

## How to make a complaint

If you have a complaint, the best way to contact us is via the in-app chat. Please make it clear that you are making a complaint when you get in touch. By doing this, you'll help us to make sure your problem goes through the right process, and that the issue is resolved as quickly as possible.

You can also:

- Use our [online form](#)
- Email us at **complaints.us@revolut.com**

If you are having issues regarding your **investment/stock trading account**, please contact us via in app chat.

Once we have received your complaint we will acknowledge this via email. We will then investigate all the details of your complaint, and issue our response within a couple of days, but this can take up to 15 business days