

Promotion terms

Affiliate Promotion

Terms and Conditions

Welcome to the Revolut Brazil General Partner Promotion (the "Promotion"), offered by Revolut Tecnologia Ltda. ("Revolut", "we", "our" or "us") and the participating affiliate partner (the "Partner").

The terms and conditions of the Promotion are set out below. These terms and conditions apply in addition to the other terms and conditions that apply to you as a customer of Revolut, including the Personal Terms and Fees and Charges Section.

Promotion Period

The Promotion starts on August 1 2023 12:00am GMT+3 (BRT) and ends on December 31 2024 11:59pm GMT+3 (BRT) (the "Promotion Period").

What is the Promotion?

The Promotion is an opportunity for Eligible Customers to open a Revolut Global Account (as defined in the Personal Fees) and receive a cash award into their new Revolut Global Account (the "Cash Award") after completing the steps set forth in the landing page of the Promotion.

The prize shall be described in the landing page of the Promotion, and only those who comply with the eligibility criteria will be awarded.

Just a reminder, if You completed the eligibility criteria before July 31st, 2023, the applicable promotion is available [here](#).

Who is eligible to participate in the Promotion?

In order to participate in the Promotion you must be an Eligible Customer of Revolut. An "Eligible Customer" is defined as a customer that has:

- received marketing directly from a Partner in relation to this Promotion or clicked the unique Revolut link made available by that Partner on their mobile app, website or social media;
- entered their telephone number on the Partner specific Revolut landing page;
- followed the instructions to download the Revolut app;
- applied for a Revolut Account;
- passed Revolut's 'Know Your Customer' checks and been onboarded;
- not previously closed a Revolut account or had an account become suspended or restricted; and
- fulfill all the steps set forth in the landing page of the Promotion.

For the avoidance of doubt, a card transaction means you use your Revolut physical or virtual card to purchase goods and/or services from a third-party merchant by entering the details of your Revolut physical or virtual card into their payment processing system.

When do I receive my Cash Award?

The Cash Award will be automatically credited to your new Revolut account within 10 days of completing the steps set forth in the landing page of the Promotion.

What else should I know?

Revolut reserves the right to change, modify and/or supplement these Terms and Conditions, and to modify, cancel or suspend the Promotion at its sole discretion at any time. If we exercise this right we will try to give you advance notice on our website. Please contact Revolut Support via the Revolut app if you believe you qualify for a particular benefit in relation to the promotion that has not been awarded to you. Events beyond the control of Revolut may occur that render the awarding of the Cash Award impossible. Accordingly, Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control.

Revolut reserves the right to reverse any Cash Award received during the Promotion Period if the Cash Award is earned fraudulently or there is a breach of the Revolut Personal Terms or these Promotion Terms.

If you close your Revolut account or your account becomes suspended or restricted before you receive the Cash Award under this Promotion, then you will no longer be entitled to receive the Cash Award and it will not be paid to you.

If we have reasonable grounds to believe that you have engaged in any fraud or material abuse of this Promotion (such as for example attempting to obtain an unfair advantage through deception) we may in our sole discretion take any actions we see fit in the circumstances.

Revolut is not responsible for any marketing sent directly by the Partner to its existing customers. If you do not wish to receive marketing from the Partner you must manage your marketing preferences with the Partner.

Any disputes arising out of or in connection with these terms can be dealt with by the Courts of the State of São Paulo - Brazil.

Website terms

Legal Agreements

Privacy

Complaints

Contact Information

Online chat: <https://www.revolut.com/pt-BR/contact-us/>

Support phone numbers: +55 11 5039 1888 and +55 0800 591 1445 (toll-free);

Emails:

- **support@revolut.com** – customer support
- **Ombudsman:** available on business days, from 8:00 a.m. to 6:00 p.m. (Brasília time), at 0800 591 1329 or by email at ouvidoria@revolut.com – for complaints that could not be resolved through the customer support channels listed above
- **courtorders@revolut.com** – fraud, information requests, or fund blocking requests
- **juridico@revolut.com** – judicial matters or other legal issues