

1. Merchant Services Transaction Fees

The table below shows the fees we charge when a Merchant uses our Merchant Services processing services (the **Merchant Fees**).

Our Merchant Services are currently in a testing phase. You are not able to access or use these Merchant Services unless you have been invited to by us. These Merchant Terms may be updated when our Merchant Services exit this testing phase and are publicly launched, and you agree that any such change can be made with immediate effect upon notice to you, so long as the does not increase any fees, remove any features, or is otherwise materially adverse to you.

Our Merchant Fees are made up of two components:

- the flat fee; and
- the variable fee which depends on the transaction value.

If the transaction value is less than the applicable fee, we will cap the fee charged at the value of the transaction.

Merchant Fees are payable on all transactions, both online and in person, regardless of the method used to process the payment.

The exchange fee for fiat currencies applies if the Merchant exceeds its Business plan allowance. For further information on plan allowances please see our [Business Fees Page](#).

Type of Payment		Flat Fee	Plus Variable Fee
Online	Domestic Consumer Cards	NZ\$0.30	Payment from New Zealand prepaid, debit and credit card: 1.9% of the transaction value
	Domestic Commercial Cards	NZ\$0.30	Payment from New Zealand prepaid, debit and credit card: 3.0% of the transaction value
	International Cards (Cross Border)	NZ\$0.30	Payment from any other card: 4.0% of the transaction value
	Revolut Pay	NZ\$0.20	1.0% of the transaction value
In Person Payments	Domestic Consumer Cards	NZ\$0.05	Payment from New Zealand prepaid, debit and credit card: 1.5% of the transaction value

Type of Payment		Flat Fee	Plus Variable Fee
	Domestic Commercial Cards	NZ\$0.30	Payment from New Zealand prepaid, debit and credit card: 3.0% of the transaction value
	International Cards (Cross Border)	NZ\$0.30	Payment from any other card: 4% of the transaction value
	Revolut Pay	NZ\$0	0.5% of the transaction value

2. Devices

Device Type	Fee
Revolut Terminal Hardware	NZ\$350 excluding GST Delivery fee also applies No set up and maintenance fee apply

Delivery fees may be applicable and will be notified to you at the time of delivery.

3. Chargeback Fees

The chargeback fee will be charged in the currency of the original transaction, as set out below. The chargeback fee excludes GST.

- AED: 70
- AUD: 30
- CAD: 25
- CHF: 20
- CLP: 20000
- COP: 80000
- CZK: 470
- DKK: 130

- EUR: 15
- GBP: 15
- HKD: 150
- HUF: 6000
- ILS: 70
- INR: 1500
- ISK: 2500
- JPY: 2000
- KRW: 25000
- MXN: 450
- NOK: 200
- NZD: 30
- PHP: 1000
- PLN: 80
- QAR: 70
- RON: 85
- RUB: 1400
- RSD: 2000
- SAR: 70
- SEK: 200
- SGD: 30
- THB: 600
- TRY: 130
- USD: 20
- ZAR: 350