## **Metal Plan**

Changes to the fee page apply from 28th August 2023. The previous Metal fees page will apply until 27th August 2023 (Please refer to "History" for previous Metal fees page)

## Subscription

• S\$19.99 a month or S\$199 a year.

## Add money

Please Note: For topping up from certain cards, a surcharge of the transaction value will apply as set out below. The information pertaining to the surcharge will be displayed in-app at the time of transaction and before the transaction is processed. The first top up of your Revolut account from all credit cards is free.

Card Type	Surcharge Rate
Mastercard debit card (Singapore issued, consumer card)	0.51%
Mastercard credit card (Singapore issued, consumer card)	0.62%
Visa debit card (Singapore issued, consumer card)	0.30%
Visa credit card (Singapore issued, consumer card)	1.97%
International consumer debit & credit cards	2.08%
Commercial debit & credit cards	1.12%

### From bank accounts in Singapore:

Free.

Additionally, please be advised that your bank or card issuer may charge you a fee for adding money to Revolut and it is your responsibility to bear these fees (if any).

#### Card

#### First Revolut Card:

• Free (but remember, you may have to pay charges if you cancel your subscription within 14 days of signing up and a Metal card has been sent).

Virtual Revolut Cards:
• Free.
Replacement Revolut Cards:
<ul> <li>Your first replacement is free. After this, we charge S\$70 per replacement</li> </ul>
Delivery Charge for Revolut Cards:
<ul> <li>Free express delivery (but remember, you may have to pay charges if you cancel your subscription within 14 days of signing up and a Metal card has been sent).</li> </ul>
Promotional Cards:
Please refer to the promotional terms for the applicable fees.
Spend
ATM Withdrawals:
<ul> <li>Withdrawals at international ATMs (ATMs outside of Singapore) at up to S\$1,050 per rolling month are free. ATM withdrawals are not permitted in Singapore. Anything over the above limits is charged at 2% of value of the amount withdrawn, or S\$1.49, whichever is higher.</li> </ul>
Send
Transfers to other Revolut Users:
• Free.
SGD Transfers to Bank Accounts in Singapore:

• Free.

Other Transfers:

• Free.

### Card transfers:

- A fee applies for card transfers.
- This means payment directed to a supported non-Revolut card number, made using the Revolut app
- This fee will be calculated in real time and shown to you in the app before you confirm the payment. The exact fee will depend on the transaction itself (for example, on how much you are sending and where to).
- The following fees apply for card transfers. All fees are priced in S\$ here, but will be charged in the currency of your transfer. The amount sent to the recipient, and your fee, will always be shown to you in the app before you agree to the payment.

- Card transfers within Singapore, i.e to a Singapore issued card, will be free for the first 5 transfers a month. Do note, both card transfer and bank transfer count toward the fair usage limit of five (5) free transfers a month. After that they will be charged at the following rates based on your plan:
- 1. Standard: S\$2.99 per transfer
- 2. Premium: S\$0.99 per transfer
- 3. Metal: free
- For card transfers outside Singapore, you will be charged 0.8% of the amount you are sending and a fee of S\$1.75.
- The example table below shows how this works in practice on different size transactions. Remember that these fees only relate to the payment, so other fees may apply (for example, for foreign exchange) as well.

Amount you're sending	S\$10	S\$100	S\$500	S\$2,500
Fee for sending to a card in Singapore (within free limit)	S\$0	S\$0	S\$0	S\$0
Fee for sending to a card outside Singapore	S\$1.83	S\$2.55	S\$5.75	S\$21.75

## Pay All Fees feature

When you make an international payment, intermediary banks may deduct fees from the amount you sent. Our "Pay All Fees" feature allows you to pay a flat upfront fee which guarantees that the recipient receives the full amount. This will be charged instead of the standard international payment fee.

The amount of the fee depends on your base currency. It can change from time to time, but you will always see the current fee in the app before you agree to the transfer. You can see our current fees and the routes where this feature is available on our pricing page here.

A discount on this fee will be applied according to your price plan in the same way as for other international payment fees.

## **Exchange**

Whenever you make an exchange using Revolut within your plan's exchange limit:

- You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we tell you the total cost before you make the exchange.

This pricing applies to exchanges in money currencies. We've explained it in more detail below. The only time you will pay more is if you make any exchange on the weekends (thereby incurring the weekend fees) and if you exceed your plan's exchange limit. If you exceed this limit, you will be charged a fair usage fee on the additional amount. These limits are:

- Standard plan: Exchange limit of S\$5,000 per month. Fair usage fee of 1% applies on any additional exchange.
- Premium Plan: Exchange limit of S\$15,000 per month. Fair usage fee of 0.5% applies on any additional exchange.
- Metal Plan : No exchange limits.

Metal users will continue to enjoy unlimited exchanges without a fair usage fee.

