



COMPREHENSIVE PRIVACY NOTICE

Revolut Bank, S.A., Multiple Banking Institution ("Revolut," "Controller," and/or "We"), with registered address at Calle Varsovia 36, 6th floor, Colonia Juárez, Cuauhtémoc, Mexico City, C.P. 06600, is the entity responsible for collecting, processing, and protecting the Personal Data you provide to us during the registration process and throughout your relationship with Us.

This Privacy Notice applies to users who have completed the onboarding process and created an account with Revolut ("You" or "Customers"), as well as individuals who have started the remote sign-up process for a product offered by Revolut but have not completed their registration ("You" or "Prospects") and minors that you register with Revolut to use the features of Revolut Products that are available for such purposes ("Minors"). For this reason, we share with you our Privacy Notice, in which we explain how we safeguard the integrity, privacy, and protection of your Personal Data, in accordance with the Law, the Regulations, and other applicable provisions. This Privacy Notice is available to you at all times on our website: <https://www.revolut.com/> and in the Revolut App.

We would like to inform you that we protect your Personal Data through security controls that ensure the security of both physical and electronic information and its continuous review. For this reason, we share with you our privacy policy and how we safeguard the integrity, privacy, and protection of your Personal Data, in accordance with the Federal Law on Protection of Personal Data Held by Private Parties and its Regulations (jointly and indistinctly referred to as the "Law"). As the owner of Personal Data, you have access to this comprehensive privacy notice (the "**Privacy Notice**") at any time on our website: <https://www.revolut.com/>

1. Definitions

Revolut App or App: The mobile applications that Revolut makes available to you for the use of Revolut products or features, including the Revolut App (for Minors), both available for iOS and Android devices.

Revolut App (for Minors): The specialized mobile application that Revolut makes available to Minors for the use of supervised financial products, for both iOS and Android devices.

Privacy Notice: This document, generated by Revolut, is made available to you prior to the processing of your Personal Data.

Consent: Your expression of will as the data subject, through which the data is processed, or the expression of will of the minor's parent, legal guardian, or person with legitimate right to provide the data, through which the processing of the minor's personal data is authorized.

Personal Data: Any information concerning an identified or identifiable natural person.

Sensitive Personal Data: Personal Data that affects the most intimate sphere of its owner, or whose misuse could give rise to discrimination or entail a serious risk to the owner. In particular, data that may reveal aspects such as racial or ethnic origin, present and future health status, genetic information, religious, philosophical, and moral beliefs, union membership, political opinions, and sexual preference are considered sensitive.

ARCO rights: These are the rights of access, rectification, cancellation, and opposition.

Processor: The natural or legal person who, alone or jointly with others, processes Personal Data on behalf of the controller.

Law: Federal Law on Protection of Personal Data Held by Private Parties.

KYC: *Know Your Customer*, which refers to the information and documents needed to know and identify you in order to prevent money laundering and/or terrorist financing in compliance with the regulations applicable to credit institutions.

Regulations: The Regulations of the Federal Law on Protection of Personal Data Held by Private Parties.

Responsible Party: Revolut, which processes the Personal Data provided to it in accordance with this Privacy Notice.

Revolut: Revolut Bank, S.A., Multiple Banking Institution.

Owner: The natural person to whom the Personal Data corresponds.

Processing: The collection, use, disclosure, or storage of Personal Data by any means. Use includes any action involving access, handling, use, transfer, or disposal of Personal Data.

Transfer: Any communication of data to a person other than the data controller or processor.

2. Principle of Information

The Data Controller informs you that it possesses, collects, or will collect from you the Personal Data necessary for the proper contracting of products, performance of operations, and provision of services, as well as for the performance of other acts that the Data Controller may carry out in accordance with the Law and its bylaws. Such Personal Data may have been or may be obtained from you personally or by any electronic, optical, audio, visual, or other technological means. We may also obtain Personal Data about you from third parties and other sources permitted by law, such as credit reporting agencies.

