The "Exchanging precious metals" section of this Fees Page has been incorporated into the new Commodities Services - Terms of Business (replacing the previous Precious Metals - Terms and Conditions), taking effect on **11 November 2024**. For the Precious Metals - Terms and Conditions in effect until 10 November 2024 please see here, and for the applicable fees until 10 November 2024, please see the Standard, Plus, Premium, Metal, or Ultra plan terms.

# **Subscription**

Subscription fee

£55 a month or £540 a year.

# Add money

Add money by bank transfer to your home account (in your home country)

Free

Add money by bank transfer to a local account (outside your home country)

USA local accounts via Fedwire (wire transfer): £8 (this fee only applies from 30
 October 2024 - this service will be free up until that date)

Add money using a UK or EEA issued card

Free (except cash)

However, if you add money with a card that is issued somewhere else (e.g. in the USA, Switzerland or anywhere else that is not part of the UK or EEA) or you add money with a commercial card then we may charge a small fee to cover our costs.

Add money by Paysafe cash top-up

• 1.5% per transaction (please see the limits here)

## Card

First Revolut Card

#### Free

Your first free card can be an Ultra, Premium or Standard one. (But remember, you may have to pay a card delivery fee and £50 for the Ultra Card itself if you cancel your subscription within 6 months of signing up and a Ultra Card has been sent as set out in the Paid Plan Terms). You may also order a Metal Card but you will have to pay £40 if you wish to do so.

#### Second Revolut Card

#### Also free

Your second card can be an Ultra, Premium or Standard one (unless your first card was an Ultra as you only have one Ultra Card at any one time). If you cancel your subscription within 6 months of signing up, you may have to pay a card delivery fee and £50 for the Ultra Card itself. You may also order a Metal Card if you do not already have one, but you will have to pay £40 if you wish to do so.

### Additional Revolut Cards

Your first two cards are free as an Ultra customer (as set out above), except for Metal Cards which are only available for a fee. After this, we will charge £50 per additional Ultra Card (or £40 for a Metal Card and £10 for any other additional card).

## Custom Card (design your own card in the Revolut app)

This feature does not apply to Ultra Cards, and is subject to card stock availability. We'll tell you what fee applies before you order your card in the app. Express delivery of a Custom Card is free.

# Special Edition Card

Price per card varies depending on the edition. (And a delivery fee applies - we'll tell you what fee applies before you order your card in the app.)

#### Revolut Pro Card

If you have a Revolut Pro account and order a Revolut Pro Card, we'll show you what fee applies for the card before you order your card in the Revolut app (a delivery fee also applies - we'll tell you what fee applies before you order your card in the app). Your Pro card does not count towards the card limit on your Personal plan.

## Express delivery for Revolut cards

Free. (But remember, you may have to pay this back if you cancel your plan within 14 days of ordering the card.)

#### Virtual Revolut Cards

Free

# **Spend**

#### ATM Withdrawals

Free withdrawals up to £2000 per rolling month, then a fee applies. That fee is 2% of the withdrawal, subject to a minimum fee of £1 per withdrawal.

## Send

This page sets out the payments you can send for free on a Ultra plan, and the fees you will pay for any other payments. If a fee applies, we'll let you know in the Revolut app before you make the payment.

Instant transfers to other Revolut Users

#### Free

This means any Instant Transfer to any Revolut user, globally.

## Local payments

#### Free

This means payments in your base currency that are sent to an account in your country.

Payments within the Single European Payments Area

#### Free

This means payments in euros that are sent to an account outside your country but inside the Single Euro Payments Area (known as "SEPA").

#### Card transfers

A fee applies for card transfers

This means payment directed to a supported non-Revolut card number, made using the Revolut app.

This fee will be calculated in real time and shown to you in the app before you confirm the payment. You can also see our live fees here. The exact fee will depend on the transaction itself (for example, on how much you are sending and where to).

## All other international payments

You can see our live fees for international payments here. You will receive a 100% discount on the fee for any international payments you make, regardless of the number of international payments that you make. The 100% discount on the fee will be calculated for each international payment you make.

The fee (including the discount) will be calculated in real time and shown to you in the app before you make the payment. The exact fee will depend on what currency you are sending and where you are sending it to but our maximum fees are capped. This relates to any international payment other than a payment within the Single Euro Payments Area (as set out above).

## Pay All Fees feature

- When you make an international payment, intermediary banks may deduct fees
  from the amount you sent. Our "Pay All Fees" feature allows you to pay a flat
  upfront fee which guarantees that the recipient receives the full amount. This will
  be charged instead of the standard international payment fee.
- The amount of the fee depends on your base currency. It can change from time to time, but you will always see the current fee in the app before you agree to the transfer. You can see our current fees and the routes where this feature is available on our pricing page here.
- A discount on this fee (if any) will be applied according to your price plan in the same way as for other international payment fees.

# **Exchange**

Whenever you make an exchange using Revolut within your plan's exchange limit:

- · You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we will tell you the total cost before you make the exchange.

This pricing applies to exchanges in money currencies, cryptocurrencies and commodities.

We've explained it in more detail below.

The only time you will pay more is if you exceed your plan's exchange limit. If you exceed this limit, you will be charged a fair usage fee on the additional amount. These limits are:

- **Standard**: Exchange limit of £1,000 per month. Fair usage fee of 1% applies to any additional exchange.
- **Plus**: Exchange limit of £ 3,000 per month. Fair usage fee of 0.5% applies to any additional exchange.
- Premium, Metal and Ultra: No exchange limit. No fair usage fee.

