

Metal Annual Billing Promotion

What is the promotion about?

- **Who:** existing Revolut Personal customers on the Metal Paid Plan in the United Kingdom, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czechia, Estonia, Finland, Germany, Hungary, Iceland, Ireland, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Slovakia, Slovenia, Spain, and Sweden (the **Eligible Markets**).
- **What:** the opportunity to receive a complimentary Lounge Pass (the **Lounge Pass Reward**).
- **When:** the promotion will run for a specific period of time (the **Promotion Period**) set out in the invitation you receive to participate in this promotion via email, SMS, in-app message or a push notification (the **Promotion Invitation**).

These terms and conditions and the Promotion Invitation set out how this promotion works (the **Promotion Terms**). You must comply with these Promotion Terms, the [Personal Terms](#), the [Airport Lounge Pass Terms](#), the [Paid Plan Terms](#), and associated [Personal Fees \(Metal\)](#) at all times when participating in the promotion.

Eligibility and required steps

To be eligible for the Lounge Pass Reward you **must**:

- have a residential address in an Eligible Market,
- have a Revolut Personal account with no restrictions,
- be subscribed to the Metal Paid Plan on a monthly billing cycle, and
- have received a Promotion Invitation.

The required steps are:

1. Switch to annual billing for your Metal Paid Plan (to do this go to Revolut app → profile icon → 'your plan' → 'manage' → tap 'save on annual' to switch to annual

billing).

2. Maintain annual billing on your Metal Paid Plan subscription for **at least 14 days after you have switched to annual billing.**

The change from monthly to annual billing will be effective immediately. Your next annual billing cycle will be one year from the date of your switch to annual billing. If you have already paid your monthly fee for the month in which you switch, you will be refunded this amount.

If you decide to switch back to monthly billing before the end of the 14-day period, we'll give you a full refund of your annual subscription fee. However, you will not be eligible to participate in this promotion, and you will not receive the Lounge Pass Reward.

Normal cancellation rules apply. Depending on which Revolut group entity provides you with your Revolut Personal account, a fee for downgrading your Metal Plan subscription to another Revolut subscription plan may apply or your subscription may have a minimum term during which you cannot downgrade. Please read sections 11 and 12 of the [Paid Plan Terms](#) for more information.

How to get the Lounge Pass Reward?

Within 7 days of completing the required steps, we will credit your Revolut account with the Lounge Pass Reward. You will receive an email communication to the email registered to your Revolut account letting you know that the Lounge Pass Reward is available to you. You will be able to find the Lounge Pass Reward in the Lounges section of your Metal Plan of the Revolut App.

The Lounge Pass Reward is valid for one visit and will remain valid as long as your Revolut account remains open.

It is not possible to exchange, transfer or pay out the Lounge Pass Reward in cash.

The [Airport Lounge Pass Terms](#) will apply to the Lounge Pass Reward.

Legal bits and pieces

1. We may change, suspend or end the promotion earlier than the end date we have mentioned above if there are reasonable grounds to believe the promotion is being abused or may negatively affect Revolut's goodwill or reputation, or due to reasonably unforeseeable circumstances that are outside of our control and that may make it impossible for us to continue running this promotion. We may do this on an individual or promotion-wide basis.
2. If we need to change, suspend or end the promotion before the end of the Promotion Period, we will announce this in the same way the promotion was announced and we will give you notice through the Revolut app or via email (if you have your email preferences turned on). Any changes to the Promotion Terms will not affect your rights, if you have already participated in the promotion. Please contact support in the Revolut app or email support@revolut.com if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you as a result of a change, early suspension or termination.
3. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of a reasonably unforeseeable event outside of its control which means that we are unable to continue running the promotion as planned. The above provisions do not in any way exclude Revolut's liability under the generally applicable provisions of your local law.
4. If you close your Revolut Personal account or it becomes suspended or restricted before we are due to award you the Lounge Pass Reward or between the time of qualifying for the Lounge Pass Reward and receiving it, we won't issue it to you.
5. Revolut needs to process your personal data to perform our obligations under these Promotion Terms. For more information about how we handle personal data, see our [Customer Privacy Notice](#).
6. These Promotion Terms are published in English. In legal matters, the English version applies unless the local language version prevails. If your local language prevails, we will let you know in the entity table below.

This promotion is organised and offered to you by the Revolut group entities that provide you with your Revolut Personal account. If you have a complaint about this promotion, you can raise it directly with these entities. Please see below for the registered addresses of each Revolut group entity, prevailing languages, and the relevant laws and courts that have jurisdiction to determine any dispute you may have in relation to this promotion. You can always rely on the mandatory consumer protection rules of the country where you live.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms and the language that prevails	Which courts have jurisdiction
Revolut Ltd	30 South Colonnade, London E14 5HX, United Kingdom	English law	The courts of England and Wales
Revolut Bank UAB	Konstitucijos ave. 21B, 08105 Vilnius, the Republic of Lithuania	Lithuanian law. The English version of these terms prevails and will be used in any proceedings.	The courts of Lithuania or in the courts of any EU Member State where you reside.
Revolut Bank UAB acting via its branch in Ireland	2 Dublin Landings, North Dock, Dublin 1, Ireland	Irish law.	The competent courts of Ireland.
Revolut Bank UAB, Zweigniederlassung Deutschland	FORA Linden Palais, Unter den Linden 40, 10117 Berlin, Germany	German law. The German version of these terms prevails over the English version and will be used in any proceedings.	The competent courts of Germany.
Revolut Bank UAB, Sucursal en España	With tax ID W0250845E, duly registered with the Commercial Registry in Madrid under Volum 44863, Sheet 1, Section	Spanish law. The Spanish version of these terms will prevail over other versions and will be used in any legal proceedings.	The competent courts of Spain.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms and the language that prevails	Which courts have jurisdiction
	8, Page M-789831 and with the Bank of Spain under number 1583. Its address is at Príncipe de Vergara 132, 28002, Madrid (Spain). Its address is at Serrano 20, 28001, Madrid (Spain).		
Revolut Bank UAB acting via its branch in the Netherlands	Barbara Strozzilaan 201, 1083 HN Amsterdam, the Netherlands	Dutch law. The Dutch version of these terms will prevail over other versions and will be used in any legal proceedings.	The competent courts of the Netherlands.
Revolut Bank UAB acting via its branch in Belgium	Silver Square, Sq. de Meeûs 35, 1000 Brussels, Belgium	Belgian law. The French and Dutch version of these terms will prevail over other versions and will be used in any legal proceedings.	The competent courts of Belgium.