The data will be collected from the documents you provide us with, as well as from those recorded in the service request(s) you submit to the Data Controller, and from the complementary services used to provide the requested service, formalize the contract, and maintain the resulting commercial relationship.

3. Consent

In accordance with the Law, we require your express consent to this Privacy Notice in order to collect and process your personal, financial, other, or Minor information that we may collect in accordance with our relationship with you. You can give your consent by clicking "accept and continue" after this Privacy Notice.

The specific Revolut products and services you use may have separate privacy notices. These notices:

- Provide you with more details about how Revolut collects, uses, and protects your Personal Data when you use specific Revolut products or services.

- They will be provided to you via the Revolut App when you start using the relevant Revolut products or services.
- They can be accessed at any time via the Revolut website.

We may also provide "just-in-time" privacy explanations in the Revolut App when you use a new Revolut product or service for the first time:

- These explanations will help you understand what specific Personal Data Revolut collects, uses, or shares about you for that product or service.
- Where relevant, you will be asked to review your privacy preferences in the Revolut App.

Revolut informs you that it possesses, collects, or will collect from the Minor, through the consent of their parents, legal guardians, or the person with the legitimate right to provide the personal data necessary for the proper contracting of financial products for Minors, the performance of supervised operations and the provision of specialized services for Minors, as well as for the performance of other acts that Revolut may perform in accordance with the Law and its articles of association.

Such Personal Data may be obtained directly from the Minor, provided that he or she is over 15 years of age, from his or her parents, legal guardians, or the person with the legitimate right to provide the personal data by any means made available by Revolut, always with the corresponding authorization of the parents, legal guardians, or the person with the legitimate right to provide the personal data.

In accordance with the Law, we require the express consent of the parents, legal guardians, or the person with the legitimate right to provide personal data, with respect to this Privacy Notice, to collect and process the Minor's personal information. Parents, guardians, or the person with the legal right to provide personal data may give their consent through the Revolut App by clicking "accept and continue" after reviewing this Privacy Notice.

We can provide you with this Privacy Notice in languages other than Spanish. If there are discrepancies between the versions in other languages and the Spanish version, the Spanish version shall prevail.

If you have concerns about how we use your Personal Data, you can contact datospersonales@revolut.com

4. Personal Data collected by Revolut

4.1. In order to fulfill the purposes set out in this Privacy Notice, Revolut may collect the following **categories of Personal Data**:

- Identification data
- Contact data
- Location data
- Authentication data
- Geolocation
- Biometric data
- Employment data
- Academic and/or professional data
- Asset and/or financial data
- Tax information
- Sensitive personal data
- Transactional profile data
- Information about your preferences or tastes in goods or services contracted with Revolut and/or third parties

For the purposes described in this Privacy Notice, Revolut may collect:

- Name, nationality, place of birth, and date of birth.
- Unique Population Registry Code ("CURP"), Federal Taxpayer Registry ("RFC").
- Address
- Your email address, phone number, and phone line details, and information about the device you use to access the Revolut app (e.g., your cell phone, IP address, device version, device activity).
- Revolut username, known as "Revtag" (this is random and automatically assigned when you first join, but you can change it).
- Bank account details.
- Identification document (your voter ID card issued by the National Electoral Institute) and any other information you provide to prove that the Minor or you are eligible to use our services.
- Country of residence, tax residence information, and tax identification number.
- Information you provide when applying for credit, including details about income and financial obligations or those of providers of resources, if applicable.
- Records of your communications with Revolut.
- Image in photo or video format (where necessary as part of our Know Your Customer ("KYC") checks).
- Information about other people related to the products contracted with Revolut (such as beneficiaries, joint account holders, spouses, minors, etc.). By providing this data, you acknowledge that you have the consent of these people to share their information with Revolut.

