

**This page consists of three Parts:**

**Part I:** Revolut Bank UAB German Branch Personal Fees (Metal).

**Part II:** Revolut Bank UAB Personal Fees (Metal).

**Part III:** Revolut Bank UAB Personal Fees (Metal) for Revolut Bank UAB customers who subscribed to Revolut Metal (including by upgrade or downgrade) as of 06 August 2024 or who signed up to RevPoints.

If you reside in Germany and have received an account with an IBAN starting with DE, you are a customer of Revolut Bank UAB German Branch, otherwise you are a customer of Revolut Bank UAB.

If you are a customer of Revolut Bank UAB, please scroll down to Part II or Part III to see the terms relevant for you.

## **Part I**

### **Revolut Bank UAB German Branch**

#### **Personal Fees (Metal)**

If you reside in Germany, have signed up to Revolut from 28 May 2024 and received an IBAN starting with DE, this version of our fees applies to you.

If you have signed up to Revolut before that and/or your account does not have an IBAN starting with DE and you received an email from us about the transfer to the German Branch, this version of our fees will apply to you from the date you completed the transfer. If you would like to see the fees that apply until then, please see Part II or Part III.

#### **Subscription**

##### Subscription fee

- €13.99 a month or €135 a year.

# Add money

## Add money

- Stored card: free. However, if you add money with a card that has not been issued within the EEA (e.g. a card issued in the US) or you add money with a commercial card then we may charge a small fee just to cover our costs.
- Bank transfer: free.

## Physical Cards

### First Revolut Card

- Your first card can be a Metal, Premium or Standard one. Premium and Standard Cards are free. A Metal Card is €40 but we will waive the Metal Card fee if you do not withdraw from or cancel your Paid Plan subscription (Metal) within 14 days of subscribing.
- We will waive the card delivery fee of €7.99 if you do not withdraw from or cancel your Paid Plan subscription (Metal) within 14 days of subscribing.

### Second Revolut Card

- Your second card can be a Metal, Premium or Standard one. Premium and Standard Cards are free. A Metal Card is €40 but we will waive the Metal Card fee if you did not order a Metal Card as first card (you only get one free Metal Card) and you do not withdraw from or cancel your Paid Plan subscription (Metal) within 14 days of subscribing.
- We will waive the card delivery fee of €7.99 if you do not withdraw from or cancel your Paid Plan subscription (Metal) within 14 days of subscribing.

### Additional Revolut Cards

- Your first two cards are free as a Metal customer (as set out above). Apart from that, we charge €40 per additional Metal Card and €10 per additional non-Metal card, plus delivery fee (we'll tell you what fee applies before you order your card in the Revolut app).

## Custom Card (design your own card in the Revolut app)

- This feature is subject to card stock availability. We'll tell you what fee applies before you order your Card in the App.

## Special Edition Card

- Price per card varies depending on the edition (and a delivery fee applies - we'll tell you what fee applies before you order your card in the Revolut app).

## Express delivery for Revolut Cards

- You can choose express delivery for your Revolut cards. We will waive the express delivery fee of €19.99 if you do not withdraw from or cancel your Paid Plan subscription (Metal) within 14 days of subscribing.

## Virtual Revolut Cards

- Free.

# Spend

## ATM Withdrawals

- First €800 per month are free of charge. Additional withdrawals are charged with 2% of the withdrawal amount or €1, whichever is higher

# Send

Everyone on Revolut can send money in one way or another for free.

Depending on your plan, you may only be able to make set types of payments, or a set number of them, for free. This page sets out the payments you can send for free on a Premium plan, and the fees you will pay for any other payments. If a fee applies, we'll let you know in the Revolut app before you make the payment.

## Instant Transfers to other Revolut Users

- Free. This means any Instant Transfer to any Revolut user, globally.

## Local payments

- Free. This means payments in your base currency that are sent to an account in your country.

## Payments within the Single European Payments Area

- Free. This means payments in euros that are sent to an account outside your country but inside the Single Euro Payments Area (known as "SEPA").

