

The Business Terms were updated on **19th August 2024**. If you would like to see the previous version of these terms, please click [here](#).

Subscription Summary

| Plan fee | Plastic Card | Metal Card | Virtual Cards | ATM withdrawals |
|----------|--|--|---|---|
| Custom. | <p>First Plastic Card</p> <p>Free: Each Authorised Person receives one free plastic card.</p> <p>Delivery Fees: A card delivery fee may apply. This will be clearly shown in the app when you order your card.</p> <p>Additional Plastic Cards Cost: Additional plastic cards can be purchased for €4.99 each unless we agree on a different arrangement with you.</p> | <p>Custom.</p> <p>Custom Cards: You can customise your Metal card, subject to availability. Any applicable customisation fee will be shown in the app. Metal card above free allowance: £49 including express delivery. Replacement for lost or stolen card: £39.99</p> | <p>Up to 200 virtual cards per Authorised Person at a time unless we agree on a different arrangement with you.</p> | <p>2% fee on all withdrawals. You can withdraw up to €3500 per 24 hours (or the equivalent in other currencies) unless we agree on a different arrangement with you..</p> |

| Plan fee | Plastic Card | Metal Card | Virtual Cards | ATM withdrawals |
|----------|---|------------|---------------|-----------------|
| | <p>Limit: Up to a maximum of 3 physical cards per Authorised Person.</p> <p>Delivery Fees: You'll see the delivery fee for each additional card clearly displayed in the app as you place your order.</p> <p>Custom Cards: You can customise your plastic cards, subject to availability. Any applicable customisation fee will be shown in the app.</p> | | | |

Allowances and fees - Payments

Your plan comes with the following free allowances for payments. If you use up your plan allowance, you'll pay the fee stated in the table below unless we agree on a different arrangement with you.

| Type of Payment | Plan allowance | Flat fee outside of plan allowance |
|---|---|--|
| Instant Transfers | Unlimited. | Not applicable. |
| Local Transfers (transfers in GBP, EUR and CHF) | Custom. | €0.2 per additional transfer. |
| International Transfers | Custom. | €5 per additional transfer. |
| Card transfers - transfers made to a supported non-Revolut card number. | 0 per month - a fee is payable on all payments. | Fees are subject to a minimum fee depending on the country of the sender. Fees are calculated in real time and shown to you in the app before you confirm the payment. Please see our pricing page here for more information. |
| Guaranteed SWIFT (OUR) - bank transfers made on a route where the Guaranteed SWIFT (OUR) transfer feature is available and you choose to use it. | 0 per month - a fee is payable on all payments. | The fee depends on the Base Currency of your Account and can change from time to time. You can see our current fees on our pricing page here and in the app before the transfer is completed. |
| Automated Clearing House (ACH) - any outbound bank transfer in the USA that is processed by the ACH | 0 per month - a fee is payable on all payments. | 0.2% of the transfer amount charged in EUR (or local currency of your business), subject to a minimum fee of €0.5 (or |

| Type of Payment | Plan allowance | Flat fee outside of plan allowance |
|---|----------------|------------------------------------|
| network. ACH transfers are direct payments between bank accounts and typically take 2-5 business days to process. | | equivalent in local currency). |

Fees for our payment processing products

The table below represents the fees we charge for our payment processing products. Fees are payable on all transactions and there is no free allowance.

Our fees are made up of two components; the variable fee which depends on the transaction value and the flat fee which depends on the Base Currency of your Account.

The fees listed in the table below will apply unless we agree on a different arrangement with you.

| Type of Payment | Variable fee (% of the payment) | Flat fee |
|---------------------------------|---|---|
| Online Card Transactions | <u>Payments from EEA consumer cards:</u> Custom <u>Payments from any other cards:</u> Custom | <ul style="list-style-type: none"> • UK (GBP): Custom • Eurozone (EUR): Custom • Denmark (DKK): Custom • Poland (PLN): Custom • Sweden (SEK): Custom • Czech Republic (CZK): Custom • Hungary (HUF): Custom • Bulgaria (BGN): Custom • Romania (RON): Custom |

| Type of Payment | Variable fee (% of the payment) | Flat fee |
|--|--|--|
| | | <ul style="list-style-type: none"> • Croatia (HRK): Custom • Norway (NOK): Custom |
| Revolut Pay | Custom | As above |
| In person Card Transactions (Revolut Reader and Revolut Terminal) | <p><u>Payments from EEA consumer cards:</u> Custom</p> <p><u>Payments from any other cards:</u> Custom</p> | <ul style="list-style-type: none"> • UK (GBP): Custom • Eurozone (EUR): Custom • Denmark (DKK): Custom • Poland (PLN): Custom • Sweden (SEK): Custom • Czech Republic (CZK): Custom • Hungary (HUF): Custom • Bulgaria (BGN): Custom • Romania (RON): Custom • Croatia (HRK): Custom • Norway (NOK): Custom |

Revolut Business features and apps

Access to business features and apps is subject to plan availability.