This exchange limit applies cumulatively across all types of exchange (money currencies, cryptocurrencies and precious metals). For example, if you're on the standard plan, and have exchanged S\$1000 of currency, S\$3000 of crypto and S\$1000 of precious metals within the month, you have reached your S\$5000 limit and any further exchange would incur the additional 1% fair usage fee.

Where possible, the rate, any fee, and the total cost will be shown to you in the app before you make an exchange. You'll be able to take a look, compare it against our competitors, and decide if you like the total cost or not - we think you will like it. The only exception, where is it is not possible to show you the total cost in in advance, is when you make a card purchase that requires an exchange to take place in real time (for example, you make a purchase in SGD, but you do not have an SGD balance, meaning we need to perform the conversion in real time for you). However, after the transaction, you will be able to view the breakdown of the total cost within the app.

Please note that from 29th July 2023 - 14th January 2023 (both dates inclusive), weekend fees for making exchanges on the weekend will not apply, and you will be able to make such weekend exchanges without any extra fees during this period.

#### **Exchanging money currencies**

Whenever you make a money currency exchange using Revolut, we use our Revolut exchange rate, add a fee (if one applies), and where possible show you the total cost.

We use our own Revolut exchange rate for money currency exchanges. This rate is set by us. It is a variable exchange rate (which means it is constantly changing). We think you'll really like it. The fee we charge (if one applies) is an exchange fee. This is a variable fee (which means it is constantly changing) depending on the parameters of your exchange (like what you are exchanging and when). You can see what this fee is in the app.

Remember, your money currency exchanges count towards your exchange fair usage limit if you are a Standard or Premium customer (but not if you're a Metal customer).

## Fees during Foreign Exchange Market Hours for Metal Plan Customers

No fee for all currencies

#### Fees outside Foreign Exchange Market Hours for Metal Plan Customers

1.0% for all currencies

### **Exchanging precious metals**

Whenever you make a precious metals exchange using Revolut, we use our simple and transparent pricing formula of rate + fee = total cost.

The exchange rate we use for precious metals is set out in our Precious Metals Terms. It is set by us, and is a variable exchange rate (which means it is constantly changing). You can always see the current precious metals exchange rate in the Revolut app.

For all precious metal conversions, we charge the greater of a fixed minimum fee or a variable fee where:

The fixed minimum fee is SGD\$1.49; or

The variable fee is 1.99% of the value of the precious metal conversion for Standard users (and 1.49% for Premium and Metal users).

We don't charge you any other fees for this service.

As always, we will show you the rate, the fee, and the total cost in the Revolut app before you make any exchange.

Remember, your precious metal conversions count towards your exchange fair usage limit if you are a Standard or Premium customer (but not if you're a Metal customer).

### **Exchanging cryptocurrencies**

Whenever you make a cryptocurrency exchange using Revolut, we use our simple and transparent pricing formula of rate + fee = total cost.

The exchange rate we use for crypto is set out in our Cryptocurrency Terms. It is set by us, based on the rate that the crypto exchanges offer us, and is a variable exchange rate (which means it is constantly changing). You can always see the current crypto exchange rate in the Revolut app.

### Crypto fees

From the week of 7th November 2022, we will charge you the following fees in relation to our crypto product depending on your plan:

- Standard users: 1.99% of the value of your crypto transaction or the currency equivalent of SGD\$1.49, whichever is greater. This 'minimum fee' amount is based on the currency of your residence.
- Premium and Metal users: 0.99% of the value of your crypto transaction.

As always, we will show you the rate, the fee, and the total cost in the Revolut app before you make any exchange.

Remember, your crypto exchanges count towards your exchange fair usage limit if you are a Standard customer but not if you're a Premium or Metal customer.

# **Cancellation and Variation**

## Cancellation and variation fees

Cancellation period	Subscription paid monthly	Subscription paid Annually
Within 14 days	Full refund of your subscription fee.	Full refund of your subscription fee.

Cancellation period	Subscription paid monthly	Subscription paid Annually
	If we sent you a Metal     Card, we'll charge you for     the cost of the card.*	If we sent you a Metal Card, we'll charge you for the cost of the card.*
Between 14 days and 10 months	<ul> <li>No refund for amounts already paid.</li> <li>You must pay the subscription for the month in which you cancel or downgrade your subscription.</li> <li>You'll be charged an administration fee for early cancellation which is equivalent to two monthly payments of the subscription fee (S\$19.99 x 2 months).</li> </ul>	<ul> <li>No refund for amounts already paid.</li> <li>No early cancellation administration fee.</li> </ul>
More than 10 months	<ul> <li>No refund for amounts already paid.</li> <li>You must pay the subscription for the month in which you cancel or downgrade your subscription.</li> <li>No early cancellation administration fee.</li> </ul>	<ul> <li>No refund for amounts already paid.</li> <li>No early cancellation administration fee.</li> </ul>

<sup>\*</sup> The cost of a Metal Card is \$\$70.00.