

Free Trial of any paid plan for selected standard users

What is this promotion about?

We are inviting **selected Revolut Ltd and Revolut Payments UAB Standard customers** to try one of our paid Personal subscription plans (Plus, Premium or Metal; **"Paid Plan"**) for free for a period of time as agreed by us (**"Free Trial Promotion"**). Selected customers will be able to access this Free Trial Promotion by clicking through the relevant screens in the Free Trial Promotion dashboard in their Revolut app.

Who is eligible for the Free Trial Promotion?

The Free Trial Promotion is open to selected Revolut Ltd and Revolut Payment UAB customers on a Standard plan who have passed our Know Your Customer requirements and have been successfully onboarded as Revolut customers. Customers who are selected will be shown the Free Trial Promotion dashboard in their Revolut app.

This Free Trial Promotion runs for a period of time at Revolut's discretion (the "Promotion Period").

How do I start my Free Trial?

Starting your Free Trial is easy. As long as you've been selected and are able to see the Free Trial Promotion dashboard in your Revolut app, all you need to do is sign up to a Paid Plan during the Promotion Period and meet the criteria set out in these terms and conditions. Just so you know, the terms and conditions for your selected Paid Plan (e.g. the terms and conditions that apply to Metal if you choose to trial Metal) will apply to you during your Free Trial. We will not charge you for the period of time included in your Free Trial. We'll tell you in the Free Trial Promotion dashboard how long you'll receive your selected Paid Plan for free, whether it's for a month or shorter or longer than that so you're aware before you sign up. After your Free Trial ends, by default you will remain on your selected Paid Plan unless you tell us otherwise, and normal billing (whether monthly or annually) will apply.

If you order a card during your Free Trial period and then cancel your Paid Plan before the end or at the end of your Free Trial period, you will have to pay us back for the card. This is to cover our costs. For this reason, it might make sense to hold off on ordering the card until you decide if you want to keep the plan.

If your Free Trial is for less than 14 days (including weekdays and weekend days), then you'll have 14 days from the day your Free Trial starts to cancel your subscription (we call this the "cooling off period") but after that point normal cancellation rules will apply. If your Free Trial is for more than 14 days, then you have the right to cancel your selected subscription within the Free Trial (your "cooling off period") but after the Free Trial period ends, normal cancellation rules will apply. Make sure you remember that our Paid Plans are all on 12 month terms whether you choose to pay-monthly or pay-annually. You can leave these Paid Plans early, but fees may apply if you do. See cancelling your plan for more information.

Ordering a Metal card

If you cancel your new subscription within the cooling off period but have ordered a Metal or Premium card, you'll have to pay us back for the card delivery fee. If the card you ordered was a Metal card, you'll also have to pay us for the Metal card itself. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription within your cooling off period. Please refer to the [Metal fees page](#) to see the cost of the Metal card in your market, and fees associated with card delivery.

Ordering a Premium card

If you cancel your new subscription within the cooling off period but have ordered a Premium or Standard card, you'll also have to pay us back for the card delivery fee. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription within your cooling off period. Please refer to the [Premium fees page](#) to see the fees associated with card delivery.

Ordering a Plus card

If you cancel your new subscription within the cooling off period but have ordered a Plus or Standard card, you'll also have to pay us back for the card delivery fee. You may also have to pay a card delivery fee if you ordered a second card or additional Revolut cards and you decide to cancel your subscription within your cooling off period. Please refer to the [Plus fees page](#) to see the fees associated with card delivery.

What other legal information should I know?

The following terms and conditions apply to this Free Trial Promotion. Some (but not all) of them are summarised above:

