, at our discretion, choose not to send a free giveaway to a customer if there is a genuine event which prevents us from being able to do so.
11. If Visa is unable to get in touch with one or more of the winners to arrange for delivery, Revolut may, at our discretion, decide to randomly select one or more new winners from the draw and share their details with Visa so that Visa can attempt to award the remaining free giveaways.
12. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (for example attempting to obtain an unfair advantage through deception) or we become aware you have breached the [Personal Terms](#) that apply to your Revolut account, we may also in our sole discretion take any actions we see fit in the circumstances.
13. Employees, officers, directors, members, managers, agents, and representatives and family members of such individuals (or people living in the same household whether related or not) of Revolut, or their corporate partners, parent companies, divisions, subsidiaries, and affiliates are not eligible to participate in this Promotion.
14. To facilitate this Promotion, we will share your first name, last name, and your Revolut contact details (your email address and phone number registered to your Revolut Personal account) with Visa so that Visa can arrange for delivery of your free giveaway if you're selected as a winner. We will process your personal data with Visa in compliance with the Revolut privacy notice that applies to your account which you can find [here](#). Visa will process your personal data in compliance with their privacy policy which you can find [here](#).
15. The official version of these Terms is the English version. We may provide translations as a courtesy, but the English language version shall prevail and be used in any dispute or proceedings.
16. This promotion is governed by English law and the courts of England and Wales have exclusive jurisdiction to determine any dispute relating to it.