

Paid Plan exemption of subscription fee of any paid plan for selected Standard plan customers

What is this Promotion about?

As part of the Exemption of Subscription Fee Offer for Paid Plans (the "**Promotion**") we are inviting selected customers of Revolut Bank UAB branch in Romania (together, "**Revolut**") to sign up to one of our Paid Plans ("**Paid Plan**") with no subscription fee (the "Exemption Offer") for a limited period of time (the "**Exemption Period**"). Selected customers will be able to access this Promotion via the Plan dashboard in their Revolut app.

Customers may be selected based on certain criteria, like transaction categories, being 18+ years of age, having an active retail account for a set period, and being on a qualifying paid plan.

These terms along with the invitation email or in-app communication by push, inbox, title or product articles (the "**Promotion Communication**") inviting you to participate in this Promotion (together the "**Promotion Terms**") set out the rules that apply to this Promotion. You must comply with these Promotion Terms, as well as:

- the [Personal terms](#) that apply to your Revolut personal account; and
- the [Paid Plan Terms](#) relevant to your Paid Plan, as applicable.

You will have 3 days after receiving the Promotion Communication to participate in this Promotion (the "**Promotion Period**"). The Promotion exact end date will be clearly set out in the Promotion Communication.

You acknowledge and understand that essential details governing each individual Fee Exemption will be provided in the Promotion Communication, and the current terms provide a general framework within which each Fee Exemption runs.

You also acknowledge and understand that in order to receive such Promotion Communications, marketing communications must be enabled in your Revolut app.

Who is eligible for this Promotion?

To be an "**Eligible Participant**" for this Promotion, you must meet the following eligibility criteria:

- are residents / fiscal residents in the country of the Revolut entity that provides you with your personal account;

- have been successfully onboarded as a Revolut customer (this means you must have passed our Know Your Customer checks and have no restrictions on your account) or migrated, when applicable, to the Revolut entity that provides you with your personal account;
- have received a Promotion Communication inviting you to participate in this Promotion; and
- join a Paid Plan with a monthly or annual subscription during the Promotion Period.

What is the Fee Exemption?

During the Fee Exemption Period we will not charge you the subscription fee of the Paid Plan account you have opened.

How long is the Fee Exemption Period?

We will exempt you from paying the subscription fee of the Paid Plan account you have opened for 2 months since you have accepted the Fee Exemption.

How do I start my Fee Exemption Period?

If you are an Eligible Participant, you can start your Fee Exemption Period by following the instructions in the Promotion Communication.

You must accept the Fee Exemption Offer in your Revolut app to start your Fee Exemption Offer.

During the Exemption Offer Period, you will not be charged the Paid Plan subscription fee.

After your Fee Exemption Offer Period ends, you will remain on the chosen Paid Plan, unless you cancel your Paid Plan subscription. This means that normal cancellation and billing rules will apply (see the [Paid Plan Terms](#), [Fee pages](#)).

Right to cancel

You have the right to cancel your Paid Plan at any time within the Fee Exemption Offer Period, after which normal cancellation rules will apply.

Physical Revolut card

You can order one Revolut card free of charge during your Fee Exemption Period. However, if you decide to cancel your Paid Plan account during the Fee Exemption Period, you will have to pay us the following:

- the card delivery fee;
- the fee for the card itself, if you ordered a “Metal” card;
- the card delivery fee and a fee for the card itself if you order any additional Revolut cards.

Please refer to the [Fees page](#) to see the fees associated with card delivery and any fees for the card itself if you choose to try Metal.

Fees for downgrading your Paid Plan account after your Exemption Offer

You can change from your Paid Plan account to a Standard account at any time (we call this a downgrade). Depending on your country of residence, downgrading your Paid Plan account may be subject to some fees. See “Fees for downgrading your Paid Plan subscription” in the [Paid Plan Terms](#) for more information. In order to check the start date of your subscription please go to the ‘Profile’ -> ‘Plan’ -> ‘Billing Details’ section on your Revolut, and to check how you can downgrade, please go ‘Profile’ -> ‘Plan’ -> ‘Change Plan’ section. Once you downgrade, you'll become a Standard user again (a personal account holder who does not pay a subscription fee for its account).

What other legal information should I know?

1. This initiative runs for an indefinite period of time, but Revolut has the right to terminate it at any time. Termination of this initiative will not affect your rights, if you have already participated in the Promotion.
2. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an external event outside of its control, that is not due to fault or gross negligence, which means we are unable to continue running the Promotion as planned. Please contact Support in the Revolut app if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
3. If there are reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception), your Fee Exemption Period will end immediately and you will be charged a portion of your Paid Plan subscription fee corresponding to the period of time used until your Exemption Offer Period ended.
4. If you close your Revolut personal account or your account becomes suspended or restricted before we grant you the Fee Exemption Offer, you will lose all rights to

the Fee Exemption Offer and will not be entitled to compensation.

5. Revolut needs to process your personal data to perform our obligations under these Promotion Terms. For more information about how we handle personal data, see our [Customer Privacy Notice](#).
6. These terms are published in English and any translation is a courtesy and an unofficial translation only. Participants of the Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings. If, however, by law the local language should be used, the local language shall prevail (see below table to determine if this is the case).

This Promotion is organised and offered to you by the Revolut group entity that provides you with your Personal account. If you have a complaint about this Promotion, you can raise it directly with them. Please see below for their registered addresses of each Revolut group entity, the applicable laws and the courts that have jurisdiction to decide any disputes you may have in relation to this Promotion. You can always rely on the mandatory consumer protection rules and law of the country where you live.

Revolut group entity/branch	Registered address	Law that applies to these Promotion Terms	Which courts have jurisdiction
Revolut Bank UAB Vilnius Sucursala Bucuresti	15-17, Bdul. Ion Mihalache, Mindspace Victoriei, 1st fl., office no 111, Tower Center International Building, District 1, Bucharest, Romania	Romanian law	The competent courts of Romania