

# Plus Fees

## Subscription

Subscription fee

BRL 9,99 a month or BRL 99,9 a year.

## Add money

### **From bank accounts in Brazil (in BRL):**

- Free

### **From bank accounts abroad:**

- Free

Please be advised that other banks may charge you a fee for adding money to your Revolut account, and it is your responsibility to bear these fees (if any).

## Card

### **First Revolut Local Card**

Free

Your first local card can be a Plus or Standard.

### **First Revolut Global Card**

Free

Your first global card can be a Plus or Standard.

### **Additional Revolut Cards**

Your first two cards are free as a Plus customer (as set out above). Other than this, we charge BRL25,99 for Plus Card or BRL14.99 for Standard Card, plus delivery fee per card.

Depending on the situation, the card can be free of charge (if stolen or cloned, for example) or charged

### **Custom Card (design your own card in the Revolut app)**

This feature is subject to card stock availability. Personalisation is free for Plus users, but we can change by noticing. We'll tell you what fee applies before you order your card in the app. Standard delivery of a Custom Card is free but you will need to pay a fee to ship a Custom Card by express delivery (we will tell you the fee in the app).

### **Special Edition Card**

Price per card varies depending on the edition. (And a delivery fee applies - we'll tell you what fee applies before you order your card in the App.)

### **Virtual Revolut cards**

Free

## Spend

### **ATM Withdrawals**

Free withdrawals up to BRL2000 per rolling month, then a fee applies. That fee is 2% of the withdrawal, subject to a minimum fee of BRL6 per withdrawal.

Please take in consideration that ATM providers can charge additional fees.

## Send

This page sets out the payments you can send for free on a Plus plan, and the fees you will pay for any other payments. If a fee applies, we'll let you know in the Revolut app before you make the payment.

### **Instant transfers to other Revolut Users**

Free.

This means any Instant Transfer to any Revolut user, globally.

## **Local payments**

Free.

This means payments in your base currency that are sent to an account in your country.

## **All other international payments without currency exchange**

A fee applies for international payments on our Plus plans.

A fee will be applied upon transfer to non-Revolut users according to currency and destination

All fees will be shown to you in Revolut app before you make the transaction and further details will be available in this Fees Page.

A fee will be applied upon transfer to non-Revolut users according to currency and destination

## **All other international payments with currency exchange**

A foreign currency transfer occurs when a transfer is made in a currency that is not the recipient's local currency (for example, sending USD to the United Kingdom). In this case, the applicable fees will be:

- 0.5% for all transfers (to another person within Brazil or internationally).
- The fair use limit (BRL\$25,000 per month) also applies to this type of transfer. After this limit, an additional fair use fee of 0.5% is applied.

## **Card Transfers**

Card transfers will be charged 7.50 BRL + 0.8% for all plans.

## Exchange

Whenever you make a foreign exchange transaction using Revolut, we use simple and transparent pricing:

- You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we will tell you the total cost before you make the exchange.

This pricing applies to exchanges in FIAT currencies. We've explained it in more detail below.

## **Exchanges involving BRL**

Plus customers are entitled to a monthly fee-free currency exchange allowance of **BRL 2,000**. This limit applies to the aggregate volume of all transactions, including both conversions from BRL into foreign currencies and conversions from foreign currencies back into BRL.

Once you exceed this limit, a total fee of **1.4%** for exchanging BRL to foreign currencies and **1.0%** exchanging foreign currencies to BRL shall be applied to the value of each subsequent exchange transaction performed within the same monthly cycle.

## **Between Other Currencies**

The only time you will pay fees when exchanging currencies other than BRL is if you make any exchange on the weekends (thereby incurring the weekend fees) and if you exceed the exchange fair usage limit (BRL25,000 per month). If you do, you will be charged an exchange fair usage fee on any exchange above the limit.

Then, when you exchange between Other Currencies, the fees applicable will be:

- Free during the week, limited to BRL25,000 per month (fair use limit);
- If you exchange during the weekend (Friday afternoon to Sunday), a weekend fee of 0.5% will apply; and
- If you exceed the BRL25,000 per month limit, an additional 0.5% fee on the excess amount will apply.

In all cases, any fees (if applicable) will be shown separately in the app, along with the total cost, before making an exchange. You can check it out, compare it with our competitors, and decide if you like the overall price—we think you'll like it.

## **Exchanging cryptocurrencies**

Whenever you exchange crypto using Revolut, we use our pricing formula: "rate + fee = total cost."

The rate we use for crypto is defined in our Terms and Conditions for Crypto. It's set by us, based on the rate offered by crypto exchanges, and it has a variable rate (meaning it constantly changes). You can always view the current crypto exchange rate in the Revolut app.

When you exchange crypto, we will charge the following fees:

A fee of 1.0% of the value of your crypto transaction or the equivalent of USD 1.00 (one U.S. dollar), whichever is greater. This fee amount is based on your country of residence.

As always, we'll show you the rate, fee, and total cost in the Revolut app before making any exchange.

Remember, your crypto exchanges count toward the fair use exchange limit (BRL25,000 per month).

## Contact Information

**Online chat:** <https://www.revolut.com/pt-BR/contact-us/>

**Support phone numbers:** +55 11 5039 1888 and +55 0800 591 1445 (toll-free);

**Emails:**

- **support@revolut.com** – customer support
- **Ombudsman:** available on business days, from 8:00 a.m. to 6:00 p.m. (Brasília time), at 0800 591 1329 or by email at [ouvidoria@revolut.com](mailto:ouvidoria@revolut.com) – for complaints that could not be resolved through the customer support channels listed above
- **courtorders@revolut.com** – fraud, information requests, or fund blocking requests
- **juridico@revolut.com** – judicial matters or other legal issues