This exchange limit applies cumulatively across all types of exchange (money currencies, cryptocurrencies and commodities). For example, if you're on the Standard plan, and have exchanged £500 of currency, £300 of crypto and £200 of commodities within the month, you have reached your £1000 limit and any further exchange would incur the additional 1% fair usage fee.

Where possible, the rate, any fee and the total cost will be shown to you in the app before you make an exchange. You'll be able to take a look, compare it against our competitors, and decide if you like the total cost or not - we think you will like it. The only exception, where it is not possible to show you the total cost in in advance, is when you make a card purchase that requires an exchange to take place in real time (for example, you make a purchase in EUR, but you do not have an EUR balance, meaning we need to perform the conversion in real time for you). However, after the transaction, you will be able to view the breakdown of the total cost within the app.

# **Exchanging money currencies**

Whenever you make a money currency exchange using Revolut, we use our Revolut exchange rate, add a fee (if one applies), and where possible show you the total cost. We use our own Revolut exchange rate for money currency exchanges. This rate is set by us. It is a variable exchange rate (which means it is constantly changing). We think you'll really like it.

The fee we charge (if one applies) is an exchange fee. This is a variable fee (which means it is constantly changing) depending on the parameters of your exchange (like what you are exchanging and when). You can see what this fee is in the app. Remember, your money currency exchanges count towards your exchange fair usage limit if you are a Standard or Plus customer (but not if you're a Premium, Metal or Ultra customer).

# Exchanging cryptocurrencies

Please click here for the 'Exchanging cryptocurrencies' crypto fees.

#### Revolut Pro account

If you have a Revolut Pro account, the below fees apply in relation to your use of your Revolut Pro account and any services available to you as a Revolut Pro customer like the payment processing product. Please see the Revolut Pro Account terms (which we call the "Pro Terms") and the Payment Processing Services Agreement (which we call the "Payment Processing Terms") for more information about the services these fees relate to.

### **Revolut Pro Payment Processing Fees**

If you use our payment processing product as a Revolut Pro customer, the below fees will apply to your use of those services. Our fees for online payments include a percentage fee and a fixed fee. Please see the Payment Processing Terms for more information on the services which these fees relate to, and our approach to blending fees.

The following fees will apply (we call these the "Revolut Pro Payment Processing Fees"):

Payment Type	Fee	
Online payments		
Visa/MasterCard payments using UK consumer cards	1% + GBP 0.20	
Visa/MasterCard/American Express payments using any other cards	2.8% + GBP 0.20	
American Express payments using UK consumer cards	1.7% + GBP 0.20	
RevPay (Account to account)	1% + GBP 0.20	
In person card payments		
Visa/MasterCard payments using UK consumer cards	1.5%	
Visa/MasterCard payments using any	1.5%	

Payment Type	Fee
other cards	
American Express payments using UK consumer cards	1.7%
American Express payments using any other cards	1.7%
Tap to Pay	1.7%

### **Merchant Chargebacks**

If one of your customers disputes a transaction, they can raise a 'chargeback' request. For example, they may do so if they allege a transaction was fraudulent or a product was counterfeit or not delivered. If the chargeback is successful, the transaction will be refunded, but you'll be charged a chargeback fee. The chargeback fee depends on the currency of the original transaction, as set out below. You may be able to challenge the chargeback request.

There is more information about disputes and chargebacks in our Payment Processing Services Agreement.

The amount of the chargeback fee depends on the currency of the original transaction. If you provide evidence that the transaction has been legitimate and you delivered products or services according to the agreement with the customer, the issuer bank might revert the chargeback and you will also get the chargeback fee reverted back to your Revolut Pro account.

The chargeback fee amounts are outlined below:

Currency	Amount
AED	70
AUD	30
BGN	35
CAD	25
CHF	20
CZK	470
DKK	130
EUR	15
GBP	15

Currency	Amount
HKD	150
HRK	150
HUF	6000
ILS	70
JPY	2000
MXN	450
NOK	200
NZD	30
PLN	80
QAR	70
RON	85
RUB	1400
SEK	200
SGD	30
ТНВ	600
TRY	130
USD	20
ZAR	350

### Administration fee

This section of the Fees Page only applies to new and existing customers from **30 October 2024**.

If we decide to close your Account, we'll usually give you **two months' notice** to withdraw your funds. If your Account continues to have a positive balance after two months, we may charge you an administration fee of £2 for each month that you continue to have a positive balance.

This fee is intended to cover the costs of maintaining closed Accounts. When we are unable to permanently close an Account because the Account continues to have positive account balance, we still have to provide you with the below services (this is not an exhaustive list):

- limited access to the app;
- · customer support;
- payment and e-money services so you can withdraw your remaining positive account balance; and
- updated account information to reflect the remaining transfers out of your Account and your closing account balance.

All of these things cost us money so the administration fee allows us to recoup some of these losses, and encourages customers to withdraw the money from their Accounts before we close them. Just so you know, we will continue to charge the administration fee until your Account balance is zero, and this applies on top of any fees and limits for payments as we've outlined in the Personal Terms. We will let you know before we charge the administration fee so you have the opportunity to withdraw your remaining balance.

To view this in the regulator's standardised format please click here.

A glossary of the terms used in this document is available free of charge here.

Note: If a fee is stated in a currency other than the base currency of your account, it will be charged in your base currency. This conversion is made and fixed using a reasonable exchange rate at the time each individual fee is set. This prevents fees fluctuating.