

COOKIES POLICY

For its website, Revolut Bank, S.A., Institución de Banca Múltiple, uses the Cookie Policy provided by Revolut Ltd., which controls the site used by these entities.

What are cookies and what do they do?

Cookies are text files that are placed on websites on the internet. Each cookie includes the name of the site and a unique ID. We use cookies on this website.

Cookies track things like how long a visitor spent on our website and what visitors do on our site (which pages they visit, which buttons they click, etc.). Cookies collect this information and share it with the owner of this site, Revolut Ltd.

Cookies help us understand who uses our site and how we can improve it. For example, they allow us to understand which pages are most attractive to certain types of visitors. This allows us to understand what people who visit our site find appealing and how we can make it more appealing.

How do we use cookies?

As described above, we use cookies on the Revolut site. Cookies help us understand how our users interact with the website.

Most of the cookies we use on our website are “persistent” cookies. This means that they remain on your device until you delete them or until they expire. The rest of the cookies are “session” cookies, which means that they are temporary. This means they will be deleted when you close your browser.

We use the following types of cookies:

- **Necessary cookies**

Necessary cookies are placed on our website by default. You can turn off cookies from your device if you do not want us to use necessary cookies, but this may impact your ability to navigate the site. We need necessary cookies to help us maintain the functionality of our site, as they help us detect any problems with it. For example, we use a cookie that tells us how busy the server is based on the number of visitors and tells us if any of these users are experiencing problems so that we can resolve these issues as quickly as possible.

We also use cookies to remember our users' preferences while they browse our site, its pages, links, or subdomains. For example, we use “necessary” cookies to help recognize you and provide you with content as you browse the site. We may use cookies that track your preference regarding the cookie policy so that we do not place marketing and analytics cookies, which we will describe later, if you do not want us to.

This specific type of cookie will remain on your device even when you stop browsing the site so that we can comply with our legal and regulatory obligations.

- **Analytical and advertising cookies**

These cookies allow us to recognize and count the number of visitors to our website and see how our visitors navigate our site, so we can understand the performance of our site content and improve it where necessary. We use third-party cookies for this purpose. The following table describes in detail what each cookie is used for.

Advertising and analytics cookies also allow us to see which pages, links, and subdomains our visitors have visited so that we can show them more relevant ads. We may share this information with other organizations such as Google, Meta, and LinkedIn for the same reasons.

What cookies do we use?

These are the analytics and advertising cookies we use on our website and why we use them:

- Bing Ads: Tells us if our ads on Bing are working and what kind of users are interested in Revolut.
- BounceX - This cookie tracks when a user is about to leave the Revolut site. It asks the user to share their email address with us so that we can send them more information about Revolut and any promotions we may have.
- Branch - This allows us to detect when a user has arrived at the Revolut website by clicking on a Revolut ad on another site or as a result of a referral or rewards program advertised on another site.
- Facebook Ads - This tells us how our Facebook ads are performing and what type of users are interested in Revolut.
- Lever - This allows us to record views on job-related sites and lets us know if someone applies for a job through the job site on the Revolut website.
- Google Ads - A cookie that shows us how effective our Revolut ad campaigns are by tracking how many users click through to our site from a particular ad and the demographics of those users.
- Google Analytics - Allows us to see how many users are on the Revolut website, which pages they are visiting, and to record how many visitors joined Revolut.
- Google Optimise - Part of our testing platform helps us understand whether changes we have made to the Revolut website have been received positively.
- Google Tag Manager - This cookie controls other cookies on the website.

- Intercom - Intercom is a tool that allows users to communicate with Support through our site. It uses the script associated with the visitor cookie associated with it.
- LinkedIn Insight - This tells us how often people click on our ads on LinkedIn and arrive at the job listings on the Revolut site.
- Leaderfeeder - Used on our Business website to identify businesses that visit us so we can understand which companies are interested in our products and improve how we reach them. To do this, it processes your IP address and matches it to publicly available company information. It only runs if you accept analytics cookies and we do not use it to identify individual people. If an IP address cannot be matched to a business, it is dropped and not retained.

Can I change my preferences?

Yes. You can manage your cookie preferences by clicking on “Manage your cookie preferences” below. You can also manage your cookie preferences through our pop-up banner that appears when you first visit our site.

You can also manage your preferences by changing your browser settings on your device to decline the use of some or all cookies. However, if you block all cookies (including necessary cookies), you may not be able to use some parts of the website. You may also find that the information we show you on the site is not very interesting to you.

Please note that organizations such as ad networks also use cookies to track you across different websites. We have no control over these cookies.

We will notify you if we change the cookies we use

If we change the cookies we use, we will update our cookie policy. You can always find the latest version of this policy on our website.