4.2. The sensitive Personal Data mentioned in the previous section that Revolut may collect are the following **categories of Sensitive Personal Data**:

- Health data
- Racial or ethnic origin

5. Purposes of processing your Personal Data

The Personal Data provided will be processed solely for the purposes set out in this Privacy Notice, as applicable, necessary, and based on the legitimate interest for the execution thereof, complying at all times with the applicable regulations.

5.1. PRIMARY PURPOSES

Verifying your identity

Each time you register with Revolut, we will use your Personal Data to verify your identity or the identity of joint account holders. This may include facial scan data extracted from any photo or video you submit (known as "biometric data").

Performing activities related to the products you purchase from Revolut

Each time you request or use a Revolut product or service, we will use your Personal Data to:

- Confirm whether or not to approve your request or activate features.
- Contact you via the Revolut App or via the contact details you have provided to us.

- To fulfill our contractual and legal obligations in relation to any products or services you use (for example, making payments into and out of your Revolut account, withdrawing cash or making payments with your Revolut card, sending notifications)
 - Protecting you and Revolut from fraud, as specified below
 - Helping you understand your spending behavior, how you use Revolut's products and services, and helping you save money (e.g., by providing you with information about your shopping and spending behavior)
 - Recovering debts and exercising other rights we have under any agreement with you
 - Provide you with customer service. We may record and monitor any communications between you and us, to maintain proper records, verify your instructions, analyze, evaluate, and improve our services, and for training and quality control purposes.
 - Evaluate and manage requests for portability and/or mobility of financial products that, by their nature, allow it.
 - Conduct necessary investigations and actions, directly or through third parties hired for this purpose, with agencies, autonomous bodies, or federal or local authorities or third parties that have legitimate access to your Personal Data, in order to verify your income and check your credit history.
 - To integrate and/or update files, databases, and necessary systems through your Personal Data provided directly or obtained from public sources, agencies, autonomous bodies, or federal and local authorities or third parties that have legitimate access to your information.
 - Perform billing activities and process payments through the enabled forms and mechanisms related to the use of our products and services, as well as those goods and services provided by third parties.
 - Administer our website and the Revolut App (including for troubleshooting, data analysis, testing, research, statistics, and surveys) and to ensure that content is presented in the most effective manner for you and your device.
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- Manage your access to mobile banking and/or any other channel that Revolut makes available to you from time to time.
 - Manage your Revolut products.
 - Authenticate you as an authorized user of our services when necessary (for example, if you contact our customer service or social media teams).
 - Allow you to participate in interactive features of our services.
 - Inform you about changes to our services.

The above will also apply if the Minor uses the Revolut App (for Minors) and/or the products or services that Revolut makes available to them.

Fraud protection and crime prevention

We use your Personal Data to verify your identity, address, phone line, and access devices for the use of Revolut products, in order for Revolut to take appropriate action to mitigate the risk of fraud, prevent fraudulent acts, protect you against identity theft, comply with financial crime laws, and confirm that you meet the requirements to use our services. We also use it to better understand your financial situation and manage fraud risks related to your Revolut products. We may also carry out any investigations and actions we deem necessary, either directly or through third parties contracted for this purpose, agencies, and authorities, to verify the accuracy and additional details of the data provided to us, which will be used for the purposes set out in this paragraph, as well as to help prevent and combat fraudulent, harmful, or illegal behavior and spam communications, and to help detect or prevent crime.

To identify and support vulnerable customers by analyzing their behavior on the Revolut App, customer service communications, and through transactions (for example, we will try to identify if you are potentially vulnerable so that we can provide you with better support (identifying and supporting vulnerable customers is a legal requirement for us in some countries)).

Compliance with Applicable Legal Requirements

- To comply with requirements from administrative or judicial authorities (e.g., government authorities, law enforcement authorities, tax authorities, fraud prevention agencies).
- To carry out collection activities.
- To comply with our legal or regulatory obligations.
- Integrate and keep your customer or prospect file up to date in our databases.
- Issue receipts, including those of a fiscal nature.
- Perform internal and external audit processes.