- This promotion is governed by these terms and conditions. We can cancel this promotion, or change these terms and conditions, at any time without notice.
- This promotion is for selected Revolut Ltd and Revolut Payments UAB customers only. You must be able to see the Free Trial Promotion dashboard in your Revolut app to be eligible. If you cannot see this dashboard in your app, you are not eligible.
- We will select Revolut Ltd and Revolut Payments UAB customers who have passed Know Your Customer requirements and who are in the process of being onboarded as Revolut customers who we think may be interested in trying out one of our Paid Plans. We will process your personal data in line with our [Privacy Policy](#). We will invite selected customers to take part in a Free Trial in the Revolut app.
- We agree to give you a Free Trial by not charging you for the relevant period (we'll tell you what this period is before you start your Free Trial). After your Free Trial period ends, all normal billing and cancellation rules will apply.
- Our Paid Plans have a 12 month term whether you choose to pay-monthly or pay-annually, and your Free Trial period will not count towards the 12 month term. This promotion will run from the day you are able to see the Free Trial Promotion dashboard in your Revolut app until an end time and date of our choice. We will show you how long your Free Trial will last for in the Free Trial Promotion dashboard in the Revolut app before you sign up. You cannot ask us to invite you to the promotion if you weren't selected or ask us to extend it if you miss it.
- The official version of these terms and conditions is the English version. We may provide translations as a courtesy, but the English language version shall prevail and be used in any

dispute or proceedings.

Regarding this promotion:

If you are a customer of Revolut Ltd, this promotion is governed by English law and the courts of England and Wales have exclusive jurisdiction to determine any dispute relating to it.

If you are a customer of Revolut Payments UAB, this promotion is governed by Lithuanian law and the courts of Lithuania have exclusive jurisdiction to determine any dispute relating to it.

Domestic In-store Cashback Promotion

Revolut is looking to reward users who make seven Domestic In-store Purchases with their Revolut card via Google Pay or Apple Pay. Users who do so within the Promotion Period, will be eligible for 5.0% cashback on Domestic In-store Purchases for a month (known as the "**Cashback Period**").

Who is eligible for the Domestic In-store Cashback Promotion?

To be eligible for the this promotion, you must

- Have downloaded the Revolut app;
- Have successfully set up an account with Revolut;
- Have an active account (not suspended or restricted); and
- Have personally received an email from Revolut inviting you to participate in the Domestic In-store Cashback Promotion.

Existing customers will be selected to take part in this promotion in compliance with our customer [Privacy Policy](#).

What do I need to do to participate in the Domestic In-store Cashback Promotion?

1. Receive an email from us confirming that you are eligible for the promotion;
2. Add your Revolut Card to your Apple Pay or Google Pay wallet;
3. Make seven Domestic In-store Purchases with your Revolut card via Google Pay or Apple Pay within the Promotion Period, which is from 18th Mar 2021 to 31st Mar 2021 at 11:59pm (UK GMT).

For the avoidance of doubt, the invitation to participate in the Domestic In-store Cashback Promotion is personal. This means that only the recipient directly addressed by Revolut in such an invitation may participate in the Cashback Campaign using his/her own Revolut account and Revolut card.

What are Domestic In-store Purchases?

Domestic In-store Purchases are:

1. In-store card payments;

2. The purchase is made in the United Kingdom.

In-store card payments are card payments where the user is In-storely present at the point of sale system.

How much cashback will I qualify for?

Participants may receive 5.0% of cashback for up to £100 on Domestic In-store Purchases made during the Cashback Period.

What is the duration of the Cashback Period?

The Cashback Period is from 18th Mar 2021 to 17th Apr 2021 11:59pm (UK GMT).

How do I know if I've been awarded any cashback and how do I collect this?

Revolut will deposit the cashback amounts into your Revolut Account within ten (10) business days after the end of the Cashback Period.

What else should I know?

1. We may suspend or end the Domestic In-store Cashback Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Domestic In-store Cashback Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis. If we exercise this right we will try to give you advance notice on our website. Please contact Support if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you as a result of this early suspension or termination.
2. Events beyond the control of Revolut may occur that render the awarding of the promotion impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
3. If you make a purchase that qualifies for the cash-back promotion and subsequently return this purchase for a refund, then the cash back promotion will be lost.
4. If you close your Revolut Account or your Account becomes suspended or restricted between the time of the qualifying Domestic In-store Purchase and receiving the Cashback amount, then the cashback promotion will be lost.
5. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Domestic In-store Cashback Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we saw fit in the circumstances.
6. Revolut Ltd will not be liable for claims arising in respect of any failure or breach of duty for goods or services provided by third parties such as those participating in the Promotion.
7. These terms are published in English and any translation is a courtesy and office translation only - participants of the Domestic in-store Cashback Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings.

8. To the extent permitted by law, these Domestic in-store Cashback Promotion Terms shall be exclusively governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in England.