## Card transfers

- A fee applies for card transfers. This means payments directed to a supported non-Revolut card number, made using the Revolut app. This fee will be calculated in real time and shown to you in the Revolut app before you confirm the payment. You can also see our live fees [here](#). The exact fee will depend on the transaction itself (for example, on how much you are sending and where to).

## All other international payments

- You can see our live fees for international payments [here](#).
- You will receive a 40% discount on the fee for any international payments you make, regardless of the number of international payments that you make. The 40% discount on the fee will be calculated for each international payment you make. The fee (including the discount) will be calculated in real time and shown to you in the Revolut app before you make the payment. The exact fee will depend on what currency you are sending and where you are sending it to but our maximum fees are capped.
- This means any international payment (other than a payment within the Single Euro Payments Area, as set out above).

## Pay All Fees feature

- When you make an international payment, intermediary banks may deduct fees from the amount you sent. Our "Pay All Fees" feature allows you to pay a flat upfront fee which guarantees that the recipient receives the full amount. This will be charged instead of the standard international payment fee.
- The amount of the fee depends on your base currency. It can change from time to time, but you will always see the current fee in the Revolut app before you agree

to the transfer. You can see our current fees and the routes where this feature is available on our pricing page [here](#).

## Exchange

Whenever you make an exchange using Revolut within your plan's exchange limit:

- You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we will tell you the total cost before you make the exchange.

This pricing applies to exchanges in money currencies. We've explained it in more detail below.

If you exceed your plan's exchange limit, you will be charged a fair usage fee on the additional amount. These limits are:

- **Standard:** Exchange limit of EUR 1,000 per month. Fair usage fee of 0.5% applies to any additional exchange.
- **Plus:** Exchange limit of EUR 3,000 per month. Fair usage fee of 0.5% applies to any additional exchange.
- **Premium, Metal and Ultra:** No exchange limit. No fair usage fee

Where possible, the rate, any fee and the total cost will be shown to you in the Revolut app before you make an exchange. You'll be able to take a look, compare it against our competitors, and decide if you like the total cost or not - we think you will like it. The only exception, where it is not possible to show you the total cost in advance, is when you make a card purchase that requires an exchange to take place in real time (for example, you make a purchase in USD, but you do not have a USD balance, meaning we need to perform the conversion in real time for you). However, after the transaction, you will be able to view the breakdown of the total cost within the Revolut app.

### Exchanging money currencies

Whenever you make a money currency exchange using Revolut, we use our Revolut exchange rate, add a fee (if one applies), and where possible show you the total cost. We use our own Revolut exchange rate for money currency exchanges. This rate is set by us. It is a variable exchange rate (which means it is constantly changing). We think you'll really like it.

The fee we charge (if one applies) is an exchange fee. This is a variable fee (which means it is constantly changing) depending on the parameters of your exchange (like

what you are exchanging and when). You can see what this fee is in the Revolut app. Remember, your money currency exchanges count towards your exchange fair usage limit if you are a Standard or Plus customer (but not if you're a Premium, Metal or Ultra customer).

Please see our [FAQ](#) for more information about the money currency exchange, Revolut exchange rate and exchange fee.

## Revolut Pro Account

If you have a Revolut Pro account, the below fees apply in relation to your use of your Revolut Pro account and any services available to you as a Revolut Pro customer like the payment processing product. Please see the [Revolut Pro Account terms](#) (which we call the "Pro Terms") and the [Payment Processing Services Agreement](#) (which we call the "Payment Processing Terms") for more information about the services these fees relate to.

### Revolut Pro Card

- If you have a Revolut Pro account and order a Revolut Pro Card, we'll show you what fee applies for the card before you order your card in the Revolut app (a delivery fee also applies - we'll tell you what fee applies before you order your card in the Revolut app). Your Revolut Pro Card does not count towards the card limit on your Personal plan.

### Revolut Pro Payment Processing Fees

If you use our payment processing product as a Revolut Pro customer, the below fees will apply to your use of those services. Please see the Payment Processing Terms for more information on the services which these fees relate to, and our approach to blending fees.

