

Paid Plan Gifting Terms

These terms ("**Terms**") set out the terms and conditions that apply to:

- (a) a Revolut customer who wants to give (the "**Sender**") an annual subscription to a paid plan ("**Paid Plan**") to another Revolut user (the "**Recipient**") as a gift (a "**Paid Plan Gift**"); and
- (b) the Recipient of the Paid Plan Gift.

1. Why this information is important

These Terms, and any other terms and conditions that apply to our services, form a legal agreement between:

- you (either as the Sender or the Recipient); and
- Revolut Bank UAB, acting via its German branch Revolut Bank UAB, Zweigniederlassung Deutschland

You must follow these Terms whenever you send or receive a Paid Plan Gift in your capacity as a Sender or Recipient. However, other terms and conditions may also apply to you (for example, the Personal Terms). Offering a Paid Plan Gift is not a regulated service, even though the underlying services that the Recipient receives may be regulated.

2. What is a Paid Plan?

A Paid Plan is a subscription with extra services that Revolut provides to its Plus, Premium, Metal and Ultra customers. See the [Paid Plan Terms](#) and [Fees pages](#) for more detail.

3. Who can give a Paid Plan Gift?

The Sender must be a Revolut customer to whom the respective Revolut entity has made the Paid Plan Gift feature available.

4. To whom can a Sender give a Paid Plan Gift?

The Recipient of the Paid Plan Gift must be a Revolut customer with a Personal account to whom Revolut has made the Paid Plan Gift feature available. The

Recipient must also satisfy the following requirements:

(a) The Recipient must make their Revolut plan visible to their friends by turning on the "Show my plan" toggle under their privacy settings on their Revolut app.

(b) The Recipient is a trusted contact. This means that:

- The Sender and the Recipient have each other's contact numbers saved in the contacts list of their own mobile devices; and
- The Sender and the Recipient have made one or more payments to one another through the Revolut App.

5. Which Paid Plans can a Sender give as a Paid Plan Gift?

The Sender can only give a Recipient a Paid Plan that is available in the Recipient's location.

The Sender can only give a Recipient a Paid Plan that is the same or of higher value than the Recipient's current plan, for example, if a Recipient currently has a subscription to Metal, the Sender can only give that Recipient a Paid Plan Gift of a Metal or an Ultra plan.

The Sender can give up to 50 Paid Plan Gifts per week.

6. How much are Paid Plans?

The price of the Paid Plan Gift will be based on the subscription fee of the Paid Plan in the location of the Sender's Revolut entity. The Sender can check the subscription fee of Paid Plans on the Revolut [Fees pages](#). We will also show the Sender the price in the Revolut app before he sends the gift.

7. How does Paid Plan Gifts work?

We have set out some scenarios to explain how Paid Plan Gifts work.

Recipient's current Paid Plan	Paid Plan sent to Recipient	How does the Paid Plan Gift work?
The Recipient has an annual subscription to a Paid Plan.	The Recipient receives a Paid Plan Gift. The Paid Plan Gift is of a higher value than the Recipient's current subscription (for example, the Recipient	The Recipient will be issued with a refund for the remaining time of the annual Paid Plan to which the Recipient currently subscribes.

Recipient's current Paid Plan	Paid Plan sent to Recipient	How does the Paid Plan Gift work?
	is currently subscribed to a Metal plan and receives a Paid Plan Gift to Ultra).	The Recipient's new Paid Plan for the higher Paid Plan will commence.
The Recipient has an annual subscription to a Paid Plan.	The Recipient receives a Paid Plan Gift. The Paid Plan Gift is for the same Paid Plan as the Recipient's current subscription.	The Recipient will not receive a refund. The term of the Paid Plan Gift will run subsequent to the Recipient's current subscription.
The Recipient has a monthly subscription to a Paid Plan.	The Recipient receives a Paid Plan Gift.	The Recipient will receive a refund for the remaining time of the monthly Paid Plan to which the Recipient currently subscribes. The Recipient's new Paid Plan Gift will commence.
The Recipient has a Paid Plan Gift active.	The Recipient receives a new Paid Plan Gift.	The new Paid Plan Gift will commence on activation. Neither the Sender nor the Recipient will receive a refund for the remaining term of the existing active Paid Plan Gift.

We have set out some scenarios below to explain what happens when your Paid Plan Gift expires.

Recipient's Paid Plan before the Paid Plan Gift	What happens at the end of the Paid Plan Gift's term?
<p>The Recipient had a subscription to a lower Paid Plan or a Standard Plan.</p>	<p>We will ask you whether you would like to remain on the Paid Plan that you received as a Paid Plan Gift a month before your Paid Plan Gift ends.</p> <p>If you choose to stay on that Paid Plan, you will need to pay for it yourself. You can choose to do this monthly or annually.</p> <p>If you do not choose, at the end of your Paid Plan Gift, your subscription will revert to what it was before the Paid Plan Gift commenced.</p>
<p>The Recipient had a monthly/annual subscription to the same Paid Plan.</p>	<p>At the end of your Paid Plan Gift, your subscription will revert to what it was before the Paid Plan Gift commenced.</p>

8. Does the Recipient need to do anything?

The Recipient must claim the Paid Plan Gift to activate it by following our instructions. We will send these to the Recipient alongside their Paid Plan Gift to the Recipient.