5.2. SECONDARY PURPOSES

Marketing and offering products and services

- To personalize your experience on the Revolut App, Revolut products, and marketing messages about our products and services to make them more relevant and interesting to you. This may include analyzing how you use our products, services, and your transactions.
- To provide you with information about promotions or offers.
- Referring you to third-party products and/or services that Revolut has contracted with and that may be offered to you.
- To measure or understand the effectiveness of our advertising and provide you with relevant advertising.
- Ask for your opinion on our products or services.

Remember, you can ask us to stop sending you advertising information at any time.

To facilitate the social use of Revolut products or services.

We use your Personal Data to improve and facilitate social interactions through our services, or to add additional features to provide a better experience. For example, if you give us permission, we will use your phone's contact list so that you can easily make payments or send messages to your contacts using the Revolut App.

Improving our products and services

We use your Personal Data to help us develop and improve our current products and services. This allows us to continue to offer products and services that our customers want to use. For example, we may include you in a focus group to test and develop new products because we believe you will be interested based on how you spend or use other Revolut products.

If you do not want Revolut to process your Personal Data for any of the secondary purposes described above, you can request this by sending an email to: datospersonales@revolut.com. Revolut will respond to your request within 20 (twenty) business days from the date of receipt. If the request is appropriate, it will take effect within 15 (fifteen) business days from the date of the response.

6. Do you make automated decisions about me?

We may use technology that can assess your credit circumstances to perform credit analysis and/or offer Revolut products and services. We do this to ensure the efficient operation of our services and to guarantee that decisions are fair, consistent, and based on the correct information.

7. How do you use my Personal Data for advertising purposes?

If you register for our services, and where permitted by national law, we will assume that you want us to communicate with you by push notification, email, and text message with

information about Revolut products, services, offers, and promotions. Where national laws require us to obtain your consent to send you marketing messages, we will do so in advance.

We use your Personal Data to personalize advertising messages about our products and services to make them more relevant and interesting to you. This may include analyzing how you use our services and your transactions.

You can object to receiving marketing messages and to us profiling you for direct marketing purposes. You can also adjust your preferences or tell us that you do not want to receive direct marketing from us at any time. Simply use the privacy settings in the Revolut App or click on the unsubscribe links in any marketing messages we send you. You may still receive generic information about our products and services in the Revolut App.

We will not pass your data to any organization outside the Revolut group of companies for advertising purposes without your permission.

8. ARCO rights

You have the right to exercise your rights of Access, Rectification, Cancellation, and Opposition ("ARCO"). Below are the rights to which you are entitled:

- **ACCESS:** to know specific information that Revolut has in its possession;
- **RECTIFICATION:** request the rectification of Personal Data if it is not up to date, inaccurate, or incomplete. To exercise this right, you must provide documentation proving the requested rectification in accordance with the Personal Data;
- **CANCELLATION:** blocking and subsequent deletion of Personal Data from our databases when you consider that it is not being used properly or for the purposes that gave rise to the legal relationship;
- **OBJECTION:** object to the use of your Personal Data for specific purposes.

Additionally, you may revoke your consent for the processing of your Personal Data.

9. How can I exercise my ARCO Rights?

To exercise any of your rights set out in the previous section, you can contact us via the customer service chat on the Revolut App or send us an email todatospersonales@revolut.com.

For security reasons, we cannot respond to your request if we are not sure of your identity, so we may ask you for proof of identity and for you to accompany your request with a copy and/or photograph of one of the following documents:

- Valid official ID: National Electoral Institute ID card, passport issued by a competent authority, valid immigration form, or professional license.
- If the Owner exercises their ARCO Rights through a legal representative, in addition to the official identification of both parties, a legible copy of the power of attorney or letter of authorization signed before two witnesses is required, granting powers to carry out this procedure.

