

Do you have an enquiry about Fraud or Complaints ?

No, for any other enquiries, please visit our [Help page](#) or contact us via the in-app chat.

Do you want to report Fraud at Revolut?

Contact us through this [link](#) if you haven't reported your case before. We will be able to act quicker and have our fraud specialists assist you.

Do you want Revolut to review a CIFAS Marker?

Follow the procedure on this [link](#) to have your CIFAS Marker reviewed.

Do you want to submit a complaint?

Follow this [link](#) and fill in our complaint form. Alternatively you can contact our complaints team at formalcomplaints@revolut.com.

Once we have received your complaint we will acknowledge this via email. We will then investigate all the details of your complaint, and issue our response within a couple of days, but this can take up to 15 business days. If you are not happy with our resolution you can refer your complaint to the [Financial Ombudsman Service](#).

If you want to make a complaint related to Revolut's trading product, please click [here](#).