

Revolut Gift Card Terms and Conditions

Purpose

This document (the “Revolut Gift Card Terms” or the “Terms”) constitutes the legal agreement between you and Revolut Bank, S.A., a full-service bank (“Revolut” or “We”) that provides you with your RevPoints, and governs the use of Revolut Gift Cards (the “Revolut Gift Cards”).

To purchase a Revolut Gift Card, you must **(i)** have a Revolut Account and **(ii)** be a participant in the RevPoints Program. The terms and conditions of your Revolut Account and the RevPoints Program Terms and Conditions also apply to the use of Revolut Gift Cards. The terms defined in those documents, as well as those capitalized in these Terms, shall have the meanings assigned to them therein.

1. What is a Revolut Gift Card?

You can obtain a Revolut Gift Card by redeeming your RevPoints. Revolut Gift Cards are available for certain merchants listed in the Revolut App (the “Merchants”) and in the available currencies.

When you make a purchase with a Merchant, we’ll credit your Revolut Account with the value of the Revolut Gift Card, up to the lesser of the Gift Card’s value and the amount of your purchase.

2. How do I use a Revolut Gift Card?

Once you obtain a Revolut Gift Card, you can use it immediately to make a purchase from a Merchant using your Revolut debit card or Revolut credit card. Once the purchase is complete, you’ll receive a refund in your Revolut Account for the value of your Revolut Gift Card, up to the amount of your purchase.

To make a purchase covered by your Revolut Gift Card, you must have sufficient funds in your personal Revolut Account to cover the total amount of the purchase.

You’ll only receive the refund if your purchase from the merchant is made in the same currency as your Revolut Gift Card and you complete the purchase using your Revolut debit card or Revolut credit card.

If the amount of your purchase is less than the value of a Revolut Gift Card, you can use the remaining balance for future purchases at that same merchant.

If you have more than one Revolut Gift Card for the same merchant, we’ll use the Revolut Gift Card you received the longest ago first.

3. Revolut Gift Card Validity

A Revolut Gift Card is valid for one year from the day you receive it.

We’ll notify you via the Revolut app or by email at least 15 days before the expiration date. If you don’t use your Revolut Gift Card before that date, it will expire and cannot be redeemed or refunded.

4. Changes

We may make changes to these Terms at any time. If we make significant changes, we will notify you at least 30 calendar days in advance via the Revolut App or email.

If you do not agree with any changes, you may terminate this agreement before the change takes effect by notifying us through the Revolut App.

5. Complaints and Inquiries

If you are not satisfied with our service, we will try to resolve the issue.

Please contact us through the Revolut App in the Help section by filling out the corresponding form, or directly with our Specialized Customer Service Unit ("UNE") via email at une@revolut.com or at the following address: Calle Varsovia 36, 6th Floor, Office 603-W, Colonia Juárez, Cuauhtémoc Borough, Mexico City, Mexico.

6. Your Personal Data

For information on how Revolut processes your personal data, please see our [Privacy Notice](#).

7. General Provisions

Legal Entity: Revolut Bank, S.A., a full-service bank.

Applicable law: Laws of Mexico.

Jurisdiction and venue: The courts of Mexico City shall have jurisdiction and venue over any dispute between us.

Entire Agreement: These Terms, together with the Revolut Account Terms and Conditions, the RevPoints Program Terms and Conditions, and any other terms and conditions incorporated by reference in those documents, constitute the entire agreement between you and Revolut regarding Revolut Gift Cards.

Our Right to Enforce These Terms: If you have breached any of the terms of this agreement and we do not immediately exercise our rights, this does not mean that we are waiving them. We reserve the right to exercise them at a later date.

Severability: If any provision of these Terms is held to be invalid or illegal, the remainder of these Terms will remain in full force and effect.

Liability: To the extent permitted by applicable law, we will not be liable for any loss or damage, whether direct or indirect, that you suffer as a result of circumstances beyond our control or that are unavoidable, even if we have acted with the care reasonably required. This includes, for example, failures by a third party, government intervention, or legal or regulatory obligations, as well as hardware or software failures.

We will only be liable for losses that were reasonably foreseeable at the time these Terms were entered into. We will not be liable for any indirect losses you incur in connection with your RevPoints, including, but not limited to, loss of opportunities, business, or profits.

Payment to Merchants: All purchases made using this Revolut Gift Card program must be paid for directly by you to the Merchant, using your own funds and your chosen payment method. Revolut is not a party to, nor liable for, the underlying payment transaction between you and the Merchant. Our sole obligation is to reimburse you for the value of the Revolut Gift Card in accordance with these Terms. The refund is independent of and separate from the payment you make to the merchant.