Our response to any request to exercise your ARCO Rights ("Request") will be provided by email within 20 (twenty) business days from the date of receipt of

the Request in electronic format so that, if applicable, it can be made effective within 15 (fifteen) business days from the date on which the response is communicated. The aforementioned deadlines may be extended once for an equal period, provided that the circumstances of the case justify it.

Revolut will not charge you any fees when you exercise your ARCO Rights.

If you revoke your authorization for the processing of your Personal Data for any of the primary purposes mentioned in this Privacy Notice, Revolut may terminate the legal relationship and/or suspend the services provided in order to comply with current legal provisions.

If you have any questions or require clarification regarding the procedure or means for exercising your ARCO rights, you can send an email to our Personal Data Protection Department at: datospersonales@revolut.com.

If you are not satisfied with the way we have handled your request, you can file a complaint with the Anti-Corruption and Good Governance Secretariat.

The exercise of any ARCO right is not a prerequisite for or impediment to the exercise of any other right.

If you believe that your right to the protection of your Personal Data has been violated by any conduct or omission on our part, or if you suspect any violation of the provisions of the Federal Law on Protection of Personal Data Held by Private Parties, its Regulations, and other applicable laws, you may file a complaint with the Anti-Corruption and Good Governance Secretariat. You can learn more about this topic at <https://www.gob.mx/buengobierno>

To exercise ARCO rights regarding the personal data of minors, the rules of representation set forth in the Federal Civil Code shall apply; for this purpose, you must prove parental authority or guardianship of the minor.

10. Transfer of Personal Data

Do you share my Personal Data with anyone else?

The individuals or legal entities to whom Revolut may transfer your information are as follows:

Revolut group companies

We share your Personal Data within the Revolut group of companies for the following purposes:

- When the transfer is necessary for the provision and maintenance of products or services that you have contracted with other entities in the group of companies to which Revolut belongs, such as Revolut LTD.
- Provide you with the best service
- Send you information about Revolut products and services that we think you will be interested in.

Companies necessary for the maintenance or provision of our Products

We may send your Personal Data to companies that Revolut has contracted as suppliers for the provision or maintenance of our products and services, such as international transfers you make. Your Personal Data will be processed solely for the purpose of verifying your Personal Data, in compliance with the anti-money laundering regulations of the country of destination of the international transfer, or, where applicable due to the nature of the use of the service, to facilitate and improve the provision of financial products and services.

Other Revolut customers

We will ask you to allow us to synchronize the contacts on your mobile phone. This will help you identify which of your trusted contacts are Revolut customers. Your "trusted contacts" will also be able to see if you are a Revolut customer through our visibility settings in the Revolut App.

We use technological security measures to ensure that a "trusted contact" is someone you already know and who knows you (for example, if you are both listed as contacts saved on each other's mobile phones or if you have already received or sent transfers through accounts at the same bank).

Both you and your trusted contact must have synced your mobile phone contact lists with Revolut in order to see each other in the Revolut App.

Of course, you can choose not to sync your contact list with Revolut. This means you won't be able to identify which of your mobile phone contacts are Revolut customers.

You can also change your visibility preferences via the privacy settings in the Revolut App.

Other Revolut customers will be able to search for you through the Revolut App using your Revtag. When they enter your Revtag, they will be able to see your name and profile picture (if you have one). You can disable the Revtag detection feature through your privacy settings in the Revolut App.

Government entities

When necessary to comply with regulations or at the request of an authority.

