

Revolut x TIDAL Promotion

Terms and Conditions

Welcome to the Revolut x TIDAL Promotion (the "**Promotion**"), offered by Revolut Payments Australia Pty Ltd (ABN 21 634 823 180) ("**Revolut**", "**we**", "**our**" or "**us**") and ASPIRO AB (trading as "**TIDAL**").

The terms and conditions of the Promotion are set out below. These terms and conditions apply in addition to the other terms and conditions that apply to you as a customer of Revolut, including the [Personal Terms](#), [Fees and Charges Section](#), and the [Premium and Metal Terms](#), as well as TIDAL's [Terms and Conditions of Use](#).

Promotion Period

The Promotion starts on 7 April 2023 12:00am GMT (9am AEDT) and ends on 7 July 2023 11:59pm GMT (8 July 2023 9:59am AEST) (the "**Promotion Period**").

What is the Promotion?

The Promotion is an opportunity for Eligible Customers to open a Revolut account and receive:

- three months of the Revolut Premium subscription monthly fee waived (the "**Premium Subscription Offer**"); and
- three months of the TIDAL HiFi Plus subscription monthly fee discounted to the cost of a standard TIDAL HiFi subscription (the "**TIDAL HiFi Plus Subscription Discount**").

Who is eligible to participate in the Promotion?

In order to participate in the Promotion you must be an Eligible Customer. An "**Eligible Customer**" is defined as a customer that, during the Promotion Period, has:

- an active standard TIDAL HiFi subscription;
- personally received communications from TIDAL inviting you to participate in the Promotion; or
- seen the Promotion advertised on TIDAL's website, app, or social media pages;
- clicked the unique Revolut sign-up link;
- enter your telephone number on the Revolut x TIDAL landing page;
- follow the instructions to download the Revolut app and set up a Revolut account;
- successfully pass our 'Know Your Customer' checks and be onboarded as a new Revolut customer; and

- not previously closed a Revolut account or had an account become suspended or restricted.

If you already have an active TIDAL HiFi Plus subscription at the time of redeeming the TIDAL HiFi Plus Subscription Discount, you will not be eligible to participate in this Promotion.

How do I earn the Premium Subscription Offer?

Eligible Customers that make at least three physical or virtual Revolut Card transactions for an amount greater than or equal to \$1 during the Promotion Period will be entitled to the Premium Subscription Offer.

How do I earn the TIDAL HiFi Plus Subscription Discount?

Eligible Customers that make at least one physical or virtual Revolut Card transactions for an amount greater than or equal to \$1 during the Promotion Period will be entitled to the TIDAL HiFi Plus Subscription Discount.

For the avoidance of doubt, a Revolut Card transaction means you use your Revolut physical or virtual card to purchase goods and/or services from a third-party merchant by entering the details of your Revolut physical or virtual card into their payment processing system. Transfers of funds within the Revolut app, or the purchase of cryptocurrencies or commodities within the Revolut app, do not qualify as card transactions.

How do I redeem my Premium Subscription Offer?

Eligible Customers will have two opportunities to claim the Premium Subscription Offer:

At Onboarding

Eligible Customers will be prompted to claim the Premium Subscription Offer at the time of onboarding.

After Onboarding

The Premium Subscription Offer will be visible under the "Suggested for You" banner within the Revolut app. To claim the Premium Subscription Offer, Eligible Customers must click on the Promotion tile and follow the instructions. Eligible Customers have within 72 hours of opening their new Revolut account to take advantage of the Premium Subscription Offer, even if the 72 hour period expires after the end of the Promotion Period.

What happens if I cancel my paid subscription after claiming my Premium Subscription Offer?

You will have until the end of the Premium Subscription Offer to cancel your Revolut Premium subscription plan at no cost. However, we won't refund amounts already paid. This means that if you order a Revolut Card beyond the Premium plan card allowance you will not receive a refund.

Further, if you order a Premium Card as part of your Premium plan card allowance, and then cancel your paid subscription within 14 days of opening the new account, you will have to pay us back for the cost of the Premium Card and delivery.

After the Premium Subscription Offer ends, by default you will remain on the Revolut Premium subscription plan payable monthly unless you tell us otherwise, and normal billing rates apply. Revolut Premium subscription plans have a contract term of 12 months. You may cancel or downgrade the Revolut Premium subscription plan after the Premium Subscription Offer ends, but depending on the remaining subscription term fees may apply.

Please refer to the Personal Terms and the Fees and Charges Section for further information on fees, charges and break costs associated with ending a paid subscription after the first month when your Premium Subscription Offer ends.

How do I redeem my TIDAL HiFi Plus Subscription Discount?

Revolut will send you a unique TIDAL code by email within 7 days. You will need to click "Claim offer" in the email and you will be redirected to TIDAL's website.

Eligible Customers will need to follow the below steps in order to redeem the voucher:

- Go to "My Account" section on [tidal.com](https://account.tidal.com/subscription) (<https://account.tidal.com/subscription>), then click on "Manage Account";
- Select "Your Subscription", then click on "Change Plan" to upgrade to HiFi Plus;
- You will need to accept that the current invoice period will be 3 months (rather than the standard 6 month invoice period);
- Return to the main menu, and click on "Redeem", followed by "Redeem voucher"; and
- Enter the unique TIDAL code sent to you via email; (please note that you must first upgrade to HiFi Plus, as set out above, before attempting to redeem the code).

The TIDAL HiFi Plus Subscription Discount will start at the beginning of the next payment cycle.

Once the TIDAL HiFi Plus Subscription Discount ends, the regular TIDAL HiFi Plus subscription applies unless you downgrade or unsubscribe. TIDAL Hifi Plus normal rates are \$23.99 per month. Go to <https://my.tidal.com/> to manage the subscription.

The voucher can be redeemed only once and cannot be combined with other TIDAL offers.

Revolut does not have any control over this part of the Promotion.

What else should I know?

Revolut reserves the right to change, modify and/or supplement these Terms and Conditions, and to modify, cancel or suspend the Promotion at its sole discretion at any time. If we exercise this right we will try to give you advance notice on our website. Please contact Revolut Support

if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you.

Events beyond the control of Revolut may occur that render the awarding of either the Premium Subscription Offer or the Tidal HiFi Plus Subscription Discount impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we see fit in the circumstances.

Revolut is not responsible for any marketing sent directly by TIDAL to its existing customers. If you do not wish to receive marketing from TIDAL you must manage your marketing preferences with them.

Any disputes arising out of or in connection with these terms can be dealt with by the Courts of the State of Victoria.