# What is the Promotion about?

Revolut is offering its existing and prospective Revolut Personal customers residing in Austria, Bulgaria, Estonia, Finland, France, Germany, Ireland, Italy, Lithuania, Luxembourg, Liechtenstein, Norway, Slovakia, Slovenia, Spain and the United Kingdom (together, the **"Eligible Markets**") the opportunity to be entered into a prize draw (the **"Prize Draw**") for a chance to win up to 7 prizes over 7 days (the **"Prize Giveaway**"):

Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7
50 limited edition white cards from our 50M campaig n <i>Value</i> : £50/50 €	Revolut merch box Estimate d Value: £56/67€	50 limited edition black cards from our 50M campaig n <i>Value:</i> £50/50 €	Two Christm as boxes from our partner LOOKFA NTASTIC Value: £45 and £40 / 36€ and 33€	One year of complim entary Ultra Plan Value: £540/54 $O \in per$ year	A £500 / 500€ shoppin g gift card at one of the Value Retail Villages / The Bicester Collectio n in Europe and United Kingdom	Three of our special edition 24- karats gold plated cards <i>Value:</i> £79.99/ 79.99€

These terms and conditions (the "**Promotion Terms**") set out the rules that apply to the Promotion, and you must comply with these Promotion Terms, the Personal Terms that apply to your Revolut Personal account at all times when participating in the Promotion.

To take part in this Promotion, you must meet the eligibility criteria and complete the required steps set out in these Promotion Terms between **21 December 2024 (00:00 UTC)** and **28 December 2024 (23:59 UTC)**. We call this the "**Promotion Period**".

Who is eligible for this Promotion?

To be considered an "**Eligible Participant**" for this Promotion, during the Promotional Period you **must**:

- be a Revolut Personal customer with no restrictions on your account,; and
- reside in one of the Eligible Markets.

You must also complete the following "**Required Steps**" before the end of the Promotion Period:

- Follow @revolutapp on Instagram (if you haven't already).
- Like the post that invites you to enter this Promotion (the "Eligible Post");
- **Comment** on the Eligible Post using the mandated wording as indicated by the caption on the corresponding Instagram Story of the Eligible Post.

## How do I enter the Prize Draw?

Each day, we will include all Eligible Participants' usernames in the comments on the Eligible Post in a Prize Draw, and we will randomly select a winner.

## How is the winner notified?

If you are a winner, we will notify you via Instagram from our @revolutapp account by sending you a direct message requesting you to provide:

- Your full name;
- Email address;
- Revolut user ID;
- Country of residence;
- Delivery address.

You will have 5 business days from the time we initially reach out to you to accept the Prize Giveaway. If you do not respond within this time period, we will randomly select another Eligible Participant from the Prize Draw to be the winner.

If we contact you to tell you have won but within 5 business days of contacting you we realise that you no longer meet the criteria to be considered an Eligible Participant, we will be unable to award you with the Prize, and we will randomly select another Eligible Participant from the Prize Draw to be the winner. Our decisions on how to run and manage the Promotion, including the selection of the winner, are final and binding.

## How do I receive the Prize Giveaway?

Once you provide us with the details listed above, we will arrange the delivery of your prize. The Prize Giveaway will be sent by ourselves or our partners to the email address or address you have provided us with.

It is not possible to exchange, transfer or pay out the Prize in cash. Any costs incurred for shipping the Prizes will be borne by the organiser.

#### For the Prize being awarded on Day 5 only:

#### **Revolut Ultra plan free trial**

To start your one year free trial (the "**Ultra Free Trial**"), you will need to complete the steps to upgrade your Revolut Personal account to your offered subscription plan within 14 business days from being notified that you are the winner.

#### **Right to cancel**

You have the right to cancel your subscription plan without any fees or charges being applied throughout the duration of the Ultra Free Trial (your "**cooling off period**"). After the expiry of the Ultra Free Trial normal cancellation rules will apply. This means that normal fees for downgrading your Paid Plan subscription will apply (see the "Fees for downgrading your Paid Plan subscription of the Paid Plan Terms for more information).

### For the Prize being awarded on Day 6 only: Bicester Collection Shopping Gift card

The selected winner for this prize will be notified by @revolutapp on Instagram via private message and will then have to organise the collection of the prize with a representative of Bicester Collection via an email address communicated with them, in line with their Bicester Collection Privacy Policy.

Bicester Collection will apply the Privacy Policy subject to the jurisdiction of the Village you will be visiting. Any traveling cost associated with enjoying this gift card will not be covered by Revolut or Bicester Collection.

