

We're committed to protecting and respecting your privacy.

We will:

- always keep your personal data safe and private
- never sell your personal data
- allow you to unsubscribe and erase your data at any time

1. About us

Any data you will provide through this website, or the Revolut app, will be gathered by Revolut Mexico S.A. de C.V. ("Revolut Mexico"), with an address at Paseo de las Palmas 1702, Lomas de Chapultepec I Sección, Miguel Hidalgo, CDMX.

Revolut Mexico is the company responsible for collecting, and using, your data.

As of today, Revolut Mexico is creating a waitlist for any potential customer who is interested in subscribing to receive further information about the launch of Revolut products in Mexico.

2. Why do I need to read this notice?

We collect your personal data when you use:

- our website at www.revolut.com
- the Revolut app

When we say 'personal data', we mean information which:

- we know about you
- can be used to personally identify you (for example, a combination of your name and postal address)

This notice explains what information we collect, how we use it, and your rights if you want to change how we use your personal data.

If you have concerns about how we use your personal data, you can contact dpo@revolut.com.

3. What personal data do you collect about me?

The table below explains what personal data we collect and use.

We collect information you provide when you:

✓ fill in any forms

✓ correspond with us

✓ respond to any of our surveys

✓ sign up to Revolut's waitlist

✓ speak with a member of our social media or customer support teams (either on the phone or through the Revolut app)

✓ contact us for other reasons

We will collect the following information:

✓ your name

✓ your email address

✓ your phone number

Information collected from your access to our website

Whenever you use our website or the Revolut app, we collect the following information:

✓ technical information, including the internet protocol (IP) address used to connect your computer to the internet, your login information, the browser type and version, the time zone setting, the operating system and platform, the type of device you use, a unique device identifier (for example, your device's IMEI number, the MAC address of the device's wireless network interface, or the mobile phone number used by the device), mobile network information, your mobile operating system and the type of mobile browser you use

✓ information about your visit, including the links you've clicked on, through and from our website or app (including date and time), services you viewed or searched for, page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling and clicks), and methods used to browse away from the page

4. How do you use my personal data?

Explore the ways in which we may use your personal data using this table:

Primary purpose

Invite you to our waitlist

Whenever you sign up with Revolut's website, we will send you a link to download the Revolut App and sign up to Revolut Mexico's waitlist.
Keeping to agreements between you and us

Secondary purposes

Helping with social interactions

We use your personal data to help with social interactions through our services, or to add extra functions in order to provide a better experience.

Legitimate interests (to develop our products and services and to be efficient in meeting our obligations)

5. What are my rights?

You can ask us for a copy of the information we keep.

You can ask us to correct your personal data.

You can also ask us to delete your personal data if:

✓ there's no good reason for us to continue using it

✓ you gave us consent (permission) to use your personal data and you have now withdrawn that consent

✓ you have objected to us using your personal data

✓ we have used your personal data unlawfully

✓ the law requires us to delete your personal data

6. How do I exercise my rights?

To exercise any of your rights set out in the previous section, you can contact us through the Revolut app or send us an email at dpo@revolut.com.

For security reasons, we can't deal with your request if we're not sure of your identity, so we may ask you for proof of ID.

If a third party exercises one of these rights on your behalf, we may need to ask for proof that they've been authorised to act on your behalf.

When you exercise one of your rights it may take us up to fifteen days to respond or implement your changes.

Revolut will usually not charge you a fee when you exercise your rights. However, we're allowed by law to charge a reasonable fee or refuse to act on your request if it is manifestly unfounded

or excessive.

7. Do you share my personal data with anyone else?

We share your personal data within the Revolut group of companies to:

- provide you with the best service
- send you information about Revolut products and services we think you'll be interested in hearing about.

8. Will my personal data go outside of Mexico?

As we provide an international service, we may need to transfer your personal data outside Mexico in order for us to provide our services. For example, we might send your personal data outside of Mexico to keep to global legal and regulatory requirements, and to provide ongoing support services. We will ensure that any data transfer will include the same level of protection set forth in this notice.

If we transfer your personal data to another country that doesn't offer a standard of data protection equivalent to Mexico, we will make sure that your personal data is sufficiently protected. For example, we'll make sure that a contract with strict data protection safeguards is in place before we transfer your personal data. In some cases, you may be entitled to ask us for a copy of this contract.

If you would like more information, please contact us by sending an email to dpo@revolut.com.

9. How do you protect my personal data?

We recognise the importance of protecting and managing your personal data. Any personal data we process will be treated with the utmost care and security. This section sets out some of the security measures we have in place.

We use a variety of physical and technical measures to:

- keep your personal data safe
- prevent unauthorised access to your personal data

make sure your personal data is not improperly used or disclosed

Electronic data and databases are stored on secure computer systems with control over access to information using both physical and electronic means. Our staff receives data protection and information security training. We have detailed security and data protection policies which staff are required to follow when they handle your personal data.

While we take all reasonable steps to ensure that your personal data will be kept secure from unauthorised access, we cannot guarantee it will be secure during transmission by you to our app, a website or other services. We use HTTPS (HTTP Secure), where the communication protocol is encrypted through Transport Layer Security for secure communication over networks, for all our app, web and payment-processing services.

If you use a password for the Revolut app or our website, you will need to keep this password confidential. Please do not share it with anyone.

When you use our public services, which includes our social network accounts and the Revolut Community forum, do not share any personal data that you don't want to be seen, collected or used by other customers, as this personal data will become publicly available.

10. How long will you keep my personal data for?

We'll generally keep your personal data for the amount of time necessary in connection with the purposes of this note, which may mean the launch of services in Mexico, and six months after that (or any longer period of time in connection to the purpose) if you don't become a Revolut Customer at the moment of launch. Once you become a Revolut Customer, you will be subject to the Customer Privacy Policy that you will review and accept during your onboarding.

11. How will you keep me updated about how you use my personal data?

If we change the way we use your personal data, we'll update this notice and, if appropriate, let you know by email, through the Revolut app or through our website.

12. Do you use cookies?

We use cookies to analyse how you use our website. Please read our Cookies Policy for more information about cookies.

Last Updated: June 2022