Grocery Cashback Promotion - EU

Revolut is looking to reward users who upgrade their plan to Plus, Premium or Metal. Users who upgrade their plan within the Promotion Period, will be eligible for up to 20% cashback on grocery spend with Selected Brands for the next two months.

How much cashback will I qualify for?

The amount of cashback that participants may receive depends on which plan you upgrade to.

- Users who upgrade to Plus plan will be eligible for 5% cashback
- Users who upgrade to Premium plan will be eligible for 10% cashback
- Users who upgrade to Metal plan will be eligible for 20% cashback

Which are the Selected Brands eligible for the Grocery Cashback Promotion?

The Selected Brands varies by the country in which you hold your primary account.

Country where Users' primary account is based in & selected brands:

- Romania

Megaimage, Lidl, Kaufland, Carrefour, and Auchan,

- Poland

Lidl, Biedronka, Auchan, Carrefour, Kaufland, and Zabka

- Fran

Carrefour, Lidl, Franprix, Auchan, and Intermarche

- Spain

Mercadona, Lidl, and Aldi

- Portugal

Continente, Lidl, Pingo Doce, Aldi, and Auchan

- Italy

Lidl, Carrefour, Co-Op, Conad, and Esselunga

Is there a cap on the cashback?

The cashback cap varies by the country in which you hold your primary account.

Country where Users' primary account is based in:

Cashback cap

- Romania

The cashback is only applicable for up to RON375 / RON375 / RON460 of grocery spend per month with Selected Brands for users who upgrade to Plus / Premium / Metal respectively

- Poland

The cashback is only applicable for up to 375 zł / 375 zł / 425 zł of grocery spend per month with Selected Brands for users who upgrade to Plus / Premium / Metal respectively

- France, Spain, Portugal, and Italy

The cashback is only applicable for up to €75.00 / €100.00 / €120.00 of grocery spend per month with Selected Brands for users who upgrade to Plus / Premium / Metal respectively

Who is eligible for the Grocery Cashback Promotion?

To be eligible for the this promotion, you must:

- Have downloaded the Revolut app;
- Have successfully set up an account with Revolut;
- Have an active account (not suspended or restricted); and
- Have personally received an email from Revolut inviting you to participate in the Paid Plan Campaign.

Existing customers will be selected to take part in this promotion in compliance with our customer [Privacy Policy](#).

What do I need to do to participate in the Paid Plan Promotion?

- Receive an email from us confirming that you are eligible for the promotion;
- Upgrade your plan to Plus, Premium or Metal; and
- Upgrade of the plan must be within the Promotion Period, which is from 18th Mar 2021 to 24th Mar 2021 at 11:59pm (UK GMT).

For the avoidance of doubt, the invitation to participate in the Grocery Cashback Promotion is personal. This means that only the recipient directly addressed by Revolut in such an invitation may participate in the Cashback Campaign using his/her own Revolut account and Revolut card.

What is the duration of the Grocery Cashback Promotion?

The Grocery Cashback Promotion is split into two (2) tranches of separate (and independent) participating periods, namely:

- From 18th March 2021 to 17th April 2021 (the "**March Campaign**"); and
- From 18th April 2021 to 17th May 2021 (the "**April Campaign**"), (each a "**Campaign Period**").

How do I know if I've been awarded any cashback and how do I collect this?

Revolut will deposit the cashback amounts into your Revolut Account within ten (10) business days after the end of each Campaign Period.

What else should I know?

1. We may suspend or end the Grocery Cashback Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Grocery Cashback Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis. If we exercise this right we will try to give you advance notice on our website. Please contact Support if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you as a result of this early suspension or termination.
2. Events beyond the control of Revolut may occur that render the awarding of the promotion impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
3. If you make a purchase in one of the participating Brands for a qualifying amount and subsequently that amount is re-credited to your Account by way of a refund or any other type of credit, then the cashback promotion will be lost.
4. If you close your Revolut account or withdraw from the agreement to upgrade your Revolut Plan between the time of the qualifying purchase and receiving the promotional cashback amount, then you will forfeit the right to receive the promotion.
5. If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we saw fit in the circumstances.
6. Revolut Ltd will not be liable for claims arising in respect of any failure or breach of duty for goods or services provided by third parties such as those participating in the Promotion.
7. These terms are published in English and any translation is a courtesy and office translation only - participants of the Grocery Cashback Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings.
8. To the extent permitted by law, these Grocery Cashback Promotion Terms shall be exclusively governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in England.