United Kingdom	Ireland	France	Spain	Italy	Germany	Belgium
Bicester Village	Kildare Village	La Vallée Village	La Rozas Village or La	Fidenza Village	Weirthei m Village or	Maasme chelen Village

United Kingdom	Ireland	France	Spain	Italy	Germany	Belgium
			Roca		Ingoldsta	
			Village		dt	
					Village	

# What other legal information should I know?

- We may change, suspend or end the Promotion earlier than the end date we've mentioned above if, in our reasonable opinion, the Promotion is being abused or may negatively affect Revolut's goodwill or reputation. We may do this on an individual or promotion-wide basis.
- 2. If we need to change, suspend or end the Promotion before the end of the Promotion Period, we will announce this in the same way the Promotion was announced and, where possible, we will give you notice through Instagram. Any changes to the Promotion Terms will not affect your rights, if you have already participated in the Promotion.
- 3. If your comment on the Eligible Post is abusive, offensive or damaging, you will not be eligible for this Promotion.
- 4. This Promotion is not sponsored, endorsed or administered by Instagram.
- 5. Revolut will not be liable for any loss, whether directly or indirectly suffered, as a result of an event outside of its control which means we are unable to continue running the Promotion as planned. Please contact Support if you believe you qualify for a particular benefit in relation to the Promotion that has not been awarded to you as a result of early suspension or termination.
- 6. Revolut will not be responsible for any issues, queries or claims that you may have in relation to our Partners. You must contact them directly in relation to any questions or concerns about their service.
- 7. By participating in this Promotion, you confirm that you understand that any Reward may be subject to local income tax in the country of your residence and/or in the local territory where you are tax resident. It is entirely your responsibility to pay any tax which may arise from receiving any Reward. Revolut will bear no liability for any tax obligations which may arise from receiving any Reward as part of this Promotion.
- 8. Employees, directors, agents, contractors and any affiliates of any Revolut group of entities are not eligible for this Promotion.

- 9. Revolut needs to process your personal data to perform our obligations under these Promotion Terms. See our Customer Privacy Notice for more details on how we handle personal data. When you are redirected to LOOKFANTASTIC website their Privacy Policies will apply (LOOKFANTASTIC Privacy Policy). When you are redirected to the Bicester website their Collection Privacy Policy will apply subject to the jurisdiction the Bicester village is located in (United Kingdom, Ireland, France, Spain, Italy, Germany).
- 10. These terms are published in English and any translation is a courtesy and an unofficial translation only. Participants of the Promotion cannot derive any rights from the translated version. The English language version of these terms shall apply and prevail and be conclusive and binding. The English version shall be used in any legal proceedings. If, however, by law the local language should be used, the local language shall prevail.

This Promotion is organised and offered to you by the relevant Revolut group entity set out in the table below that provides you with your Personal account. If you have a complaint about this Promotion, you can raise it directly with them. Please see below for the registered addresses of each Revolut group entity and the relevant laws and courts that have jurisdiction to determine any dispute you may have in relation to this Promotion. You can still rely on the mandatory consumer protection rules and law of the country where you live.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms	Which courts have jurisdiction
Revolut Ltd	7 Westferry Circus, London, E14 4HD	English law	The courts of England and Wales
Revolut Bank UAB	Konstitucijos ave. 21B, 08130 Vilnius, the Republic of Lithuania	Lithuanian law	The courts of Lithuania or in the courts of any EU Member State where you reside.
Revolut Bank UAB acting in Ireland via its branch in Ireland	2 Dublin Landings, North Dock, Dublin 1, Ireland	Irish law	The competent courts of Ireland.

Revolut group entity/branch	Registered address	The law that applies to these Promotion Terms	Which courts have jurisdiction
Revolut Bank UAB acting via its branch in France	SIREN 917 420 077 and whose registered office is at 10 avenue Kléber, 75116 Paris, France	French law	The competent court in France. Please note that If you are unhappy with how we have dealt with your complaint, you can refer it free of charge to the Médiateur de l'Association française des Sociétés Financières (ASF). You can withdraw from this promotion free of charge and without having to indicate any reason within the first 14 days of participating by letting us know through the Revolut app or by emailing us at support@revolut. com (withdrawal form), provided that the promotion is not yet fully executed or has not ended.

Revolut group entity/branch			Which courts have jurisdiction
Revolut Bank UAB, Sucursal en España	With tax ID W0250845E, duly registered with the Commercial Registry in Madrid under Volum 44863, Sheet 1, Section 8, Page M-789831 and with the Bank of Spain under number 1583. Its address is at Príncipe de Vergara 132, 28002, Madrid (Spain)	Spanish law	The competent courts of Spain.
Revolut Bank UAB, Zweigniederlassu ng Deutschland	FORA Linden Palais, Unter den Linden 40, 10117 Berlin, Germany	German law	The competent courts of Germany.