

## What is this Promotion about?

As part of the Discounted Fees Offer for Paid Plans (the "**Promotion**") we are inviting new and existing customers of Revolut Sociedade de Crédito Direto S.A. ("**Revolut**") to sign up to selected paid subscription plans ("**Paid Plan**") at a discounted fee (the "**Discounted Fee**") for a limited period of time (the "**Discounted Fee Period**"), which will be displayed in the Promotion Communication, via the Plan dashboard in your Revolut app or when signing up for Revolut.

The Discounted Fee in this Promotion is a fee that is lower than the usual fee payable by customers for the chosen Paid Plan.

This Promotion runs for a defined period of time (the "**Promotion Period**"). The Promotion end date or duration will be clearly set out in the Plan dashboard in the Revolut app.

These terms along with the Plan dashboard disclaimer in the Revolut app inviting you to participate in this Promotion (together, the "**Promotion Terms**") set out the rules that apply to this Promotion. You must comply with these Promotion Terms, the Personal Terms that apply to your Revolut personal account, and the [Paid Plan Terms](#) that apply to the selected Paid Plan at all times when participating in this Promotion.

## Who is eligible for the Discounted Fee?

The Promotion will be available to new and existing Revolut customers who:

- have successfully opened a Revolut Personal Account and have been successfully onboarded as a Revolut customer (this means you must have passed our Know Your Customer checks and have no restrictions on your account);
- have received an invitation email and/or in-app communication inviting you to participate in this Promotion; and
- join the selected Paid Plan during the Promotion Period as defined in the invitation.
- Customers who join the Paid Plan by completing the steps above during the Promotion Period are eligible to pay the Discounted Fee for the Discounted Fee Period.

## How do I start my Discounted Fee Period?

You can start your Discounted Fee Period by following the instructions in the email or in-app invitation.

## Discounted Fee

During the Discounted Fee Period we will charge you the Discounted Fee. You can see your Discounted Fee at any time in the Plan dashboard section of the app.

After your Discounted Fee Period ends, you will remain on the chosen Paid Plan, on the non-discounted fee for the time period selected for your subscription, unless you cancel your Paid Plan subscription. This means that normal cancellation and billing rules will apply (see the [Paid Plan Terms, Fee pages](#)). Both during the Discounted Fee Period, we will take payment for your Paid Plan monthly subscription as defined in the Promotion invitation.

After the Discounted Fee Period ends, we will take payment for your selected Paid Plan subscription for the full price indicated in your Revolut app.

The Discounted Fee will only be applicable to your first upgrade to the selected Paid Plan. In the event there is a downgrade of the selected Paid Plan for any reason during the Promotion Period, you will no longer be eligible to pay the Discounted Fee for the duration of this Promotion.

## Fees for ending or downgrading your Paid Plan subscription

You can end your Paid Plan subscription at any time (we call this a downgrade). Once you downgrade, you'll become a Standard user again (a personal account holder who does not pay a subscription for any of the Paid Plans).

## What other legal information should I know?

1. We may, at our sole discretion, change, suspend or end the Promotion earlier than the end date we've mentioned in the Promotion Terms if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill, reputation, or reasonably unforeseeable circumstances that are outside of our control arise and make it impossible to continue the Promotion. We will not be liable for any loss if we do so. We may do this on an individual or promotion-wide basis.
2. If the promotion changes or ends early, we will tell you the same way we invited you to the promotion (e.g. email, push notification, in-app). Where possible, we will

give notice through the Revolut app and/or email.

3. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control, that is not due to fault or gross negligence, which means we are unable to continue running the Promotion as planned. Please contact [Support](#) in the Revolut app if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
4. If you breach the [Personal Terms](#) that apply to your Revolut personal account, the [Paid Plan Terms](#) that apply to the selected Paid Plan, these terms or participate in the promotion fraudulently, we may reverse the Discounted Fee credited to your subscription. By proceeding, you authorise in advance any such reversal.
5. If you close your Revolut Personal Account or your account becomes suspended or restricted before or after we grant you your Discounted Fee, you will lose your entitlement to it.
6. Revolut needs to process your personal data to perform our obligations under these Promotion Terms. For more information about how we handle personal data, see our [Customer Privacy Notice](#).
7. These terms are published in English and in Portuguese and any translation is a courtesy and an unofficial translation only. Participants of the Promotion cannot derive any rights from the translated version. **The Portuguese language version of these terms shall apply and prevail and be conclusive and binding.**
8. To the extent permitted by law, these Promotion Terms shall be **exclusively governed by and construed in accordance with the laws of Brazil and any disputes arising out of or in connection with these Promotion Terms shall be exclusively submitted to and dealt with by the courts of São Paulo, Brazil.**
9. This Promotion is organised and offered to you by Revolut Sociedade de Crédito Direto S.A. If you have a complaint about this Promotion, you can raise it directly with them. You can still rely on the mandatory consumer protection rules and law of Brazil.

## Contact Information

**Online chat:** <https://www.revolut.com/pt-BR/contact-us/>

**Support phone numbers:** +55 11 5039 1888 and +55 0800 591 1445 (toll-free);

**Emails:**

- [support@revolut.com](mailto:support@revolut.com) – customer support

- **Ombudsman:** available on business days, from 8:00 a.m. to 6:00 p.m. (Brasília time), at 0800 591 1329 or by email at [ouvidoria@revolut.com](mailto:ouvidoria@revolut.com) – for complaints that could not be resolved through the customer support channels listed above
- **[courtorders@revolut.com](mailto:courtorders@revolut.com)** – fraud, information requests, or fund blocking requests
- **[juridico@revolut.com](mailto:juridico@revolut.com)** – judicial matters or other legal issues