Revolut Shopper Cash Prize Promo T&Cs

Revolut is launching "**Revolut Shopper**", a new internet browser extension that allows customers to shop online securely and find attractive deals at checkout. Revolut Shopper collates discount codes for online retailers and provides customers with the opportunity to save money on their e-commerce purchases paid with Revolut virtual cards. Customers can browse their favourite retailers' websites, select goods for their basket and see what discounts may apply before they confirm their payment. If a discount is available, it'll be automatically applied to the customer's final transaction amount.

These terms and conditions govern a number of different promotions - each a "Revolut Shopper Cash Prize Promotion" - brought to you by Revolut Ltd and Revolut Payments UAB. Customers of Revolut Ltd and Revolut Payments UAB who download and install Revolut Shopper on Chrome within the **Promotion Period** will be eligible for the cash prizes, as long as they meet the eligibility criteria.

Who can take part in the Revolut Shopper Cash Prize Promotion?

To be eligible for this promotion, you must have:

- downloaded the Revolut app,
- successfully set up an account with Revolut,
- an active account (not suspended or restricted),
- the Revolut Shopper extension downloaded to your Chrome browser on your computer or laptop throughout the promotion period,
- successfully made an online purchase with a participating online retailer and paid for that purchase using your Revolut virtual card within seven days after installing the extension (this includes weekdays and weekend days), and
- personally received an email from Revolut inviting you to participate in the Revolut Shopper Cash Prize Promotion (but don't worry, if you successfully completed the above two steps before you received the email, any previous online payments will count).

Note: online purchases made using Revolut physical cards do not qualify for this promotion.

Which online retailers can I make online payments with as part of the Revolut Shopper Cash Prize promotion?

To be eligible for this promotion, you must have successfully made an online purchase with a participating online retailer **within seven days after installing the extension**. Once you've installed Revolut Shopper, you'll see the "R" icon on 5000+ of the most frequently-used shopping websites. An online retailer is a participating retailer if the Revolut Shopper extension functions on their website.

What do I need to do to participate in the Revolut Shopper Cash Prize Promotion?

- Receive an email from Revolut addressed to you confirming that you are eligible for the Revolut Shopper Cash Prize promotion;
- Download Revolut Shopper from the Google Chrome Web Store, and install it to your Chrome browser on your computer/laptop;
- Once you have logged in, go online shopping as usual;
- While at the checkout page of a participating online retailer website through your computer/laptop, click on the Revolut icon that appears on the top right side of your Chrome browser and follow the instructions to autofill your Revolut virtual card details and use the promo codes or cashback deals if applicable;

- You must make an online purchase with a participating online retailer within seven days after installing the extension.

Prize drawing

Revolut's decision as to the administration and operation of each Revolut Shopper Cash Prize Promotion, including drawings and the selection of the potential winners are final and binding. At the end of each promotion week, the Revolut team will select the potential weekly winners from all eligible customers as of the end date and time of each promotion week.

Winners will be selected as follows:

- **In the UK:** the winners will be the 100th and 500th Revolut Ltd customers who install the extension on a weekday, subject to a maximum of two winners a weekday;
- **In France:** the winners will be the 100th Revolut Payments UAB customer who installs the extension on a weekday, subject to a maximum of one winner each weekday;
- **In Germany:** the winners will be the 100th Revolut Payments UAB customer who installs the extension on a weekday, subject to a maximum of one winner each weekday;
- **In Ireland:** the winners will be the 100th Revolut Payments UAB customer who installs the extension on a weekday, subject to a maximum of one winner each weekday; and
- **In Sweden:** the winner will be the 100th Revolut Payments UAB customer who installs the extension on a weekday, subject to a maximum of one winner each weekday.

What is the Revolut Shopper Cash Prize Promotion Period?

The promotion will run for four weeks and winners will be selected on weekdays during those four weeks.