The following fees will apply (we call these the "Revolut Pro Payment Processing Fees"):

Payment Type	Fee
<b>Online payments</b>	
Visa/MasterCard payments using EEA consumer cards	1% + 0.20 €
Visa/MasterCard/American Express payments using any other cards	2.8% + 0.20 €

Payment Type	Fee
American Express payments using EEA consumer cards	1.7% + 0.20 €
Revolut Pay (Account to account)	1% + 0.20 €
<b>In person card payments</b>	
Visa/MasterCard payments using EEA consumer cards	1.5%
Visa/MasterCard payments using any other cards	1.5%
American Express payments using EEA consumer cards	1.7%
American Express payments using any other cards	1.7%

### Merchant Chargebacks

If one of your customers disputes a transaction, they can raise a 'chargeback' request. For example, they may do so if they allege a transaction was fraudulent or a product was counterfeit or not delivered. If the chargeback is successful, the transaction will be refunded, but you'll be charged a chargeback fee. The chargeback fee depends on the currency of the original transaction, as set out below. You may be able to challenge the chargeback request.

There is more information about disputes and chargebacks in our [Payment Processing Services Agreement](#).

The amount of the chargeback fee depends on the currency of the original transaction. If you provide evidence that the transaction has been legitimate and you delivered products or services according to the agreement with the customer, the issuer bank might revert the chargeback and you will also get the chargeback fee reverted back to your Revolut Pro account.

Please see the details about chargeback fee amounts below:

AED 70.00  
AUD 30.00  
BNG 35.00  
CAD 25.00  
CHF 20.00  
CZK 470.00  
DKK 130.00  
EUR 15.00

GBP 15.00  
HKD 150.00  
HRK 130.00  
HUF 6,000.00  
ILS 70.00  
JPY 2,000.00  
MXN 450.00  
NOK 200.00  
NZD 30.00  
PLN 80.00  
QAR 70.00  
RON 85.00  
RUB 1,400.00  
SAR 70.00  
SEK 200.00  
SGD 30.00  
THB 600.00  
TRY 130.00  
USD 20.00  
ZAR 350.00

To view this in the regulator's standardised format please click [here](#).

A [glossary](#) of the terms used in this document is available free of charge.

### **Cryptocurrency & Precious Metals fees**

This page shows the fees for the services provided to you by us, Revolut Bank UAB, Zweigniederlassung Deutschland. The Cryptocurrency and Precious Metals products are offered by our UK company, Revolut Ltd. You can see these fees [here](#) (scroll down to the bottom of the page).

## **Part II**

### **Revolut Bank UAB**

#### **Personal Fees (Metal)**



This version of our terms will apply from 20 December 2023. If you would like to see the terms that apply until 20 December 2023, please click [here](#).

If you have subscribed to Revolut Metal (including by upgrade or downgrade) as of 06 August 2024 or have signed up to RevPoints, please see Part III below for the terms relevant to you.

## Subscription

### Subscription fee

- €13.99 a month or €135 a year.

## Add money

### Add money

- Free.

However, if you add money with a card that has not been issued within the EEA (e.g. a US-based card) or you add money with a commercial card then we may charge a small fee just to cover our costs.

## Card

### First Revolut Metal card

- Free. Your first card can be a Metal Premium or Standard one (but remember, you may have to pay a card delivery fee and €40 for the Metal card itself if you cancel your subscription within 14 days of signing up and a Metal card has been sent).

### Second Revolut Metal card

- Also free. Your second card can be a Metal, Premium or Standard one (unless your first card was Metal - you only get one free Metal card). If you cancel your subscription within 14 days of ordering a second card, you may have to pay a card delivery fee.

### Additional Revolut Cards

- Your first two cards are free as a Metal customer (as set out above). After this, we charge €40 per additional Metal card (or €10 per additional non Metal card).

## **Custom Card (design your own card in the Revolut App)**

- £5 (but a delivery fee applies - we'll tell you what fee applies before you order your card in the App). If you need to replace a Custom Card, the same fee applies.

## **Special Edition Card**

- Price per card varies depending on the edition (and a delivery fee applies - we'll tell you what fee applies before you order your card in the App). If you need to replace a Special Edition Card and the card is still on offer, you will need to pay the same fee again.