9. How can the Sender cancel a Paid Plan Gift?

In addition to the statutory right of withdrawal detailed further below, the Sender can cancel a Paid Plan Gift at any time before the Recipient has claimed it by pressing the cancel button in the Revolut chat with the Recipient. We will then issue a refund to the Sender.

Once a Recipient has claimed a Paid Plan Gift, a Sender cannot cancel the Paid Plan Gift to obtain a refund.

We will cancel a Paid Plan Gift and issue a refund to a Sender:

- If the Sender or the Recipient's Personal account gets locked, restricted or offboarded

- If the Recipient upgrades to a Paid Plan which is higher than the Paid Plan Gift sent to that Recipient before accepting the Paid Plan Gift.

10. Does the Paid Plan Gift expire?

The Recipient will have 1 (one) year from the date on which the Sender purchases the Paid Plan Gift to claim it. If the Recipient does not claim the Paid Plan Gift within this time, we will issue a refund to the Sender.

11. Legal Bits and Pieces

Do you process personal data?

Revolut processes your personal data to provide this service to you. We may need to share your data with another Revolut entity to do so. For more information about how Revolut processes your personal data, please see our [Customer Privacy Notice](#).

How can I complain?

If you're not happy with the service you've received in relation to Paid Plan Gifts, we'll do our best to make things right where it's within our control. Please reach out to Support and let them know you want to make a complaint. We'll look into your complaint and try to resolve things via email as soon as we can. However, as this is not a regulated service, your complaint cannot be treated as a regulated financial services complaint.

The European Commission provides a platform for online dispute resolution, which you can find at <https://ec.europa.eu/consumers/odr/>. We are not obliged to participate in a dispute resolution procedure before a consumer arbitration board and are generally not willing to do so.

How can the Sender withdraw from the agreement?

Right of withdrawal notice

Right of withdrawal

The Sender has the right to withdraw from this agreement within fourteen days without giving reasons.

The withdrawal period is fourteen days from the day the agreement is concluded.

To exercise the right of withdrawal, the Sender must notify us at

Revolut Bank UAB, Branch Office Germany
FORA Linden Palais
Unter den Linden 40

Right of withdrawal notice

10117 Berlin
Germany

E-mail: support@revolut.com

by means of a clear statement (e.g. a letter sent by post or an e-mail) of his decision to withdraw from this agreement. The Sender may use the attached sample withdrawal form, but this is not mandatory.

In order to comply with the withdrawal period, it is sufficient for the Sender to send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

Consequences of withdrawal

If the Sender withdraws from this agreement, we must refund all payments we have received from him, including delivery costs (with the exception of additional costs resulting from the fact that the Sender has chosen a type of delivery other than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we receive notification of his withdrawal of this agreement. For this repayment, we will use the same means of payment that the Sender used for the original transaction, unless expressly agreed otherwise with the Sender; under no circumstances will the Sender be charged any fees for this repayment.

However, by accepting these Terms, the Sender agrees that, once the Paid Plan Gift is claimed by the Recipient, the services provided under these Terms are fully provided to the Sender. **This means that the Sender will no longer be able to exercise his right to withdraw from the moment the Paid Plan Gift is claimed by the Recipient.**

No withdrawal right for the Recipient

The Recipient does not have a withdrawal right in connection with the Paid Plan Gift, only the Sender is entitled to this right. The withdrawal right in section 14 of the Paid Plan Terms is not applicable to Paid Plans Gifts.

Changes of these Terms

We can change these Terms.

If a change adversely affects the Sender or Recipient, we will need their respective consent. We will notify them of such changes at least 30 days in advance by email and lay out how they can agree to those changes. Until consent is provided, the Terms will continue to apply unchanged.

If a change has no immediate impact on the Sender or Recipient, and in particular no disadvantage to them, or if we enhance or add more features to the service and no fee is increased or newly introduced in connection therewith, the change can be made immediately and we will inform the Sender and/or Recipient of the change.

If a change is based on a change of law (including directly applicable European Union legislation), a legally binding court decision or a binding order of a national or international authority competent for the bank (e.g. the German Federal Financial Supervisory Authority, the Bank of Lithuania or the European Central Bank), we will give you 30 days prior notice of such change unless we are legally required to make the change earlier. We will include information about termination options in the notification.

German law applies

This agreement is governed by German law. Legal action under these Terms can only be brought to the courts of the Federal Republic of Germany (or in the courts of any EU Member State where you have a statutory right to bring legal action under these Terms).

The German version of the agreement applies

The language of the agreement is German. If these terms and conditions are translated into another language, the translation is for reference only and the German version will apply. By entering into this agreement and accepting Revolut services, you confirm that you understand German language and agree to communicate with Revolut in German as far as the legal relations arising under this agreement are concerned including with respect to submitting and resolving any complaints. We may agree on a different language of communication with you in individual cases.

Appendix

Sample withdrawal form

(If you want to withdraw from the agreement, please fill out this form and send it back to us.)

To:

Revolut Bank UAB, Zweigniederlassung Deutschland

FORA Linden Palais

Unter den Linden 40

10117 Berlin

Sample withdrawal form

Germany

I hereby withdraw from the agreement concluded by me for the purchase of the Paid Plan Gift.

Name of the Sender:

E-mail address linked to the Senders Revolut account:

Sender's signature (only for paper notification):

Date: