

Paid Plan Reward

What is this Promotion about?

Revolut will award a limited-period free subscription (the "**Reward**") to a select number of Revolut customers (the "**Promotion**"). Each of these customers will be eligible to receive three months free subscription to one of Revolut's Plus, Premium or Metal plans (together, the "**Paid Plans**").

What do I need to do to be eligible to take part in the Promotion?

To be eligible for this Promotion, you must:

- be a Revolut Ltd or Revolut BUAB customer who is resident in an Eligible Country;
- have an active Revolut personal account (this means you must have: completed our signup process; passed Revolut's Know Your Customer ("**KYC**") checks; and your account must not be suspended, closed or restricted in any way);
- have a positive balance on your account;
- not previously have subscribed to a Paid Plan; and
- receive an email or in-app push notification directly from us, inviting you to take part in this Promotion.

We call customers who meet these eligibility criteria "**Eligible Customers**".

The Eligible Countries are:

- England, Scotland or Wales if you are a Revolut Ltd customer;
- Austria, Belgium, Bulgaria, Czech Republic, Estonia, Finland, France, Germany, Iceland, Ireland, Lithuania, Netherlands, Norway, Slovenia, Slovakia, Sweden or Spain if you are a customer of Revolut Bank UAB, Revolut Bank UAB branch in France or its branch in Ireland.

You are resident in an Eligible Country if the registered address on your Revolut account is in one of the Eligible Countries.

How can I receive my Reward?

Revolut will send an email or in-app notification to a number of Eligible Customers that it will select at random (we call these "**Winning Customers**"). **We will send the messages on 21 June 2023 (UTC). The message will tell you that you have won a Reward.**

If you receive an email or notification from us, you will need to click on the unique link in the email, in-app push notification or other in-app communication that we sent to you. Once you click on the link, you will be taken to the Plan dashboard in the Revolut App, which will tell you what Reward you have won. You can choose either to accept or decline the Reward. **You must complete these steps before 24 June 2023 to receive your Reward.**

Once you have started your free subscription you can check the remaining free time via the Manage Plan section of the Revolut app. This section will also tell you the price you will pay for

the subscription after the end of the free period.

What costs should I be aware of?

The subscription will be free for three months (the **“Free Trial Period”**). It will be free because Revolut will not charge you a subscription fee for this period of time.

Just so you know, the terms and conditions for the Paid Plan you are being offered as part of the Promotion (see Paid Plan Terms) will apply to you during your Free Trial Period.

You have the right to cancel your selected subscription within the Free Trial Period (your **“cooling off period”**) but after the Free Trial period ends, normal cancellation rules will apply.

Make sure you remember that our Paid Plans are all on 12 month terms whether you choose to pay-monthly or pay-annually. You can leave these Paid Plans early, but fees may apply if you do. If you order a card during your Free Trial and then cancel the plan that you won as part of the Promotion before the end or at the end of your Free Trial Period, you will have to pay us back for the card delivery fee. This is to cover our costs. For this reason, it might make sense to hold off on ordering the card until you decide if you want to keep the plan. Please refer to the Fees page to see the fees associated with card delivery.

Ordering a Metal card

If you cancel your new subscription within the cooling off period but have ordered a Metal or Premium card, you'll have to pay us back for the card delivery fee. If the card you ordered was a Metal card, you'll also have to pay us for the Metal card itself. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut card and you decide to cancel your subscription within your cooling off period. Please refer to the Metal fees page to see the cost of the Metal card in your market, and fees associated with card delivery.

Ordering a Premium card

If you cancel your new subscription within the cooling off period but have ordered a Premium or Standard card, you'll also have to pay us back for the card delivery fee. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription within your cooling off period. Please refer to the Premium fees page to see the fees associated with card delivery.

Ordering a Plus card

If you cancel your new subscription within the cooling off period but have ordered a Plus or Standard card, you'll also have to pay us back for the card delivery fee. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription within your cooling off period. Please refer to the Plus fees page to see the fees associated with card delivery.

On the expiry of the Free Trial Period, you will remain on the Paid Plan that you won as part of the Promotion unless you tell us otherwise, and normal cancellation and billing rules will apply. Our paid plans are all on 12 month terms whether you choose to pay-monthly or pay-annually. We'll start taking payments for your subscription either monthly or yearly depending on what you agreed to when you signed up for the paid plan.

You can also leave the paid plan at any time, but fees may apply if you do. See the “Fees for downgrading your Plus, Premium or Metal subscription” section of the Paid Plan Terms for more information on the normal cancellation rules that apply once your Free Trial Period ends.

What other legal information should I know?

1. For customers based in England, Scotland and Wales this Promotion is organised and offered by Revolut Ltd, a company whose registered address is at 7 Westferry Circus, London, E14 4HD.
2. For customers based in Eligible Countries in the EEA, this Promotion is organised and offered by Revolut Bank UAB, a company whose registered address is at Konstitucijos ave. 21B, 08130 Vilnius, Lithuania. If you are based in the EEA country where Revolut Bank UAB has a branch office and you are using services of the branch office, this Promotion is organised and offered by a respective Revolut Bank UAB branch office. If you are based in the EEA country where Revolut Bank UAB has a branch office and you are using services of that branch office, please see Personal terms governing your Revolut account for Revolut Bank UAB branch office contact details.
3. We may suspend or end the Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis.
4. We may cancel this Promotion or change these Promotion Terms at any time. If we exercise this right, we will try to give you advance notice.
5. The invitation to participate in the Promotion is personal. This means that only the recipient directly addressed by Revolut in each invitation is eligible to participate in this Promotion.
6. Events beyond the control of Revolut may occur that render the awarding of the Promotion impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
7. If your account becomes suspended or restricted between Revolut sending you the invitation message and you accepting the Reward in-app, you will lose your entitlement to the Reward.
8. Revolut will process your personal data and select existing customers to take part in the Promotion in line with the Customer Privacy Notice that applies to your account, which you can find [here](#).
9. These terms are published in English and any translation is a courtesy and office translation only - participants of the Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings.
10. For the customers of Revolut Ltd, to the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these Promotion Terms shall exclusively be submitted to and dealt with by the competent court in England.
11. For the customers of Revolut Bank UAB, to the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of the Republic of Lithuania. Despite this, you can still rely on the mandatory consumer protection rules of the EEA country where you live. Any disputes arising out of or in connection with these Promotion Terms shall exclusively be submitted to and dealt with by the competent court in the Republic of Lithuania (or in the courts of any EU Member State where you reside). If the Promotion is offered by Revolut Bank UAB branch office, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of the country where the branch office is established. In the latter case, any disputes arising out of

or in connection with these Promotion Terms shall exclusively be submitted to and dealt with by the competent court of that country.