## **Revolut Pro Card**

- If you have a Revolut Pro account and order a Revolut Pro card, we'll show you what fee applies for the card before you order your card in the Revolut app (a delivery fee also applies - we'll tell you what fee applies before you order your card in the App). Your Pro card does not count towards the card limit on your Personal plan.

## **Express delivery for Revolut cards**

- Free express delivery (but remember, you may have to pay this back if you cancel your plan within 14 days of ordering the card),

## **Virtual Revolut Cards**

- Free.

## **Spend**

### **ATM Withdrawals**

- Free withdrawals up to €800, then a fee applies. That fee is 2% of the withdrawal, subject to a minimum fee of €1 per withdrawal.

### **Plan Cashback**

- The maximum Plan Cashback you can receive in one monthly billing cycle is €13.99.

## Send

Everyone on Revolut can send money in one way or another for free.

Depending on your plan, you may only be able to make set types of payments, or a set number of them, for free. This page sets out the payments you can send for free on a Metal plan, and the fees you will pay for other payments. If a fee applies we'll let you know in the Revolut app before you make the payment.

### Transfers to other Revolut Users

- Free. This means any Instant Transfer to any Revolut user, globally.

### Local payments

- Free. This means payments in your base currency that are sent to an account in your country.

### Payments within the Single European Payments Area

- Free. This means payments in euros that are sent to an account outside your country but inside the *Single Euro Payments Area* (known as "SEPA"). For Swedish customers, this also includes the same payments when made in Swedish krona. For Romanian customers, this also includes the same payments when made in Romanian leu.

### Card transfers

A fee applies for card transfers.

- This means payment directed to a supported non-Revolut card number, made using the Revolut app. This fee will be calculated in real time and shown to you in the app before you confirm the payment. You can also see our live fees [here](#). The exact fee will depend on the transaction itself (for example, on how much you are sending and where to).

### All other international payments

- Your first 3 payments are free per month per month (aligned to your renewal date). After that a fee will apply.
- This fee will be calculated in real time and shown to you in the app before you make the payment. You can also see our live fees [here](#). The exact fee will depend on what currency you are sending and where you are sending it to but our maximum fees are capped.
- This means any international payment (other than a payment within the Single Euro Payments Area, as set out above).

## Pay All Fees feature

- When you make an international payment, intermediary banks may deduct fees from the amount you sent. Our “Pay All Fees” feature allows you to pay a flat upfront fee which guarantees that the recipient receives the full amount. This will be charged instead of the standard international payment fee.
- The amount of the fee depends on your base currency. It can change from time to time, but you will always see the current fee in the app before you agree to the transfer. You can see our current fees and the routes where this feature is available on our pricing page [here](#).
- A discount on this fee (if any) will be applied according to your price plan in the same way as for other international payment fees.

## Exchange

Whenever you make an exchange using Revolut within your plan’s exchange limit:

- You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we will tell you the total cost before you make the exchange.

This pricing applies to exchanges in money currencies. We’ve explained it in more detail below.

The only time you will pay more is if you exceed your plan’s exchange limit. If you exceed this limit, you will be charged a fair usage fee on the additional amount. These limits are:

- **Standard and Plus:** Exchange limit of EUR 1,000 per month. Fair usage fee of 0.5% applies to any additional exchange.

- **Premium, Metal and Ultra:** No exchange limit. No fair usage fee.

Where possible, the rate, any fee and the total cost will be shown to you in the app before you make an exchange. You'll be able to take a look, compare it against our competitors, and decide if you like the total cost or not - we think you will like it. The only exception, where it is not possible to show you the total cost in advance, is when you make a card purchase that requires an exchange to take place in real time (for example, you make a purchase in USD, but you do not have a USD balance, meaning we need to perform the conversion in real time for you). However, after the transaction, you will be able to view the breakdown of the total cost within the app.

## Exchanging money currencies

Whenever you make a money currency exchange using Revolut, we use our Revolut exchange rate, add a fee (if one applies), and where possible show you the total cost.

We use our own Revolut exchange rate for money currency exchanges. This rate is set by us. It is a variable exchange rate (which means it is constantly changing). We think you'll really like it.

