



## **What is the Financial Institutions Bureau?**

It is a consultation and dissemination tool that allows you to find out about the products offered by financial institutions, their commissions and fees, user complaints, unhealthy practices, administrative sanctions imposed on them, abusive clauses in their contracts, and other information relevant to their performance.

With the Financial Institutions Bureau, you will be able to find out who's who in banks, insurance companies, multiple-purpose financial companies, savings banks, retirement funds, and other institutions. This will allow you to compare and evaluate financial institutions, their products, and services, giving you more information to choose what suits you best. This information will be useful for choosing a financial product and also for better understanding and using the ones you already have. This will allow you to compare and evaluate financial institutions, their products, and services, and you will have more information to choose what suits you best.

This information will be useful for choosing a financial product and also for learning about and making better use of the ones you already have.

This Financial Institutions Bureau is a tool that can contribute to the country's economic growth by promoting competition among financial institutions. It will promote transparency by disclosing information to users about the performance of these institutions and the products they offer, and it will facilitate the responsible management of financial products and services by providing detailed information about their characteristics.

This may lead to greater social welfare because, by bringing together such diverse information about the financial system in a single space, users will have more tools to optimize their budget, improve their personal finances, use credit correctly to strengthen their economy, and obtain insurance to protect it, among other aspects. At the Financial Institutions Bureau, you will find information about Revolut Bank, S.A., Multiple Banking Institution, and our performance with users in terms of the provision of products and services, which corresponds solely to this institution (download the general performance for the period here).

We invite you to visit the website to consult information about our institution by typing the name of our institution in the search field (top right) at the following link:

<https://www.buro.gob.mx/>