

Revolut

Important claims information for insurance provided with your Revolut Paid Plan

Please read your insurance documents for exact details of what is and is not covered

You must be a UK resident and continue to hold a Revolut Paid Plan in order to be eligible for the insurance.

Travel Insurance

*Metal and Ultra plans only
Different policy limits apply*

*** Important cover restrictions ***

Age	You must be under 76 years old when you begin each trip. If you are 76 years old or above, you are not eligible for travel insurance.
Pre-existing medical conditions	Any health condition that you experienced symptoms for, was diagnosed, treated, or required hospital care in the 12 months before you booked your trip including medical conditions that are directly related to it. Any health condition you received a prescription for is not covered unless the condition is controlled by the prescription and the prescription has not changed. The health condition does not need to be formally diagnosed. Previous heart or cancer issues diagnosed at any time are not covered. Please ensure you have additional insurance covering your pre-existing medical condition for your trip.

To submit a valid claim:

- ✓ At least 75% of your travel cost and accommodation must be paid through your Revolut Metal or Ultra account
- ✓ Each trip cannot be longer than 30 days (on Metal) or 90 days (on Ultra)
- ✓ Your accommodation must be at least 75 miles from your home and include an overnight stay
- ✓ Your Metal or Ultra plan must be active from the time of booking to the end of your trip
- ✓ Each trip must start and end at your UK home address

Cancel for Any Reason Insurance

Ultra plan only

To submit a valid claim:

- ✓ Booking must be made at least 72 hours before its start date and paid for with your Revolut Ultra account
- ✓ You must cancel booking and a report claim via Revolut app at least 24 hours before it starts
- ✓ Events and trips cannot be booked more than 12 months in advance
- ✓ Your Ultra plan must be active when make your booking and submit your claim
- ✓ Value of your booking must exceed £25

Purchase Protection Insurance

*Plus, Premium, Metal and Ultra plan
Different policy limits apply*

To submit a valid claim:

- ✓ Item must be paid in full with your Revolut account with active paid plan
- ✓ Item must cost more than £50 and be purchased within the previous:
 - 12 months if you claim under *Purchase Protection*; or
 - 90 days under *Refund Protection*

Cancelling your Insurance

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You do not have a right to cancel the insurance. The insurance is provided to you as part of your Paid Plan. If you do not use the insurance, you may be paying for a plan for which you are not getting the full benefit. You may wish to consider downgrading your Paid Plan. You can do this at any time by contacting us in the Revolut App. You may need to pay a fee to downgrade your Paid Plan. See our Personal Fees Page for more information.

This statement will be issued to you on an annual basis.

Please review your circumstances to make sure you meet the above requirements. In the event that you do not meet all or some eligibility requirements, you can downgrade your plan.