The fee we charge (if one applies) is an exchange fee. This is a variable fee (which means it is constantly changing) depending on the parameters of your exchange (like what you are exchanging and when). You can see what this fee is in the app.

Remember, your money currency exchanges count towards your exchange fair usage limit if you are a Standard or Plus customer (but not if you're a Premium, Metal or Ultra customer).

Please see our [FAQs](#) for more information about the money currency exchange, Revolut exchange rate and exchange fee.

## Revolut Pro Account

If you have a Revolut Pro account, the below fees apply in relation to your use of your Revolut Pro account and any services available to you as a Revolut Pro customer like the payment processing product. Please see the [Revolut Pro Account terms](#) (which we call the "**Pro Terms**") and the [Payment Processing Services Agreement](#) (which we call the "**Payment Processing Terms**") for more information about the services these fees relate to.

## Revolut Pro Payment Processing Fees

If you use our payment processing product as a Revolut Pro customer, the below fees will apply to your use of those services. Our fees for online payments include a percentage fee and a fixed fee. Please see the Payment Processing Terms for more information on the services which these fees relate to, and our approach to blending fees.

The following fees will apply (we call these the **"Revolut Pro Payment Processing Fees"**):

Payment Type	Fee
<b>Online payments</b>	
Visa/MasterCard payments using EEA consumer cards	1% + 0.20 €
Visa/MasterCard/American Express payments using any other cards	2.8% + 0.20 €
American Express payments using EEA consumer cards	1.7% + 0.20 €
Revolut Pay (Account to account)	1% + 0.20 €
<b>In person card payments</b>	
Visa/MasterCard payments using EEA consumer cards	1.5%
Visa/MasterCard payments using any other cards	1.5%
American Express payments using EEA consumer cards	1.7%
American Express payments using any other cards	1.7%

## Merchant Chargebacks

If one of your customers disputes a transaction, they can raise a 'chargeback' request. For example, they may do so if they allege a transaction was fraudulent or a product was counterfeit or not delivered. If the chargeback is successful, the transaction will be refunded, but you'll be charged a chargeback fee. The chargeback fee depends on the currency of the original transaction, as set out below. You may be able to challenge the chargeback request.

There is more information about disputes and chargebacks in our [Payment Processing Services Agreement](#).

The amount of the chargeback fee depends on the currency of the original transaction. If you provide evidence that the transaction has been legitimate and you delivered products or services according to the agreement with the customer, the issuer bank might revert the chargeback and you will also get the chargeback fee reverted back to your Revolut Pro account.

Please see the details about chargeback fee amounts below:

**AUD**

30

**CAD**

25

**CHF**

20

**DKK**

130

**EUR**

15

**GBP**

15

**HKD**

150

**JPY**

2000

**NOK**

200

**NZD**

30

**PLN**

80

**SEK**

200

**USD**

20

**ZAR**

350

To view this in the regulator's standardised format please click [here](#).

A [glossary](#) of the terms used in this document is available free of charge.

**Cryptocurrency & Precious Metals fees**

This page shows the fees for the services provided to you by us, Revolut Payments UAB. The Cryptocurrency and Precious Metals products are offered by our UK company, Revolut Ltd. You can see these fees [here](#) (scroll down to the bottom of the page).

## **Part III**

### **Revolut Bank UAB - For Revolut Bank UAB customers who subscribed to Revolut Metal (including by upgrade or downgrade) as of 06 August 2024 or who signed up to RevPointsPersonal Fees (Metal)**

If you have subscribed to Revolut Metal (including by upgrade and downgrade) as of 06 August 2024 or have signed up to RevPoints, this version of our Personal Fees (Metal) applies to you.

If you have subscribed to Revolut Metal before 06 August 2024 and have not subscribed to RevPoints, please see Part II above for the fees relevant to you.

## **Subscription**

### **Subscription fee**

- €13.99 a month or €135 a year.

## **Add money**

### **Add money**

- Free.

However, if you add money with a card that has not been issued within the EEA (e.g. a US-based card) or you add money with a commercial card then we may charge a small fee just to cover our costs.



# Card

## First Revolut Metal card

- Free. Your first card can be a Metal Premium or Standard one (but remember, you may have to pay a card delivery fee and €40 for the Metal card itself if you cancel your subscription within 14 days of signing up and a Metal card has been sent).