- If you are a Revolut Ltd UK based customer, it will run from 30th June 2021 12:00am to 27th July 2021 at 11:59pm (UK BST); and
- If you are a Revolut Payments UAB customer based in France, it will run from 30th June 2021 12:00am to 27th July 2021 at 11:59pm (CEST);
- If you are a Revolut Payments UAB customer based in Germany, it will run from 30th June 2021 12:00am to 27th July 2021 at 11:59pm (CEST);
- If you are a Revolut Payments UAB customer based in Ireland, it will run from 30th June 2021 12:00am to 27th July 2021 at 11:59pm (Irish Standard Time GMT+1);
- If you are a Revolut Payments UAB customer based in Sweden, it will run from 30th June 2021 12:00am to 27th July 2021 at 11:59pm (CEST).

For the avoidance of doubt, the invitation to participate in the Revolut Shopper Cash Prize Promotion is personal. This means that only the recipient directly addressed by Revolut in such an invitation may participate in the Cash Prize Campaign using his/her own Revolut account and Revolut virtual card.

What will I receive if I win?

For more information on how we will select our winners, please read the "Prize drawing" section. Winners will receive a fixed amount of:

- £100 as a cash prize if they are a UK based winner;
- €115 as a cash prize if they are a Revolut Payments UAB winner based in France;
- €115 as a cash prize if they are a Revolut Payments UAB winner based in Germany;
- €115 as a cash prize if they are a Revolut Payments UAB winner based in Ireland; or
- €115 as a cash prize if they are a Revolut Payments UAB winner based in Sweden.

Revolut will deposit the cash prize amount into your Revolut account at the end of the second and fourth weeks of the Revolut Shopper Cash Prize Promotion Period if you have won.

How will you process my data?

We will email customers to invite them to participate in the promotion. Existing Revolut Ltd and Revolut Payments UAB customers will be selected to take part in this promotion in compliance with our customer Privacy Policy. If you receive an email from us inviting you to take part, we will process your name, email address and transaction history information (namely your Revolut virtual card payments) in order to determine whether you have made an in-scope online purchase within the seven day period after you downloaded and installed the Revolut Shopper browser extension.

If you meet the criteria to receive a cash prize from the promotion, we will include you in a pool of eligible participants to select our winners from. Each day during the Promotion Period, winners will be selected to receive a cash prize (please read the "Prize draw" section of these terms to understand how we select winners), and we will credit the winners' Revolut accounts with the cash prize at the end of the second and fourth weeks of the promotion (the promotion will run for four weeks).

What else should I know?

- We may suspend or end the Revolut Shopper Cash Prize Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Revolut Shopper Cash Prize Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual, entity (i.e. just for Revolut Ltd or just for Revolut Payments UAB), territory or on a promotion-wide basis. If we exercise this right we will try to give you advance notice on our website. Please contact Support if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you as a result of this early suspension or termination.
- Events beyond the control of Revolut may occur that render the awarding of the promotion impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.
- If you make a purchase that qualifies for the cash prize promotion and subsequently return this purchase for a refund between the time of the qualifying virtual card payment and receiving the cash prize, then the cash prize promotion will be lost.
- If you close your Revolut account or your account becomes suspended or restricted between the time of the qualifying virtual card payment and receiving the cash prize amount, then the cash prize promotion will be lost.
- If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Revolut Shopper Cash Prize Promotion (such as for example attempting to

obtain an unfair advantage through deception) we may in our sole discretion take any actions we saw fit in the circumstances.

- Revolut will not be liable for claims arising in respect of any failure or breach of duty for goods or services provided by third parties such as those participating in the Promotion.
- Revolut also encourages you to consider your personal financial circumstances and needs before participating in the promotion.
- These terms are published in English and any translation is a courtesy and office translation only - participants of the Revolut Shopper Cash Prize Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings.
- To the extent permitted by law, these Revolut Shopper Cash Prize Promotion Terms shall be exclusively governed by and construed in accordance with the laws of England and Wales if you are a Revolut Ltd customer and by the laws of Lithuania where you are a Revolut Payments UAB customer. Any disputes arising out of or in connection with these terms shall exclusively be submitted to and dealt with by the competent court in England if it relates to a Revolut Ltd customer complaint and if it relates to a Revolut Payments UAB customer complaint, any dispute that arises will be dealt with by the competent court in Lithuania.

Feedback

We're launching Revolut Shopper so we can help our customers save money when they shop at their favourite online retailers. Our browser extension is a new product feature and we're keen to hear about your experience using it. We'd welcome your feedback - please get in touch with Customer Support in the Revolut app.