

Customised Card Terms

Introduction

As a customer of REVOLUT TECHNOLOGIES JAPAN, Inc. ("**Revolut**", "**we**", "**our**" or "**us**"), you may be eligible to order a customised physical card ("**Customised Card**").

The terms and conditions for Customised Cards are set out below (the "**Terms**"). These Terms apply in addition to the other terms and conditions that apply to you as a customer of Revolut, including the [Personal Terms](#), [Premium & Metal Terms](#) and [Fees](#).

Customised Cards

What are customised Cards?

The card customisation feature provides you with the opportunity to design and order one of a kind Customised Cards by adding:

- Drawings;
- Emoji; and
- Text

You can have up to 6 active physical cards linked to your Revolut account.

This feature is subject to card stock availability.

Customised Card Eligibility

The card customisation feature is available to all Revolut users, however fees may apply. Any card design with the word 'Customisable' shown within the Revolut app may be customised.

Fees

The cost associated with customising and issuing a physical card will depend on a number of factors, including your plan type and the number of existing physical cards you hold.

Please see the [Fees](#) for more information.

Ordering a Customised Card

To order a Customised Card:

- Go to the 'Cards' tab in the app
- Tap '+ Add new'
- Choose 'Physical Card'
- Select a design that's customisable, as indicated by the banner above the design
- You will automatically be taken to the 'Create your design' screen
- Design and order your Customised Card

If you can't find the customisation feature, make sure you have the latest version of the app installed.

Design Guidelines

Your customisation must not contain any of the following:

- Profanity, offensive racial/prejudicial material;
- Nudity or content of a sexual nature;
- Political subject matter of any nature (flags, state symbols, etc);
- Copyrighted content, e.g. characters/cartoons;
- Branded or trademarked products/services/logos including abbreviations, acronyms and symbols of any nature;
- Depiction of drugs, alcohol, tobacco, firearms, weapons, military equipment;
- Content which may be determined to be socially unacceptable or illegal;
- Solicitations, including telephone numbers or services of any nature, URLs;
- Depiction of or reproduction of any currency;
- Any written content which is not in the English language.

If your card design has been rejected, the reason for rejection will be stated in the 'Cards' tab in the Revolut app. We reserve the right to not accept your card design for any reason. If you feel your card design has been rejected incorrectly, please resubmit your card design and we will review it again.

Customisation Review Process

We aim to review each card design within 48 hours of submission. Each card design is reviewed manually by us before a decision is reached. This means during peak times, it may take longer for your card design to be reviewed. To make sure your card design is accepted as quickly as possible, please follow the design guidelines above.

Once your card design has been accepted, we'll notify you through the Revolut app.

Other legal bits and pieces

Amending these Terms

Revolut reserves the right to change, modify and/or supplement these Terms, at its sole discretion at any time.

Lost or Stolen Cards

Please contact us through the Revolut app, as soon as possible, if your customised Card is lost or stolen, or if your customised Cards or security details could be used without your permission. Fees for replacing lost or stolen cards may apply, please refer to our [Fees](#) for more information.

Translation

If these Terms are translated into another language, the translation is for reference only and the Japanese version will apply.

Governing Law

These Terms are governed by the laws of Japan.

Jurisdiction

The Tokyo District Court shall have exclusive agreed jurisdiction of the first instance over all disputes arising out of or in connection with these Terms.