This page consists of two Parts:

- **Part I**: Revolut Bank UAB branch in France
- **Part II**: Revolut Bank S.A.

If your account is being migrated to Revolut Bank S.A., please scroll down to the terms that apply to you.

Part I:

This version of terms will apply from 15 January 2026. Please click here to see the previous terms that apply until 15 January 2026.

1. Why is information important?

The Donations Feature is a feature in the Revolut app which allows charities to list themselves to receive donations from you.
It is offered to you by the entity that provides you with your Personal Account - Revolut Bank UAB or its French branch:

- Revolut Bank UAB is a bank incorporated and licensed in the Republic of Lithuania (company number: 304580906, authorisation code: LB002119, registered office: Konstitucijos ave. 21B, 08130 Vilnius, the Republic of Lithuania) and licensed by the European Central Bank and regulated by the Bank of Lithuania.
- Revolut Bank UAB has established a branch in France, with company number 917 420 077 and whose registered office is at (Servcorp) 10 avenue Kléber, 75116 Paris, France (our "**French Branch**").

These terms and conditions (the "**Donations Terms**") govern the relationship between you and Revolut Bank UAB or its French Branch depending on which provides you your Personal account ("**Revolut**"). They apply when you use the Donations Feature on the Revolut app.
This agreement is indefinite. It means that it is valid until you or we end it.
All donation transfers are subject to and governed by our Personal Terms.
Please read these terms and conditions carefully.

2. What is the Donations Feature?

The Donations Feature is a feature in the Revolut app which allows charities to list themselves to receive donations from Revolut customers like you. You can donate to

these charities instantly or schedule a regular donation. We collect these donations and pay them to the charities. We call the donations "**Funds**".
Any registered charity can apply to be listed on the Donations Feature. However, we must approve charities before they are actually listed on the Donations Feature.

3. What happens to Funds that are donated?

All Funds donated to a particular charity are collected and held on behalf of the charity, and paid to the charity regularly. The intervals at which we pay the charity, and the currency in which we pay them, are agreed between us and the charity. Sometimes, a charity listed on the Donations Feature will have been approved by a company in the Revolut group other than us. Where this is the case, all of these Donations Terms will still apply, but we will send any Funds to that other company and it will collect them and pay them to the charity regularly instead of us.

4. Are there any fees?

We do not charge charities any fees to use the Donations Feature. We don't charge you any fees to donate either. Charities will receive all Funds donated by you, subject to any currency conversion that may occur in accordance with our agreement with the charity (e.g. if you donate in Euros, but the charity wants to be paid in US Dollars, we will convert your Euros into US Dollars before sending them to the charity).

5. Who can I donate to?

You can donate to charities that are listed in the Donations Feature.
Any organisation that is registered as a charity can apply to be listed on the Donations Feature, but we must approve charities before they are actually listed. We can approve, reject or remove charities at our sole discretion at any time. We do not guarantee that any particular charity will always be available in the Donations Feature. When a charity applies to be listed, they must tell us the reason for which they want to receive donations. If approved, the charity agrees to only use the Funds for this reason. We call this reason the "Cause". Although we require charities to agree to only use the Funds for the cause, we cannot guarantee to you that they will.

6. How can I schedule, make or cancel donations?

You can currently donate in the following ways, but we may add or remove ways of donating at any time.

- You can make one-off instant donations.
- You can schedule regular donations in the future.
- You can instruct us to round up your spare change to the nearest whole number on any purchase you make and donate the difference.

You can cancel any future donation before it is made, but you cannot cancel any donation after it is made and we cannot refund it. This applies to all donations, whether they are made as one-off donations, by rounding up spare change, or as scheduled donations. For example, if you schedule a donation for a regular interval, you will be able to cancel it before the day on which it is paid out, but you cannot cancel it after it is made.
Even if we offer cryptocurrency in your region, you can only donate in fiat currencies from your Revolut account. We or the charity may also limit the fiat currencies you can donate in. This means that you cannot donate directly in cryptocurrency or in any other value held on your Revolut account. However, you can convert that cryptocurrency or other value into a fiat currency and then donate it.
All donation transfers are subject to and governed by our Personal Terms.
How does rounding up my spare change work?
If you instruct us to 'round up my spare change' to the nearest whole number on any card transaction you make and donate the difference, we'll do just that. By turning on 'round up my spare change' you authorise us to withdraw an amount from your Revolut account between €0.01 and €0.99 per card transaction (or the equivalent in the currency of the card transaction) and to donate those funds. The exact amount of the donation will depend on the amount of the card transaction and may not be increased or decreased. For example, if you buy a coffee for €3.40, we will round up that transaction to €4.00 and the €0.60 difference will be donated. You can turn 'round up my spare change' on and off in the app, but it can only be turned on for one charity at a time.
You can also choose to "accelerate" your spare change round up. This means that you can authorise us to increase your donation by multiples of between 2 and 10. If you use an accelerator of 10, you authorise use to withdraw an amount from your Revolut account up to €9.90 per card transaction (or the equivalent in the currency of the card transaction).

