## Do you want to submit a complaint?

Follow this link and fill in our complaint form. Alternatively you can contact our complaints team at formalcomplaints@revolut.com.

Once we have received your complaint we will acknowledge this via email. We will then investigate all the details of your complaint, and issue our response within a couple of days, but this can take up to 15 business days. If you are not happy with our resolution you can refer your complaint to the Financial Ombudsman Service.

If you want to make a complaint related to Revolut's trading product, please click here.

## Do you want to report Fraud at Revolut?

Contact us through this link if you haven't reported your case before. We will be able to act quicker and have our fraud specialists assist you.

## Do you have a different enquiry?

For any other enquiries, please visit our Help page or contact us via in-app chat.