

## PROMOTIONAL FEATURE

### SPECIAL TERMS

#### 1. GENERAL

- 1.1. These special terms (“**Special Terms**”) supplement the terms and conditions (“**Primary Terms**”) for the supply of Services that 1GLOBAL Operations (Poland) Sp. z o.o. (“**1GLOBAL**”, “**we**”, “**us**”, “**our**”) provides you in the Republic of Poland. Capitalized terms used but not defined shall have the meanings ascribed to those terms in the Primary Terms.
- 1.2. These Special Terms set forth the characteristics of a Promotional Feature available to you together with the terms upon which 1GLOBAL or its affiliates make that Promotional Feature available to you. These Special Terms are provided in accordance with clause 3.8 of the Primary Terms and apply accordingly.

#### 2. PARTICIPATION CONDITIONS

- 2.1. The Promotional Feature will be available to natural persons who have legal capacity and an active subscription for Primary Services in the Republic of Poland.

#### 3. COMMENCEMENT AND DURATION

- 3.1. The Promotional Feature will be available for your use from 00:00 AM on 31 October 2025, until 11.59 PM on 31 October 2026 (“**Promotion Period**”).
- 3.2. 1GLOBAL may amend the Special Terms or discontinue the Promotion Feature in the event of:
  - 3.2.1. modifications to the Promotion Feature that extend its scope or improve its terms in a way that is beneficial to the customer,
  - 3.2.2. issuance of recommendations, guidelines, or decisions by a competent supervisory authority requiring or advising such amendment or discontinuation,
  - 3.2.3. technical, security, or organisational changes that make it impossible to continue providing the Promotion Feature in its current form, or
  - 3.2.4. adjustments to 1GLOBAL’s product offering necessary to maintain or improve services in line with applicable market standards.
- 3.3. You will be notified of any such change or discontinuation at least 30 days in advance. If you don’t accept the change, you may terminate Service free of charge, effective at the end of the current billing period. No refunds will be provided for the unused portion of the current billing period.
- 3.4. 1GLOBAL also reserves the right to extend the Promotion Period at any time, without the need to indicate a reason. Any extension will be announced in the same way the promotion was originally communicated, for example on 1GLOBAL’s website. Any such changes will be notified to you at least 30 days in advance.

#### **4. PROMOTIONAL FEATURE**

- 4.1. The Promotional Feature will be available for your use during the Promotion Period provided you have a valid subscription for Services and will include a minimum of 500 MB of data per calendar month for your use in the countries set forth in Annex 1 (“**Promotional Data**”). The Promotional Data will permit limited-speed internet access at estimated maximum speeds of 16 kilobits per second (generally compatible with text-based communication). Due to the nature of mobile internet access no minimum speeds can be guaranteed.
- 4.2. You may use the Promotional Feature at no additional cost. The Promotional Data allowance will remain valid for one (1) month from the date it is first used. Any unused Promotional Data will automatically expire at the end of that one-month period and will not roll over. Once your Promotional Data has been fully used, you will no longer have access to the Promotional Feature until the next one-month validity period begins. After each one-month period expires, a new one-month period will begin when you next use the Promotional Data. Unused Promotional Data cannot be carried forward or redeemed for cash or any other benefit.
- 4.3. A copy of these terms is available at <https://www.1global.com/legal/revolut/terms-and-conditions>

#### **5. LIABILITY**

- 5.1. The Promotional Data will be available to you outside your home country and subject to different technical, regulatory, and commercial conditions than those applicable in your home network. By using mobile data abroad, you acknowledge and accept the limitations, and risks.

##### ***Service Availability and Quality***

- 5.2. Data coverage abroad is dependent on foreign network operators over whom we have no control. We do not guarantee that mobile data services will be available at any time or any location or at all times or in all locations. Network speeds, latency, and quality of service may vary significantly and may not be equivalent to those experienced in your home network. Certain services or applications may be restricted or degraded by foreign operators or local regulation.