7. How will my personal data be used?

You can find detailed information about how Revolut processes, and protects, your personal data when providing you with products, services and features in our Customer Privacy Notice.

8. Some legal bits and pieces

Revolut does not issue tax receipts/certificates. If you need one, please contact the charity directly.

Making a complaint

If you're unhappy with our service, we'll try to put things right. We always do our best, but we realise that things sometimes go wrong.

If you'd just like to speak to someone about an issue that's concerning you, please contact us through the chat available on the Revolut app.

If you wish to make a formal complaint, you can do that using this form. You can also email us at formalcomplaints@revolut.com. If you express your wish to complain when communicating with us, we will provide you with a complaint form, or we may submit the formal complaint form for you and have our agents analyse your case as a formal complaint.

You'll need to tell us:

- your name and surname;
- the phone number and email address associated with your account;
- what the issue is;
- when the problem arose; and
- how you'd like us to put the matter right.

We will accept and consider any complaint sent by you to us. Our final response to your complaint, or a letter explaining why the final response has not been completed, will be provided to you within 15 business days after your complaint is made, and in exceptional circumstances, within 35 business days (and we will let you know if this is the case). We'll look into your complaint and respond to you by email. We will communicate with you in French or English, unless we tell you otherwise.

Out of court dispute resolution authorities

- If you are unhappy with how we have dealt with your complaint, you can refer it free of charge to the Médiateur de l'Association française des Sociétés Financières (ASF) once you have been through our internal Revolut complaints process. The Médiateur de l'ASF can be reached through its website (see link above) or by mail at the following address: Monsieur le Médiateur de l'ASF 75854 PARIS CEDEX 17. If you need more information on the Médiateur de l'ASF, please refer to its website. Alternatively, you can also submit a complaint to the European Commission's online dispute resolution platform.
- You can also file a complaint to the respective out-of-court dispute resolution authorities that handle consumers' complaints in your country in relation to the

financial services provided by us. The list of such authorities can be found here. For complaints related to the processing of personal data, you have the right to make a complaint to the State Data Protection Inspectorate (SDPI), the Lithuanian supervisory authority for data protection issues. Their address is: L. Sapiegos str. 17, 10312, Vilnius, the Republic of Lithuania; e-mail: ada@ada.lt. You can find more information on their website.
Click here for more information about our complaints handling procedure.

Our contract with you
Only you and we have any rights under these Terms.
These Terms are personal to you and you cannot transfer any rights or obligations under it to anyone else.
Revolut solely processes the transfers of donations and is not responsible for the activities, operations, or use of funds by any charity. Revolut does not endorse, monitor, or control the charities to which donations are made. Revolut's only obligation under these Terms is to process donations as instructed by you, and Revolut assumes no liability for any actions, representations, or omissions of the charities.

French law applies
This agreement is governed by French law. However, you can always rely on the mandatory consumer protection rules of the EEA country where you live.

The French version of the agreement applies.
If these terms and conditions are translated into another language, the translation is for reference only and the French version will apply. By entering into this agreement and accepting Revolut services, you confirm that you understand French language and agree to communicate with Revolut in French or English language.

Place of conclusion of this agreement
This agreement is deemed to be concluded at the place you live at the moment of conclusion.

Our right to enforce the agreement
If you have broken the agreement between you and us and we don't enforce our rights, or we delay in enforcing them, this will not prevent us from enforcing those or any other rights at a later date.

Taking legal action against us
Disputes of any kind relating to the validity, interpretation or performance of these terms and conditions must be brought in the courts of France (or in the courts of any

EU Member State where you reside).

Ending this agreement
This agreement commences when you accept these Terms. You must accept them to begin using the Donations Feature.
You can also stop using the Donations Feature at any time by disabling the feature in the Revolut mobile app. There is no charge or fee to do so. Once we have received your request, we will send you a confirmation email informing you that this agreement has ended and that, after this date, you will no longer have access to the Donation feature.