Suppliers

The following table explains which suppliers we normally share your Personal Data with:

- Providers who provide us with information technology, payment, and delivery services
- Our banking and financial services partners and payment networks, including Visa and Mastercard
- Identity verification and KYC service providers
- Employment verification and/or income verification service providers
- Card manufacturing, personalization, and delivery companies
- Analytics providers and fraud prevention and search information providers
- Customer service providers, survey providers, and developers
- Communications and telecommunications service providers
- Tax compliance service providers
- Collection agencies
- Biometric validation providers

Partners who help provide our services

We may share your Personal Data with our partners to:

- Provide certain services you have requested from us
- Provide you with any rewards we have promised you (for example, if you make a purchase with a partner, we will share limited information about you to ensure you get the correct rebate)

We will only share your Personal Data in this way if you have requested the relevant service or if it is provided as part of our benefit plans.

From time to time, we may work with other partners to offer you co-branded services or promotional offers, and we will share some of your Personal Data with those partners. We will always ensure that you understand how we and our partners process your Personal Data for these purposes.

Other financial institutions and Revolut customers

We may share your data within or outside Mexico with companies related to Revolut or the economic group to which Revolut belongs, such as: (i) its parent companies, affiliates, subsidiaries, and/or any companies in the same corporate group that operate under the same internal processes and policies, for the purposes they deem necessary, including but not limited to the centralized storage of information, to document and formalize operational and/or corporate restructuring operations, for the development, implementation, or sale of new and/or existing products and services, as well as for statistical purposes and historical customer records; (ii) credit reporting agencies, to request information about your credit history and contact information; (iii) authorities, agencies, or government entities, to verify information, to comply with obligations under applicable law, and/or to comply with requests made by competent authorities, where applicable; (iv) collection agencies, to carry out judicial or extrajudicial collection of unpaid debts; and (v) unrelated third parties (service providers), for the sole purpose of assisting Revolut in providing its services or when you so request.

Other third parties

We may share your Personal Data with other third parties when necessary to facilitate the receipt of payments into your Revolut account.

For legal reasons

We also share your Personal Data with other financial institutions, financial services companies, insurance providers, government authorities, law enforcement authorities, tax authorities, fraud prevention companies and agencies to verify your identity, investigate or protect you against suspected fraud, comply with tax laws, anti-money laundering laws or any other laws, and confirm that you are eligible to use our products and services.

If fraud is detected, Revolut or other companies may deny you certain services.

We may also need to share your Personal Data with other third-party organizations or authorities:

- If we are required to do so under any law or regulation
- If we sell our business or credit portfolio
- In connection with criminal or fraud investigations
- To enforce our rights (and those of customers or others)
- In connection with legal claims.

Social media and advertising companies

When we use social media for advertising purposes, your Personal Data (limited to your name, email address, and Revolut App events) may be shared with social media platforms so that they can verify whether you also have an account with them. If you do, we may ask the advertising partner or social media provider to:

- Use your Personal Data to send you our ads, because we believe you may be interested in a new Revolut product or service
- Not send you ads when the advertising relates to a service you already use
- Send our ads to people who have a similar profile to yours (for example, if one of our services is particularly useful to people with interests similar to those in your social media profile, we may ask our advertising partner or social media partner to send our ads for that service to those people)

We may share your Personal Data with our advertising partners in the ways described above, but the Personal Data is processed in hashed format before it is sent, and the advertising partner

advertising partner with whom we share it can only use that Personal Data processed in a hashed format in the ways described above.

You can contact us at any time, either through the Revolut App or by sending an email todatospersonales@revolut.com, if you do not want us to share your Personal Data for advertising purposes. You can also use the privacy settings in the Revolut App to opt out of sharing your Personal Data in this way.

Authorities

When we access your biometric data for onboarding purposes, we will share this information with the INE for the purpose of validating your identity. The INE will compare the data received with the database of the Verification System provided by that entity. We may also share information containing your Personal Data when required by government authorities and agencies.

