

Information Sheet for International Property Brokers

Dear Partner,

Thank you for joining forces with Revolut. As you embark on this journey with us, here are the key talking points to seamlessly integrate into your conversations with clients.

Revolut Bank UAB is a bank incorporated and licensed in the Republic of Lithuania. Revolut Bank is licensed and regulated by the Bank of Lithuania, and the European Central Bank as a credit institution. Revolut Bank UAB has passported its services in all EEA countries and is providing its services to the European customers on a Freedom of Services basis. Revolut Bank UAB is also providing services via its branches in France, Ireland, Spain and the Netherlands.

Key Talking Points

1. Compatible International Payment Rates:

Revolut offers highly competitive transfer rates, ensuring your clients get the most value from their transactions.

- [Here](#) you can check live rates, and check fees [here](#) for Retail customers
- [Here](#) you can check live rates for business customers

You can change the location & language to view the above pages in your country & language

2. Efficient Payment Network

Our payment network ensures efficient transfers vs traditional banks, making international transactions seamless and efficient.

3. Top Financial Safety System:

Security is a top priority. Our sophisticated fraud prevention system flags high-risk transactions and pings your clients with an alert, so they can spot scams and stop them. It's our business to protect your clients' data, and we take it seriously. Extensive identity verification keeps sign up secure, and your clients account is protected with passcodes and biometrics. Our European customers' funds are insured by the Lithuanian Public Institution "Deposit and Investment Insurance", more information about it [here](#).

More Details [here](#).

4. Impressive Track Record:

Revolut serves over 7 million customers with international payments, supporting 77+ currencies. This track record demonstrates our reliability, scalability, and commitment to continuous improvement.

Where your clients wish to receive more information about Revolut please direct them to our website using your referral link. All key information to help your clients make informed decisions about Revolut will then be provided by us through the Revolut app and/or our Revolut Business app depending on which account they are signing up for.

Key call outs

- As a Partner you are **only allowed** to promote Revolut's International Payments feature.
- You are strictly **prohibited** from promoting any of Revolut's Paid Personal and Business Plans (**Plus, Premium, Metal and Ultra**) and if we become aware you are doing so, you will **not** be eligible for any rewards and will be removed from the program.
 - You must use the materials we provide you with. You are strictly prohibited from using your own marketing material unless it is approved by us.
- Do **not** hold yourself out as providing financial advice or imply that Revolut provides financial advice. Do not give any opinions on or promote any of our financial products (except the international payments feature). This means you must **not** talk about any of the following (this is not an exhaustive list):
 - Paid plans;
 - Revolut <18;
 - Any insurance products offered as part of paid plans or on its own as standalone products;
 - Savings;
 - Donations;
 - Rewards;
 - Mortgages.

If clients ask you about other products or account opening or specifics of international transfers, refer them to our website for more information.

- If the customer has a question before creating the account, direct them to Revolut's Social Media or FAQ page on our website. If they've already created their account, advise them to contact us via the In-app Live Chat.
- **Do not** fill out the onboarding forms for the client, do not help them with the KYC/KYB & selfie check. Do not register, or process, any of the customer's personal data.
- Do **not** represent yourself as an agent, representative or employee of Revolut. However, please be transparent that you, as an affiliated partner - promoter, will receive a commission based on the value of the transaction they make.
- You must report any complaints you receive about Revolut from your clients to us immediately. Please also ensure your client reports a complaint within the In-app so we can deal with it directly with them.
- Do not promote Revolut payment service for a commission to related parties (your relatives, friends, etc).
- **Revolut entities** - make sure you understand what entity is serving the customers. For UK residents, it is Revolut Ltd., an e-money institution and not a bank and for the EEA customers, it is [Revolut Bank UAB or its branch.](#)

Note on using Revolut website: You can change the location & language on the website to view the relevant pages for your country & in your local language