Some fees are only incurred for "active" team members. A team member becomes "active" when they start using a product feature or app (as set out in the table below) and remains active until their permission to use the feature or app is removed. You

will be charged for any team members who have been active in the preceding billing period.

The fees listed in the table below will apply unless we agree on a different arrangement with you.

| Type of Business app | Fees |
|-----------------------------|--|
| Expenses app | €5 per active team member A team member becomes active after they've submitted their first expense. |
| Payroll app | €3 per active team member A team member becomes active after the Account Owner confirms that team member's first pay run per billing cycle. |

| Type of Business features | Fees |
|----------------------------------|---|
| Revolut ePOS | None. |
| FX Forwards | <p><u>Fee charged per FX Forward contract</u> 0.8% of contract value The fee charged is negotiable and can be lowered for certain clients depending on internal credit checks, and based on the size of the contract.</p> <p><u>Fee charged on contract cancellation</u> 0.8% of contract value Since the value of the FX Forward contracts are driven by market value, we may charge the mark to market difference (which could be positive or negative) due to any potential loss we may have've incurred because of your decision to close the contract early.</p> |

Exchanging money currencies

Your plan comes with the following free FX allowance. You will pay the stated fees if you exceed this allowance or if you exchange outside of foreign exchange market hours unless we agree on a different arrangement with you.

| Foreign exchange | Allowance | Flat fee where allowance exceeded | Additional fees |
|-----------------------------|-----------|-----------------------------------|--|
| Exchanging money currencies | Custom. | Real exchange rate. | 1% if you're exchanging money outside of foreign exchange market hours. |

Whenever you make a money currency exchange using Revolut Business, we use our simple and transparent pricing formula of real rate + any fees (see the above table) = total cost.

We use the real exchange rate for money currency exchanges (sometimes called the "interbank" rate). Here at Revolut, the real exchange rate means the average buy and sell rates we have determined for each currency pair based on the foreign exchange market data feeds we consume from a range of different independent sources. This is a variable exchange rate.

The additional fees we may charge depend on the parameters of your exchange (like the time when you're exchanging currencies). You can see what these fees are in the app. They are also set out in the table above.

Merchant Chargebacks

The amount of the chargeback fee depends on the currency of the original transaction, as set out below:

| AED | 70 |
|-----|-----|
| AUD | 30 |
| BGN | 35 |
| CAD | 25 |
| CHF | 20 |
| CZK | 470 |
| DKK | 130 |
| EUR | 15 |
| GBP | 15 |
| HKD | 150 |
| HRK | 150 |

| HUF | 6000 |
|-----|------|
| ILS | 70 |
| JPY | 2000 |
| MXN | 450 |
| NOK | 200 |
| NZD | 30 |
| PLN | 80 |
| QAR | 70 |
| RON | 85 |
| RUB | 1400 |
| SEK | 200 |
| SGD | 30 |
| THB | 600 |
| TRY | 130 |
| USD | 20 |
| ZAR | 350 |

There is more information about disputes and chargebacks in our [Payment Processing Services Agreement](#).

Billing Cycle

You will be billed for your plan fee monthly or yearly, depending on the choice you made when you signed up to your plan. All other fees will be billed monthly.

Your billing cycle is monthly, beginning on the monthly anniversary of the day you signed up to your plan. Your allowances will reset each billing cycle.

If you decide to change plan mid-billing cycle, your subscription will start again and your allowances will be reset according to your new plan immediately. We won't refund any of the monthly subscription you paid.

***Additional note about Cryptocurrency fees**

This page shows the fees for the services provided to you by us, Revolut Bank UAB or its respective branch. The Cryptocurrency products are offered by our UK company,

Revolut Ltd. You can see these fees [here](#) (scroll down to the bottom of the page).