

Contract Summary for 1GLOBAL eSIM Data Plans distributed through Revolut app

A copy of this Contract Summary is available to you [here](#) in a durable format, allowing you to download and save it for your future records.

This Contract Summary is dated 8 July 2024 and applies to eSIM Data Plans agreed from this date.

This Contract Summary is provided by Revolut Ltd as agent on behalf of the provider TP Global Operations Ltd, 109 Farringdon Road, Farringdon, London, EC1R 3BW, United Kingdom) or 1GLOBAL Operations (Netherlands) B.V., Proostwetering 41, 3543 AC, Utrecht ("**1GLOBAL**") depending on your country of residence,. The respective 1GLOBAL entity providing the service in your country of residence is set out in 1GLOBAL's [Terms of Service](#).

Complaints in respect of eSIM Data Plans bought through the Revolut app may be submitted via the Revolut in-app Support.

Contract summary

- This contract summary provides the main elements of this service offer as required by EU law.
 - It helps to make a comparison between service offers.
 - Complete information about the service is provided in other documents.

Services

Prepaid eSIM Data Plan (mobile internet access) for a fixed duration of less than one month.

Speeds of the internet service and remedies

The speed will be determined by the network on which the customer is roaming, and 1GLOBAL will not limit the speed that the customer enjoys.

Estimated Maximum Speed:			
Ireland Usage	3G - Download: 1Mb/s; Upload: 10% of Download	4G - Download: 10Mb/s; Upload: 10% of Download	5G - Download: 50Mb/s; Upload: 10% of Download

Mobile internet speeds can be affected by external factors which are outlined in 1GLOBAL's Terms of Service.

In the event of any continuous or regularly recurring disruption in service you may be entitled to a price reduction or such other remedy as provided by mandatory consumer protection rules of the country where you live.

Price

The total price (incl. VAT) for your chosen eSIM Data Plan will be transparently displayed in the Revolut app prior to purchase.

We do not levy any additional charges beyond this amount. These charges are not recurring.

Duration, renewal and termination

The validity period (between 7 to 30 days) for your chosen eSIM Data Plan will be transparently displayed in the Revolut app prior to purchase.

Your plan will not auto-renew at the end of the validity period. In order to extend your service you will require to purchase a new eSIM Data Plan.

For your cancellation and refund rights, please refer to Data Plans with eSIM - General Conditions of Sale (1GLOBAL) available [here](#).

Other information

Provision of this Contract Summary does not mean that you are obliged to enter into a contract with 1GLOBAL.