## Second Revolut Metal card

- Also free. Your second card can be a Metal, Premium or Standard one (unless your first card was Metal - you only get one free Metal card). If you cancel your subscription within 14 days of ordering a second card, you may have to pay a card delivery fee.

## Additional Revolut Cards

- Your first two cards are free as a Metal customer (as set out above). After this, we charge €40 per additional Metal card (or €10 per additional non Metal card).

## Custom Card (design your own card in the Revolut App)

- £5 (but a delivery fee applies - we'll tell you what fee applies before you order your card in the App). If you need to replace a Custom Card, the same fee applies.

## Special Edition Card

- Price per card varies depending on the edition (and a delivery fee applies - we'll tell you what fee applies before you order your card in the App). If you need to replace a Special Edition Card and the card is still on offer, you will need to pay the same fee again.

## Revolut Pro Card

- If you have a Revolut Pro account and order a Revolut Pro card, we'll show you what fee applies for the card before you order your card in the Revolut app (a delivery fee also applies - we'll tell you what fee applies before you order your card in the App). Your Pro card does not count towards the card limit on your Personal plan.

## Express delivery for Revolut cards

- Free express delivery (but remember, you may have to pay this back if you cancel your plan within 14 days of ordering the card),

## **Virtual Revolut Cards**

- Free.

## **Spend**

### **ATM Withdrawals**

- Free withdrawals up to €800, then a fee applies. That fee is 2% of the withdrawal, subject to a minimum fee of €1 per withdrawal.

## **Send**

Everyone on Revolut can send money in one way or another for free.

Depending on your plan, you may only be able to make set types of payments, or a set number of them, for free. This page sets out the payments you can send for free on a Metal plan, and the fees you will pay for other payments. If a fee applies we'll let you know in the Revolut app before you make the payment.

### **Transfers to other Revolut Users**

- Free. This means any Instant Transfer to any Revolut user, globally.

### **Local payments**

- Free. This means payments in your base currency that are sent to an account in your country.

### **Payments within the Single European Payments Area**

- Free. This means payments in euros that are sent to an account outside your country but inside the *Single Euro Payments Area* (known as "SEPA"). For Swedish customers, this also includes the same payments when made in Swedish krona. For Romanian customers, this also includes the same payments when made in Romanian leu.

### **Card transfers**

A fee applies for card transfers.

- This means payment directed to a supported non-Revolut card number, made using the Revolut app. This fee will be calculated in real time and shown to you in the app before you confirm the payment. You can also see our live fees [here](#). The exact fee will depend on the transaction itself (for example, on how much you are sending and where to).

## All other international payments

- Your first 3 payments are free per month per month (aligned to your renewal date). After that a fee will apply.
- This fee will be calculated in real time and shown to you in the app before you make the payment. You can also see our live fees [here](#). The exact fee will depend on what currency you are sending and where you are sending it to but our maximum fees are capped.
- This means any international payment (other than a payment within the Single Euro Payments Area, as set out above).

## Pay All Fees feature

- When you make an international payment, intermediary banks may deduct fees from the amount you sent. Our "Pay All Fees" feature allows you to pay a flat upfront fee which guarantees that the recipient receives the full amount. This will be charged instead of the standard international payment fee.
- The amount of the fee depends on your base currency. It can change from time to time, but you will always see the current fee in the app before you agree to the transfer. You can see our current fees and the routes where this feature is available on our pricing page [here](#).
- A discount on this fee (if any) will be applied according to your price plan in the same way as for other international payment fees.

## Exchange

Whenever you make an exchange using Revolut within your plan's exchange limit:

- You get the Revolut exchange rate;
- We add an exchange fee (if one applies); and
- Where possible, we will tell you the total cost before you make the exchange.

This pricing applies to exchanges in money currencies. We've explained it in more detail below.

The only time you will pay more is if you exceed your plan's exchange limit. If you exceed this limit, you will be charged a fair usage fee on the additional amount. These limits are:

- **Standard and Plus:** Exchange limit of EUR 1,000 per month. Fair usage fee of 0.5% applies to any additional exchange.
- **Premium, Metal and Ultra:** No exchange limit. No fair usage fee.