##### ***Security and Privacy***

- 5.3. 1GLOBAL implements industry-standard encryption and security measures in accordance with Polish telecommunications law.

##### ***Liability***

- 5.4. To the maximum extent permitted by law, we disclaim all liability for service interruptions, quality issues, unexpected charges, or losses arising from your use of the Promotional Feature, except in cases where such liability cannot be excluded or limited under applicable consumer protection laws.
- 5.5. This disclaimer does not limit any rights you may have under mandatory consumer protection legislation.

## **6. COMPLAINTS**

- 6.1.** In the event of a dispute concerning the Promotional Feature or the provision of electronic communications services, you may submit a complaint directly to us or initiate out-of-court dispute resolution proceedings with the President of the Office of Electronic Communications (UKE), in accordance with the Polish Act on Electronic Communications. For more details on 1GLOBAL's complaints procedure, please visit our Complaints code.

## **7. GOVERNING LAW AND COMPETENT COURTS**

- 7.1.** These Special Terms shall be governed by and construed in accordance with the laws of the Republic of Poland, without prejudice to any mandatory consumer protection laws that apply in your country of residence.
- 7.2.** Any disputes arising out of or in connection with these Promotional Terms shall be submitted to the competent Polish courts in accordance with the applicable provisions of Polish civil procedure. If you are a consumer, you may also bring a claim before the court having jurisdiction over your place of residence.

## ANNEX 1

### List of Countries where the Promotional Data may be used

Country
Afghanistan
Albania
Algeria
Andorra
Anguilla
Antigua And Barbuda
Argentina
Armenia
Aruba
Australia
Azerbaijan
Bahamas
Bahrain
Bangladesh
Barbados
Belize
Benin
Bermuda
Bolivia
Bonaire, Sint Eustatius and Saba
Bosnia and Herzegovina
Botswana
Br Virgin Islands
Brazil
Cambodia
Cameroon
Canada
Cayman Island
Central African Republic

Chad
Chile
China
Colombia
Congo, The Democratic Republic
Costa Rica
Cote D Ivoire
Curaçao
Dominica
Dominican Republic
Ecuador
Egypt
El Salvador
Faroe Islands
Fiji
French Guiana
Gambia
Georgia
Ghana
Gibraltar
Grenada
Guadeloupe
Guam
Guatemala
Guernsey
Guinea
Guyana
Haiti
Honduras
Hong Kong

Iceland
India
Indonesia
Iraq
Isle Of Man
Israel
Jamaica
Japan
Jersey
Jordan
Kazakhstan
Kenya
Korea, Republic Of
Kosovo
Kuwait
Kyrgyzstan
Lesotho
Liberia
Liechtenstein
Macao
Macedonia
Madagascar
Malawi
Malaysia
Martinique
Mauritania
Mauritius
Mayotte
Mexico
Moldova, Republic Of
Monaco

Montenegro
Montserrat
Morocco
Mozambique
Nauru
Nepal
New Zealand
Nicaragua
Niger
Nigeria
Norway
Oman
Pakistan
Palestinian Territor
Panama
Papua New Guinea
Paraguay
Peru
Philippines
Puerto Rico
Qatar

Republic Of Congo
Réunion
Russian Federation
Rwanda
Saint Barthélemy
Saint Kitts And Nevis
Saint Lucia
Saint Martin (French part)
Saint Vincent And The Grenadines
Samoa
Saudi Arabia
Senegal
Serbia
Sierra Leone
Singapore
Sint Maarten (Dutch part)
South Africa
South Sudan
Sri Lanka
Sudan

Suriname
Swaziland
Switzerland
Taiwan
Tajikistan
Tanzania, United Republic Of
Thailand
Trinidad And Tobago
Tunisia
Turkey
Turks And Caicos Islands
Ukraine
United Arab Emirates
United Kingdom
United States
Uruguay
Vanuatu
Vietnam
Virgin Islands (British)
Virgin Islands (U.S.)
Zambia