

Paid Plan Gifts

1. Why this information is important

These terms and conditions (the "**Terms**") govern the relationship between you and us, Revolut Payments New Zealand Pty Ltd (NZBN 9429048733212) ("**we**", "**us**" or "**Revolut**") in respect of our Paid Plan Gift feature ("**Paid Plan Gift**"). They apply whenever you send or receive a Paid Plan Gift in the Revolut app ("the **app**"). These Terms apply in addition to any other terms and conditions that apply to you as a customer of Revolut, including the [Personal Terms](#), [Paid Plan Terms](#) and the [Fees and Charges Section](#).

2. What is Paid Plan Gifting?

The Paid Plan Gift feature allows a Revolut user who wants to gift an annual subscription ("**Sender**") to a Revolut paid plan ("**Paid Plan**") to another Revolut user ("**Recipient**") as a gift.

Paid Plans give Revolut users extra services and benefits, depending on their tier. Please see the [Paid Plan Terms](#) and [Fees and Charges Section](#) for more information.

3. Who is eligible for Paid Plan Gifts?

A Sender may send a Paid Plan to a Recipient where:

1. both the Sender and Recipient:

- have the Paid Plan Gift feature made available to them in the app;
- have an unrestricted Revolut Personal Account; and

- are each other's "trusted contacts" - this means that they (a) each have each other's phone contacts saved on their mobile device and (2) have made one or more payments to each other through the Revolut app; and

2. the Recipient has their "show my plan" toggle switched on under their privacy settings in the app.

4. Which Paid Plans can be gifted?

A Sender can only send a Paid Plan Gift:

- that is of the same or higher value than than the Recipient's current Paid (for example, if a Recipient is currently subscribed to Premium, the Sender may only gift Premium or Metal Plan); and
- that is available in the Recipient's location.

The Sender may gift up to 50 Paid Plan Gifts per week.

5. How much are Paid Plan Gifts?

The cost of a Paid Plan Gift is the same as the annual subscription fee for that Paid Plan.

See the [Fees and Charges Section](#) for the Paid Plan subscription fees. The Sender will also be shown the price within the app prior to sending a Paid Plan Gift.

6. How do Paid Plan Gifts work?

Sending a Paid Plan Gift

The Sender can use the app to send a Paid Plan Gift by following the instructions within the app. When a Paid Plan Gift is sent, it will appear in the Revolut chat between the Sender and Recipient. The Recipient must then follow the instructions within the app to claim the Paid Plan Gift. The Paid Plan Gift will commence once claimed by the Recipient.

Receiving a Paid Plan Gift

All Paid Plan Gifts must be claimed by the Recipient within one year from the date it is purchased by the Sender. If the Recipient does not claim the Paid Plan Gift within this time, we will issue a refund to the Sender. The Recipient may also decline a Paid Plan Gift, which will result in a refund to the Sender.

Paid Plan Gifts and existing subscriptions

The below scenarios set out how Paid Plan Gifts work when the Recipient receives a Paid Plan Gift and already holds a Paid Plan subscription:

Recipient's existing Paid Plan	How does the Paid Plan Gift work?
Annual subscription. Paid Plan Gift is for a higher-value Paid Plan.	Recipient will be issued a refund for the remaining duration of the existing annual Paid Plan. Recipient's new annual Paid Plan for the higher Paid Plan will commence.
Annual subscription. Paid Plan Gift is for the same Paid Plan.	Recipient will not receive a refund. The term of the Paid Plan Gift will commence upon the expiry of the existing Paid Plan.
Monthly subscription.	Recipient will receive a refund for the time remaining of the month the Paid Plan Gift commences. The Recipient's new annual Paid Plan Gift will commence.
Recipient has a Paid Plan Gift active and receives a new Paid Plan Gift.	The new Paid Plan Gift will commence upon activation. Neither the Sender nor the Recipient will receive a refund for the remaining term of the existing active Paid Plan Gift. That term will be considered forfeited.

7. What happens upon expiry of a Paid Plan Gift?

The below scenarios explain what happens when a Paid Plan Gift expires:

Recipient's Paid Plan prior to Paid Plan Gift activation	What happens upon expiry of the Paid Plan Gift?
Recipient was subscribed to a lower-value Paid Plan or Standard plan.	Recipient will receive a notification a month before Paid Plan Gift ends. Recipient may elect to remain on that Paid Plan, and will be required to pay for it themselves. Payment may be made monthly or annually. If Recipient does not choose, subscription will revert to what it was prior to the commencement of the Paid Plan Gift.
Recipient was subscribed to the same Paid Plan.	Subscription will revert to what it was prior to the commencement of the Paid Plan Gift.

8. Can the Sender cancel a Paid Plan Gift?

A Sender may cancel a Paid Plan Gift prior to it being claimed by the Recipient by pressing the cancel button in the Revolut chat with the Recipient. A refund will then be issued to the Sender.

We will also initiate a refund to the Sender in instances where the Paid Plan Gift is unclaimed and:

- the Sender or Recipient's Personal account is closed, or gets locked, restricted or offboarded; or

- if the Recipient upgrades to a Paid Plan which is of higher value than the gifted Paid Plan Gift.

If a Recipient has already claimed a Paid Plan Gift, a Sender cannot cancel the Paid Plan Gift to obtain a refund.

9. Can a Sender earn RevPoints on a Paid Plan Gift purchase?

No. The purchase of Paid Plan Gifts is not eligible for RevPoints.

10. What else should I know?

Privacy

We process personal information to provide this service and we may need to share your personal information with other Revolut entities to do so. We may also share your personal information with other Revolut customers (for example, if a Revolut user searches for your RevTag, they may be able to see your name, profile picture and Paid Plan details). Please see our [Privacy Policy](#) for more information.

You can modify your privacy settings from within the app at any time.

Changes

From time to time we may need to change these Terms, including:

- if we think it will make them easier to understand or more helpful to you;
- to reflect the way our business is run, particularly if the change is needed because of a change in the way any financial system or technology is provided;
- to reflect legal or regulatory requirements that apply to us;
- to reflect changes in the cost of running our business; or
- because we are changing or introducing new services or products that affect our existing services or products covered by these terms or conditions.

If we add a new product or service that doesn't change your rights and obligations under these Terms, we can add the product or service immediately but we'll let you know before you use it. For changes that we reasonably believe are not adverse to

your interests we will tell you about the change no later than the day the change occurs.

For any other changes we will provide you with 30 days notice before making the change. We'll assume you're happy with the change unless you tell us that you want to close your account before the change is made.

General

Events beyond the control of Revolut may occur that render the use of the Paid Plan Gifts impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse in respect of Paid Plan Gifts we may in our sole discretion take any actions we see fit in the circumstances.

If you want to bring a claim against us in the courts, the laws of New Zealand will apply and only the courts of New Zealand will be able to deal with any matter relating to these terms and conditions.