Where possible, the rate, any fee and the total cost will be shown to you in the app before you make an exchange. You'll be able to take a look, compare it against our competitors, and decide if you like the total cost or not - we think you will like it. The only exception, where it is not possible to show you the total cost in advance, is when you make a card purchase that requires an exchange to take place in real time (for example, you make a purchase in USD, but you do not have a USD balance, meaning we need to perform the conversion in real time for you). However, after the transaction, you will be able to view the breakdown of the total cost within the app.

## Exchanging money currencies

Whenever you make a money currency exchange using Revolut, we use our Revolut exchange rate, add a fee (if one applies), and where possible show you the total cost.

We use our own Revolut exchange rate for money currency exchanges. This rate is set by us. It is a variable exchange rate (which means it is constantly changing). We think you'll really like it.

The fee we charge (if one applies) is an exchange fee. This is a variable fee (which means it is constantly changing) depending on the parameters of your exchange (like what you are exchanging and when). You can see what this fee is in the app.

Remember, your money currency exchanges count towards your exchange fair usage limit if you are a Standard or Plus customer (but not if you're a Premium, Metal or Ultra customer).

Please see our [FAQs](#) for more information about the money currency exchange, Revolut exchange rate and exchange fee.

# Revolut Pro Account

If you have a Revolut Pro account, the below fees apply in relation to your use of your Revolut Pro account and any services available to you as a Revolut Pro customer like the payment processing product. Please see the [Revolut Pro Account terms](#) (which we call the “**Pro Terms**”) and the [Payment Processing Services Agreement](#) (which we call the “**Payment Processing Terms**”) for more information about the services these fees relate to.

## Revolut Pro Payment Processing Fees

If you use our payment processing product as a Revolut Pro customer, the below fees will apply to your use of those services. Our fees for online payments include a percentage fee and a fixed fee. Please see the Payment Processing Terms for more information on the services which these fees relate to, and our approach to blending fees.

The following fees will apply (we call these the “**Revolut Pro Payment Processing Fees**”):

Payment Type	Fee
<b>Online payments</b>	
Visa/MasterCard payments using EEA consumer cards	1% + 0.20 €
Visa/MasterCard/American Express payments using any other cards	2.8% + 0.20 €
American Express payments using EEA consumer cards	1.7% + 0.20 €
Revolut Pay (Account to account)	1% + 0.20 €
<b>In person card payments</b>	
Visa/MasterCard payments using EEA consumer cards	1.5%
Visa/MasterCard payments using any other cards	1.5%
American Express payments using EEA consumer cards	1.7%
American Express payments using any other cards	1.7%

## Merchant Chargebacks

If one of your customers disputes a transaction, they can raise a 'chargeback' request. For example, they may do so if they allege a transaction was fraudulent or a product was counterfeit or not delivered. If the chargeback is successful, the transaction will be refunded, but you'll be charged a chargeback fee. The chargeback fee depends on the currency of the original transaction, as set out below. You may be able to challenge the chargeback request.

There is more information about disputes and chargebacks in our [Payment Processing Services Agreement](#).

The amount of the chargeback fee depends on the currency of the original transaction. If you provide evidence that the transaction has been legitimate and you delivered products or services according to the agreement with the customer, the issuer bank might revert the chargeback and you will also get the chargeback fee reverted back to your Revolut Pro account.

Please see the details about chargeback fee amounts below:

**AUD**

30

**CAD**

25

**CHF**

20

**DKK**

130

**EUR**

15

**GBP**

15

**HKD**

150

**JPY**

2000

**NOK**

200

**NZD**

30

**PLN**

80

**SEK**

200

**USD**

20

**ZAR**

350

To view this in the regulator's standardised format please click [here](#).

A [glossary](#) of the terms used in this document is available free of charge.

### **Cryptocurrency & Precious Metals fees**

This page shows the fees for the services provided to you by us, Revolut Payments UAB. The Cryptocurrency and Precious Metals products are offered by our UK company, Revolut Ltd. You can see these fees [here](#) (scroll down to the bottom of the page).