What is this Promotion about?

As part of the Primary Account Promotion (the "**Promotion**"), Revolut is offering selected customers that are residing in any market in the EEA where Revolut BUAB provides services to its customers except for Cyprus, Liechtenstein and Malta (the "**Eligible Market**") and who use Revolut as their primary day to day account the opportunity to receive a free plan upgrade or a refund for their current plan (the "**Reward**") for one month.

This Promotion is only available to eligible customers. Eligible customers will be notified through their Revolut app. If you don't receive an invitation, you cannot participate in this Promotion.

If you are currently a 'Standard' plan user you may receive a free upgrade to a 'Plus' plan for one month.

If you are currently a 'Plus' or 'Premium' plan user you may receive a refund of your plan fee for the previous month.

The rules of the Promotion are set out in these terms (the "**Promotion Terms**"). You must comply with these Promotion Terms, also the Plus, Premium & Metal Terms and terms that apply to your Revolut Personal account, at all times when participating in this Promotion.

This Promotion is open ended. We will give you at least 14 days prior notice if we are ending this Promotion.

What do I need to do to take part in the Promotion?

To be eligible for this Promotion, you must:

- Successfully onboard to a Revolut account and pass our Know Your Customer with no restrictions on your Revolut account.
- Be enrolled in either a 'Standard', 'Plus' or 'Premium' plan.
- Have received and viewed an in-app notification from us inviting you to participate in this Promotion.
- Use Revolut as your primary account by meeting the criteria below.

To show you are using Revolut as your primary account, you must top up the minimum amount within the time frame stated in your in-app notification using a debit card (including GooglePay and ApplePay) or bank transfer.

The minimum top up amount and time frame can vary from user to user. The minimum top up amount and time frame that applies to you will be set out in your in-app notification and may be different to other users.

Your top up must be genuine. This means that you must not transfer 50% or more of the value of your top up to another account in your own name within seven days of the top up. If you do, you will not earn the Reward.

How do I get my Reward?

For 'Standard' users:
If you meet the criteria outlined in "What do I need to do to take part in this Promotion?" for one month, you will immediately be eligible for the Reward. The upgrade of your plan will be assigned to your Revolut account automatically upon eligibility fulfilment and will last for 30 consecutive days.

Your plan upgrade will be visible in the Revolut app immediately after it is applied to your Revolut account.

If you fail to meet the eligibility criteria outlined in "What do I need to do to take part in this Promotion?" for a period of 30 days plus 7 additional days of grace period, you will lose your plan upgrade at the end of that period and you will automatically be downgraded to a 'Standard' plan.

If you upgrade to any paid plan while in the Promotion, you will lose your plan upgrade and will be enrolled in the plan you selected.

If we cancel this Promotion, we will give you at least 14 days prior notice, and your plan upgrade will remain live for the remainder of any calendar month which has started.

For 'Plus' and 'Premium' users:

If you meet the criteria outlined in “What do I need to do to take part in this Promotion?” for one month, you will immediately be eligible for the fee refund for the previous month.

If you fail to meet the eligibility criteria outlined in “What do I need to do to take part in this Promotion?” within the 30 days plus 7 additional days of grace period, you will not be refunded for your plan fee.

If you upgrade or downgrade to any other plan while in the Promotion, you will lose your plan upgrade and will be enrolled in the plan you selected.

If we cancel this Promotion, we will give you at least 14 days prior notice, and your fee refund will be applied for the remainder of any calendar month which has started.

What other legal information should I know?

1. For customers of the Revolut Bank UAB, this Promotion is organised and offered by Revolut Bank UAB, a company whose registered address is at Konstitucijos ave. 21B, 08130, Vilnius, the Republic of Lithuania.
2. For customers of the Revolut Bank UAB French branch, this Promotion is organised and offered by Revolut Bank UAB acting via its branch in France, with company number 894 031 244 and whose registered office is at 3 Rue de Stockholm, Patchwork Saint Lazare 75008 Paris, France.
3. For customers of the Revolut Bank UAB Irish branch, this Promotion is organised and offered by Revolut Bank UAB acting in Ireland via its branch in Ireland, with company number 909790 and whose address is at 2 Dublin Landings, North Dock, Dublin 1, Ireland.
4. We can suspend, end or cancel this Promotion or change these Promotion Terms at any time. If we suspend or end this Promotion, we will remove these Promotion Terms from our website. If we change the Promotion Terms, we will make the updated terms available on our website. Any change to the Promotion Terms (including the suspension or termination of the Promotion) does not affect your rights if you have already participated in the Promotion (unless required by any applicable law).
5. We can reverse any refund to you if the payment that earned the refund is refunded to you, you earned the refund fraudulently, or you breach these Promotion Terms or any terms that apply to your Revolut account. We will consider

the reversal of any refund transaction to have been done with your consent and the payment to have been authorised by you.

6. To be eligible for the Reward you must comply with these Promotion Terms.
7. Only customers who receive an email invitation from us to participate in this Promotion are eligible for it.
8. If you close your Revolut account or your account becomes suspended or restricted before we were due to credit your account with any refund or apply a plan upgrade, you will lose your entitlement to that refund or plan upgrade.
9. Revolut is not liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
10. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (for example, attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we see fit in the circumstances.
11. If you sign up to Revolut as part of this Promotion, Revolut will process your personal data in compliance with our Privacy Policy.
12. These terms are published in English and any translation is a courtesy and an unofficial translation only. This means participants of the Promotion cannot derive any rights from the translated version and only the English version can be used in legal proceedings.
13. These Promotion Terms are an agreement between you and the Revolut company which provides you with your main Revolut account. If you have any questions or complaints about this Promotion, you can contact us via chat in the Revolut app.
14. For the customers of Revolut Bank UAB, to the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of the Republic of Lithuania. Despite this, you can still rely on the mandatory consumer protection rules of the EEA country where you live. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in the Republic of Lithuania (or in the courts of any EU Member State where you reside).
15. For the customers of Revolut Bank UAB French branch, to the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of France. Despite this, you can still rely on the mandatory consumer protection rules of the EEA country where you live. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in France (or in the courts of any EU Member State where you reside).

16. For the customers of Revolut Bank UAB Irish branch, to the extent permitted by law, these Promotion Terms shall be exclusively governed by and construed in accordance with the laws of Ireland. Despite this, you can still rely on the mandatory consumer protection rules of the EEA country where you live. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in Ireland (or in the courts of any EU Member State where you reside).