Part II:

Donation Program

This version of these terms applies from 2 December 2026, except where indicated otherwise. It replaces all previous versions from that date. To view any previous version of these terms, please select the “History” tab at the top of this page.

1. Why is information important?

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It is offered to you by the entity that provides you with your Personal Account - Revolut Bank S.A.
Revolut Bank S.A. is a société anonyme (French public limited company) with a share capital of €10,624,500, registered with the Paris Trade and Companies Register (RCS Paris) under SIREN number 941 040 818, whose registered office is at 10 avenue Kléber, 75116 Paris, France. Revolut Bank S.A. is a credit institution authorised by the Autorité de Contrôle Prudentiel et de Résolution (ACPR) and the European Central Bank (ECB), and is under the direct prudential supervision of the ECB.
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- You can instruct us to round up your spare change to the nearest whole number on any purchase you make and donate the difference.

You can cancel any future donation before it is made, but you cannot cancel any donation after it is made and we cannot refund it. This applies to all donations, whether they are made as one-off donations, by rounding up spare change, or as scheduled donations. For example, if you schedule a donation for a regular interval, you will be able to cancel it before the day on which it is paid out, but you cannot cancel it after it is made.
Even if we offer cryptocurrency in your region, you can only donate in fiat currencies from your Revolut account. We or the charity may also limit the fiat currencies you can donate in. This means that you cannot donate directly in cryptocurrency or in any other value held on your Revolut account. However, you can convert that cryptocurrency or other value into a fiat currency and then donate it.
All donation transfers are subject to and governed by our Personal Terms.

How does rounding up my spare change work?
If you instruct us to 'round up my spare change' to the nearest whole number on any card transaction you make and donate the difference, we'll do just that. By turning on 'round up my spare change' you authorise us to withdraw an amount from your Revolut account between €0.01 and €0.99 per card transaction (or the equivalent in the currency of the card transaction) and to donate those funds. The exact amount of the donation will depend on the amount of the card transaction and may not be increased or decreased. For example, if you buy a coffee for €3.40, we will round up that transaction to €4.00 and the €0.60 difference will be donated. You can turn 'round up my spare change' on and off in the app, but it can only be turned on for one charity at a time.
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If you're unhappy with our service, we'll try to put things right. We always do our best, but we realise that things sometimes go wrong.
If you'd just like to speak to someone about an issue that's concerning you, please contact us through the chat available on the Revolut app.
If you wish to make a formal complaint, you can do that using this form. You can also email us at formalcomplaints@revolut.com. If you express your wish to complain when communicating with us, we will provide you with a complaint form, or we may submit the formal complaint form for you and have our agents analyse your case as a formal complaint.
You'll need to tell us:

- your name and surname;
- the phone number and email address associated with your account;
- what the issue is;
- when the problem arose; and
- how you'd like us to put the matter right.

We will accept and consider any complaint sent by you to us. Our final response to your complaint, or a letter explaining why the final response has not been completed, will be provided to you within 15 business days after your complaint is made, and in exceptional circumstances, within 35 business days (and we will let you know if this is the case). We'll look into your complaint and respond to you by email. We will communicate with you in French or English, unless we tell you otherwise.
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Médiateur de l'ASF can be reached through its website (see link above) or by mail at the following address: Monsieur le Médiateur de l'ASF 75854 PARIS CEDEX 17. If you need more information on the Médiateur de l'ASF, please refer to its website.

- You can also file a complaint to the respective out-of-court dispute resolution authorities that handle consumers' complaints in your country in relation to the financial services provided by us. The list of such authorities can be found here.

For complaints related to the processing of personal data, you have the right to lodge a complaint with the Commission Nationale de l'Informatique et des Libertés (CNIL), the French supervisory authority responsible for the protection of personal data, by any means: via their website (www.cnil.fr), by telephone at +33 (0)1 53 73 22 22, or by post at 3 Place de Fontenoy - TSA 80715 - 75334 PARIS CEDEX 07.
Click here for more information about our complaints handling procedure.

Our contract with you
Only you and we have any rights under these Terms.
These Terms are personal to you and you cannot transfer any rights or obligations under it to anyone else.
Revolut solely processes the transfers of donations and is not responsible for the activities, operations, or use of funds by any charity. Revolut does not endorse, monitor, or control the charities to which donations are made. Revolut's only obligation under these Terms is to process donations as instructed by you, and Revolut assumes no liability for any actions, representations, or omissions of the charities.

French law applies
This agreement is governed by French law. However, you can always rely on the mandatory consumer protection rules of the EEA country where you live.

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