

## Notice regarding collection agencies

Revolut Bank, S.A., Multiple Banking Institution informs the general public that it has the following collection agencies, which manage our portfolio and are registered in the CONDUSEF Collection Agency Registry (REDECO):

- COLEKTIA MÉXICO, S.A.P.I. DE C.V.

Collection agencies may only carry out collection activities between 8:00 a.m. and 9:00 p.m.

Payment agreements and recovery payments can only be entered into and received directly by Revolut Bank, S.A., Institución de Banca Múltiple.

Collection agencies may negotiate payment agreements, negotiations, or restructurings, but they must inform and deliver to Revolut Bank, S.A., Multiple Banking Institution the documents containing the agreements with the User.

Revolut Bank, S.A., Institución de Banca Múltiple provides (at the electronic link <https://www.revolut.com/es-MX/>) complete information on the collection agencies that carry out collection procedures.