

Plan Partnerships Terms

1. Why this information is important

These terms and conditions (the **"Terms"**) govern the relationship between:

- you, and
- us, REVOLUT TECHNOLOGIES JAPAN, Inc. (**"we"**, **"us"** or **"Revolut"**).

They apply whenever you use the Revolut app (the **"App"**) to access our Plan Partnerships services (the **"Plan Partnerships"**).

To access Plan Partnerships, you must be over 18 years old and have an unrestricted and active Personal account on a Premium or Metal plan (each a **"Paid Plan"**) with us. Any payments you make or receive on your Personal account when using Plan Partnerships will be governed by the Terms and Conditions (including [Personal Terms](#)) that apply to your Revolut account.

2. What are Plan Partnerships?

The Plan Partnerships provide in-App access to free or discounted subscriptions, credits or passes (**"Subscriptions"**) from selected partners (**"Partners"**) which can be redeemed as part of your Paid Plan (each, a **"Partner Offer"**).

Available Partner Offers are shown in-App. Each Partner Offer has its own terms and conditions, which states details of the Subscription on offer and what you need to do to redeem it (the **"Offer Terms"**). We or Partner may change the Partner Offers available to you and the applicable Offer Terms (including the type or duration of Subscriptions) at any time at our sole and absolute discretion.

In order to redeem a Partner Offer, you may have to open an account with the Partner and agree to the Offer Terms, which means you may also become a customer of the Partner. Revolut has no control over that relationship and will not be responsible for any issues or damages arising from or in connection with the service the Partner provides to you.

3. How can you redeem a Partner Offer?

To redeem a Partner Offer, what you need to do is:

- head to the Plan Partnerships dashboard in the Revolut app to see which Partner Offers are available to you;

- choose a Partner Offer in-App and opt-in to redeem the Partner Offer which will redirect you to a unique Partner URL or our dedicated Partner page;
- follow any steps set out in the Offer Terms; and
- if required, agree to the Partner's terms and conditions when redeeming the Partner Offer (for example, if you need to create an account with the Partner).

Subscriptions obtained pursuant to Partner Offers can only be redeemed by you as the account holder and cannot be shared by any means with anyone else.

Where and how you can use a Subscription is determined solely by the Partner, not by us. For example, a particular Subscription may only be able to be used at certain times or in certain places. Please ensure you check any restrictions imposed by the Partner before you redeem a Subscription.

4. When will your Subscription start?

Most Subscriptions will start as soon as you redeem the relevant Partner Offer. If they will start at a different time, this will be set out in the Offer Terms.

5. In which cases will the services related to Plan Partnerships be terminated?

We may immediately suspend or terminate Plan Partnerships, Partner Offer and Subscription, if we reasonably believe you have:

- breached these Terms, the Offer Terms, the terms of your Subscription, or any other terms and conditions you've agreed with us or another Revolut group company;
- abused our Plan Partnership services (for example, by redeeming someone else's Subscription or sharing your Subscription with another user); or
- caused us, or another Revolut group company, legal, regulatory, relationship or reputational issues by providing you with the Plan Partnerships.

If your Revolut account is closed or we apply any restrictions, we may terminate your Plan Partnerships, Partner Offer and Subscriptions within 30 days of your account being closed or restricted.

Partners may decide to change or cancel their Partner Offer, Offer Terms or their subscriptions at their own discretion, and Revolut is not responsible for any changes or cancellations made by Partners to them.

We may also terminate any Plan Partnerships, Partner Offer and Subscriptions at our sole and absolute discretion, and when that happens we will try to give you notice before your Subscription with the Partner ends to the extent possible.

6. What happens if you change your Plan?

If you redeem any Partner Offers as part of the Plan Partnerships and then change to another Plan (including, for example, if you downgrade from a Metal plan to a Premium plan or upgrade from a Premium plan to a Metal plan), your Subscriptions will terminate within 30 days of your change. In this case, if the same Partner Offer exists on the Plan you have changed to, you may redeem it again from the Plan Partnerships dashboard once you have changed.

Please note that even if you cancel your paid plan, this does not always terminate the services of the Partner used through the Partner Offer, which may have to be terminated directly through the Partner's app in accordance with the Offer Terms.

7. Termination of Plan Partnerships

The duration of your Partner Offer will be set out in the Offer Terms. Once the Partner Offer ends, any Subscriptions you have redeemed will usually terminate (unless the Partner decides otherwise) .

You may also decide to terminate your Subscription with a Partner in accordance with their terms and conditions, by following the steps set out in the Partner app.

8. Who are the Partners?

The Partners that we provide Plan Partnerships in relation to are all third party partners.

Just to clarify, Revolut is not a provider of the Partner Offer itself or otherwise responsible or liable in any way for any goods or services you choose to purchase as a result of a Partner Offer. If you have any issues about the goods or services purchased, please raise them directly with the Partner.

We also have no control over, and accept no liability whatsoever in relation to the content of any Partner's website, app or other interface, or any goods or services they provide to you under a Subscription and their Offer Terms.

9. Not happy about the Plan Partnerships product?

If you have a complaint about Plan Partnerships, please reach out to Support via our in-app chat and let them know you want to make a complaint. We may have to refer you to the Partner directly if the complaint relates to an issue which is out of our control - usually when it relates to a Subscription or the goods or services provided by the Partner.

10. Some legal bits and pieces

1. We can, at our sole discretion, change these Terms without advance notice.

2. Only you and we have any rights under these Terms. You cannot transfer any rights or obligations under these Terms to anyone else.
3. We can transfer any of your and our rights or obligations under these Terms to a third party, but only if we reasonably think that this won't have a significant negative effect on your rights under these Terms or if we need to do so to keep to applicable legal or regulatory requirements.
4. We may suspend the use of Plan Partnerships products if, in our reasonable opinion, the products are being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or product-wide basis.
5. These Terms are originally published in Japanese and this English translation is prepared for reference purposes only. The Japanese language version of these terms shall prevail.
6. These Terms shall be governed by the laws of Japan. Any disputes arising out of or in connection with these Terms shall be subject to exclusive agreed jurisdiction of the first instance of the Tokyo District Court.
7. If you have breached these Terms and we don't enforce our rights, or we delay enforcing them, this will not prevent us from enforcing those or any other rights at a later date.
8. Your personal data will be managed in accordance with our [Privacy Policy](#).