In accordance with the provisions of the Law and its Regulations, the Data Controller informs you that the consent of the Data Subject will not be required for the processing of Personal Data when: (i) it is provided for in current regulations, (ii) the Personal Data appears in publicly accessible sources; (iii) the Personal Data has been subjected to a prior dissociation procedure, (iv) it is for the purpose of fulfilling obligations arising from a legal relationship between the Owner and the Responsible Party, (v) there is an emergency situation that could potentially harm an individual or their property,

(vi) are essential for medical care, prevention, diagnosis, the provision of healthcare, medical treatment, or the management of healthcare services, while the Owner is unable to give consent, under the terms established by the General Health Law and other applicable legal provisions, and that such data processing is carried out by a person subject to professional secrecy or an equivalent obligation, or (vii) a decision is issued by a competent authority.

Likewise, you are informed that by accepting this Privacy Notice, it is understood that the Owner grants their authorization for the Responsible Party to transfer their Personal Data to third parties, whether Mexican or foreign, without the need to obtain their consent again, when the transfer falls under any of the following circumstances: (i) it is provided for in a law or international treaty to which Mexico is a party; (ii) it is necessary to safeguard the health of the Owner, (iii) the transfer is made to subsidiaries or affiliates under the common control of any of the Responsible Party or to a parent company or any company in the same group as the Responsible Party that operates under the same internal processes and policies; (iv) it is necessary by reason of a contract entered into or to be entered into in the interest of the Owner; (v) it is necessary or legally required for the safeguarding of a public interest, or for the procurement or administration of justice; (vi) it is necessary for the recognition, exercise, or defense of a right in a judicial proceeding; and, (vii) it is necessary for the maintenance or fulfillment of a legal relationship between the Owner and the Responsible Party.

11. Other means of limiting the use or disclosure of your Personal Data

If you wish to limit or suspend the processing of your Personal Data for advertising or promotional purposes, you can register with the Public Registry of Users (REUS) of the National Commission for the Protection and Defense of Financial Services Users (CONDUSEF) through its website: <https://www.condusef.gob.mx>

12. Will my data be shared outside of Mexico?

As we are part of an international group, we may need to transfer your Personal Data outside of Mexico in order to provide you with our services. For example, if you request an international transfer, we will send funds to banks outside of Mexico. We may also send your Personal Data outside of Mexico to comply with global legal and regulatory requirements and to provide ongoing support services. We will ensure that any data transfer includes the same level of protection as set out in this policy. For example, we will ensure that a contract with strict data protection safeguards is in place before transferring your Personal Data.

If you would like more information, you can contact us by sending an email todatospersonales@revolut.com.

13. Use of cookies, web beacons, and other tracking technologies.

We use cookies to analyze your use of our website. Please read our Cookie Policy for more information about cookies.

We also use pixels or web pages in the direct marketing emails we send you. These pixels track whether our email was delivered and opened, and whether links within the email were clicked. They also allow us to collect information such as your IP address, browser, email client type, and other similar details. We use this information to measure the performance of our email campaigns and to perform analytics. You can control whether you receive direct marketing emails through the privacy settings in the Revolut App.

14. How long do you keep my Personal Data?

We will generally retain your Personal Data for ten years after the end of our business relationship or for the period required by applicable local laws. We are required to retain your Personal Data for this period by KYC, anti-money laundering, counter-terrorist financing, general banking, and other applicable laws. We may retain your Personal Data for longer due to a potential or ongoing legal claim or other legal reason.

15. How will I know if this Privacy Notice has changed?

Revolut reserves the right to make changes and updates to this Privacy Notice to bring it into line with its current operations or to comply with applicable regulations, in which case it will be published on our website: <https://www.revolut.com/> and/or in the Revolut App.

You can access the content of the Law on the website that the Federal Government, through the Ministry of the Interior, makes available to you at www.ordenjuridico.gob.mx

Please note that the competent authority for resolving any disputes arising from the application of the Federal Law on Protection of Personal Data Held by Private Parties and its Regulations is the Anti-Corruption and Good Governance Secretariat. You can find out more about this at <https://www.gob.mx/buengobierno>

Last update of the Privacy Notice: February 2026